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Effective: September 12, 2011

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¹ Grandfathered to existing customers at their present location.

CenturyTel of Evangeline, Inc. d/b/a CenturyLink
Issued Date: October 9, 2009
Issued By: Chantel Mosby, Director, Tariffs
P.O. Box 4065, Monroe, Louisiana 71211

SECTION I (T)
3rd Revised Sheet No. 1
Cancels 2nd Revised Sheet No. 1

PRELIMINARY STATEMENT
TARIFF SCHEDULES
APPLICABLE TO
TELEPHONE SERVICE
OF
CenturyTel of Evangeline, Inc. d/b/a CenturyLink (T)
OPERATING IN PORTIONS OF
ALLEN, ACADIA, BEAUREGARD, CALCASIEU, EVANGELINE
JEFFERSON DAVIS AND ST. LANDRY
PARISHES

These tariff schedules have been regularly filed with the Public Service Commission of the State of Louisiana and are the effective rates and rules of this Company.

Service will be furnished in accordance with these tariff schedules and no officer, employee, or representative of the Company has any authority to waive, alter, or amend these tariff schedules or any part thereof in any respect.

The rules set forth herein apply to intrastate services and facilities furnished within the State of Louisiana by CenturyTel of Evangeline, Inc. d/b/a CenturyLink and by concurring telephone companies hereinafter referred to as the Company, subject to the jurisdiction of the Louisiana Public Service Commission. (T)

When services and facilities are provided in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

The service charges specified in this tariff contemplate work being performed at the customer's location during regular scheduled working hours. Work performed during nonscheduled hours will necessitate the customer paying an additional charge for such nonscheduled work.

Effective July 28, 2009, CenturyTel of Evangeline, Inc. registered the fictitious name CenturyLink. (N)
Effective October 19, 2009, CenturyTel of Evangeline, Inc. d/b/a CenturyTel, began operating under the name CenturyLink. As such, CenturyTel of Evangeline, Inc. d/b/a CenturyLink hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Louisiana Public Service Commission, State of Louisiana, by or adopted by CenturyTel of Evangeline Louisiana, Inc. d/b/a CenturyTel.

By this notice, CenturyTel of Evangeline, Inc. d/b/a CenturyLink also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which CenturyTel of Evangeline, Inc. d/b/a CenturyTel has heretofore filed with said Commission. (N)

Effective: October 19, 2009

EXPLANATORY MARKINGS

The following letters, when entered along the right margin of a Tariff Page, have the meanings shown:

- (C) To signify change in regulation
- (D) To signify discontinued rate or regulation
- (I) To signify a rate increase
- (N) To signify a new rate or regulation
- (R) To signify a rate reduction
- (T) To signify a change in text, but no change in rate or regulation

TRADE NAMES, TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

The following list of trade names, trademarks and/or service marks which may be used for services offered in this tariff are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by CenturyTel of Evangeline, Inc. with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable.

Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK
CENTURYLINKTM
CENTURYLINKSM
CORE CONNECT®

(N)

LOCAL EXCHANGE SERVICE TARIFF

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CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
Issued By: Chantel Mosby, Director, Tariffs
P.O. Box 4065, Monroe, Louisiana 71211-4065

SECTION II (T)
BASILE EXCHANGE
9th Revised Sheet No. 1
Cancels 8th Revised Sheet No. 1

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Basile Central Office and Extended Area Service (EAS) to Eunice at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$30.30	(I)
Residence	\$17.80	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Basile which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$30.80	(I)
Residence	\$18.30	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented***	One-party Business
CO Implemented***	\$43.00
Key Trunk	\$43.00
PBX Trunk	\$43.00

*** See Payphone Service Section III.

Effective: February 1, 2012

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Cankton Central Office at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.45	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Cankton which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.95	(I)
Residence	\$18.60	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented***	One-party Business
CO Implemented***	\$44.75
Key Trunk	\$44.75
PBX Trunk	\$44.75

*** See Payphone Service Section III.

Effective: February 1, 2012

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Chataignier Central Office and extended area service to Ville Platte, Pine Prairie, Turkey Creek and Mamou at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$33.50	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Chataignier which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$34.25	(I)
Residence	\$18.85	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented**	One-party Business
CO Implemented**	\$47.75
Key Trunk	\$47.75
PBX Trunk	\$47.75

** See Payphone Service Section III.

Effective: February 1, 2012

CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
Issued By: Chantel Mosby, Director, Tariffs
P.O. Box 4065, Monroe, Louisiana 71211

SECTION II (T)
CHURCH POINT EXCHANGE
5th Revised Sheet No. 4
Cancels 4th Revised Sheet No. 4

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Church Point Central Office at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$33.50	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Church Point which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$34.65	(I)
Residence	\$19.25	(I)

This exchange is one party only, no mileage charges applicable outside the Base Rate Area.

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented*	One-party Business
CO Implemented*	\$47.75
Key Trunk	\$47.75
PBX Trunk	\$63.00

* See Payphone Service Section III.

Effective: February 1, 2012

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of De Quincy Central Office and extended area service to Starks and Ragley at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$32.60	(I)
Residence	\$18.40	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of De Quincy which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$33.10	(I)
Residence	\$18.90	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented***	One-party Business
CO Implemented***	\$46.50
Key Trunk	\$46.50
PBX Trunk	\$61.25

*** See Payphone Service Section III.

Effective: February 1, 2012

CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
Issued By: Chantel Mosby, Director, Tariffs
P.O. Box 4065, Monroe, Louisiana 71211

SECTION II (T)
ELTON EXCHANGE
6th Revised Sheet No. 6
Cancels 5th Revised Sheet No. 6

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Elton Central Office at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$30.30	(I)
Residence	\$17.80	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Elton which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$30.80	(I)
Residence	\$18.30	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented *	One-party Business
CO Implemented*	\$43.00
Key Trunk	\$43.00
PBX Trunk	\$43.00

* See Payphone Service Section III.

Effective: February 1, 2012

CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
Issued By: Chantel Mosby, Director, Tariffs
P.O. Box 4065, Monroe, Louisiana 71211-4065

SECTION II (T)
FENTON EXCHANGE
6th Revised Sheet No. 7
Cancels 5th Revised Sheet No. 7

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Fenton Central Office and extended area service to Hayes, Lacassine, Roanoke, Thornwell and Welsh at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.45	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Fenton which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$32.20	(I)
Residence	\$18.85	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented**	One-party Business
CO Implemented**	\$44.75
Key Trunk	\$44.75
PBX Trunk	\$44.75

** See Payphone Service Section III.

Effective: February 1, 2012

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Hayes Central Office and extended area service to Fenton, Lacassine, Roanoke, Thornwell and Welsh at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.45	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Hayes which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.95	(I)
Residence	\$18.60	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented***	One-party Business
CO Implemented ***	\$44.75
Key Trunk	\$44.75
PBX Trunk	\$44.75

*** See Payphone Service Section III.

Effective: February 1, 2012

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Iota Central Office and Extended Area Service (EAS) to Eunice at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply

	One Party <u>Line Access</u>	
Business	\$30.30	(I)
Residence	\$17.80	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Iota which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$30.80	(I)
Residence	\$18.30	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented***	One-party Business
CO Implemented***	\$43.00
Key Trunk	\$43.00
PBX Trunk	\$43.00

*** See Payphone Service Section III.

Effective: February 1, 2012

CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
Issued By: Chantel Mosby, Director, Tariffs
P.O. Box 4065, Monroe, Louisiana 71211

SECTION II (T)
IOWA EXCHANGE
6th Revised Sheet No. 10
Cancels 5th Revised Sheet No. 10

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Iowa Central Office and extended area service to Lake Charles at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$35.05	
Residence	\$19.50	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Iowa which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$35.55	
Residence	\$20.00	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented*	One-party Business
CO Implemented*	\$51.75
Key Trunk	\$51.75
PBX Trunk	\$51.75

* See Payphone Service Section III.

Effective: February 1, 2012

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Kinder Central Office and extended area service to Reeves at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.45	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Kinder which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$32.20	(I)
Residence	\$18.85	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented**	One-party Business
CO Implemented**	\$44.75
Key Trunk	\$44.75
PBX Trunk	\$59.00

** See Payphone Service Section III.

Effective: February 1, 2012

CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
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P.O. Box 4065, Monroe, Louisiana 71211

SECTION II (T)
LACASSINE EXCHANGE
6th Revised Sheet No. 12
Cancels 5th Revised Sheet No. 12

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Lacassine Central Office and extended area service to Fenton, Hayes, Roanoke, Thornwell and Welsh at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.45	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Lacassine which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.95	(I)
Residence	\$18.60	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented***	One-party Business
CO Implemented***	\$44.75
Key Trunk	\$44.75
PBX Trunk	\$44.75

*** See Payphone Service Section III.

Effective: February 1, 2012

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Mamou Central Office and Extended Area Service (EAS) to Chataignier, Eunice, Pine Prairie and Ville Platte at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$33.50	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the Reddell Special Rate Area, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$34.35	(I)
Residence	\$19.25	(I)

- C. Outside the area indicated in A and B, and within the exchange service area is shown in the Exchange Service Area Map of Mamou which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$34.00	(I)
Residence	\$18.60	(I)

ACCESS LINE RATES FOR:

Instrument Implemented***	One-party Business
CO Implemented***	\$47.75
Key Trunk	\$47.75
PBX Trunk	\$63.00

*** See Payphone Service Section III.

Effective: February 1, 2012

CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
Issued By: Chantel Mosby, Director, Tariffs
P.O. Box 4065, Monroe, Louisiana 71211-4065

SECTION II (T)
PINE PRAIRIE EXCHANGE
7th Revised Sheet No. 14
Cancels 6th Revised Sheet No. 14

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Pine Prairie Central Office and extended area service to Ville Platte, Chataignier, Turkey Creek and Mamou at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$33.50	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Pine Prairie which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$34.00	(I)
Residence	\$18.60	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented***	One-party Business
CO Implemented***	\$47.75
Key Trunk	\$47.75
PBX Trunk	\$47.75

*** See Payphone Service Section III.

Effective: February 1, 2012

CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
Issued By: Chantel Mosby, Director, Tariffs
P.O. Box 4065, Monroe, Louisiana 71211-4065

SECTION II (T)
ROANOKE EXCHANGE
6th Revised Sheet No. 15
Cancels 5th Revised Sheet No. 15

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Roanoke Central Office and extended area service to Fenton, Hayes, Lacassine, Thornwell and Welsh at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.45	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Roanoke which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$32.20	(I)
Residence	\$18.85	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented**	One-party Business
CO Implemented**	\$44.75
Key Trunk	\$44.75
PBX Trunk	\$44.75

** See Payphone Service Section III.

Effective: February 1, 2012

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Sunset Central Office and extended area service to Cankton at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.45	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Sunset which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.95	(I)
Residence	\$18.60	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented***	One-party Business
CO Implemented***	\$44.75
Key Trunk	\$44.75
PBX Trunk	\$44.75

*** See Payphone Service Section III.

Effective: February 1, 2012

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Thornwell Central Office and extended area service to Fenton, Hayes, Lacassine, Roanoke and Welsh at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.45	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Thornwell which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$32.20	(I)
Residence	\$18.85	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented**	One-party Business
CO Implemented**	\$44.75
Key Trunk	\$44.75
PBX Trunk	\$44.75

** See Payphone Service Section III.

Effective: February 1, 2012

CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
Issued By: Chantel Mosby, Director, Tariffs
P.O. Box 4065, Monroe, Louisiana 71211-4065

SECTION II (T)
VILLE PLATTE EXCHANGE
7th Revised Sheet No. 18
Cancels 6th Revised Sheet No. 18

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Ville Platte Central Office and Extended Area Service (EAS) to Chataignier, Mamou, Pine Prairie, St. Landry and Turkey Creek at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$33.50	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Ville Platte which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$34.65	(I)
Residence	\$19.25	(I)

This exchange is one party only, no mileage charges applicable outside the Base Rate Area.

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented*	One-party Business
CO Implemented*	\$47.75
Key Trunk	\$47.75
PBX Trunk	\$63.00

* See Payphone Service Section III.

Effective: February 1, 2012

CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
Issued By: Chantel Mosby, Director, Tariffs
P.O. Box 4065, Monroe, Louisiana 71211-4065

SECTION II
WELSH EXCHANGE
7th Revised Sheet No. 19
Cancels 6th Revised Sheet No. 19

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Welsh Central Office and extended area service to Fenton, Hayes, Lacassine, Roanoke and Thornwell at the flat rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.45	(I)
Residence	\$18.10	(I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Welsh which is filed herewith and made a part hereof, the following rates apply.

	One Party <u>Line Access</u>	
Business	\$31.95	(I)
Residence	\$18.60	(I)

- C. Throughout the Exchange Area

The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Exchange Tariff.

ACCESS LINE RATES FOR:

Instrument Implemented***	One-party Business
CO Implemented***	\$44.75
Key Trunk	\$44.75
PBX Trunk	\$44.75

*** See Payphone Service Section III.

Effective: February 1, 2012

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
Issue Date: May 28, 1999
Issued By: G. Clay Bailey, Vice President Government Relations
P.O. Box 4065, Monroe, Louisiana 71211-4065

SECTION II
2nd Revised Sheet No. 20
Cancels 1st Revised Sheet No. 20

LOCAL EXCHANGE SERVICE TARIFF

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LOCAL EXCHANGE SERVICE TARIFF

LIFELINE ASSISTANCE PROGRAM

General

1. Lifeline Assistance is a retail service offering available to qualifying low-income subscribers, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for the following package of services: voice-grade access to the public switched Network; local usage; dual-tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; and toll limitation.
2. The discounts apply to monthly recurring rates for qualifying residential customers.
3. Discounts are applied to existing tariffed rates and charges for residential telephone service.

Regulations

1. Regulations specified in Section VII of the Century Telephone of Evangeline, Inc. tariff apply to Lifeline Service.
 2. Lifeline Service is available only with residence service, excluding foreign exchange service.
 3. Lifeline Service is limited to one line per household at the customer's primary residence.
 4. The named subscriber to the local telecommunications service must participate in one of the listed assistance programs to qualify for Lifeline. The federal and state credits are applied to the Local Service bills for qualified residential recipients of Supplemental Security Income (SSI), **Supplemental Nutrition Assistance Program (SNAP) formally known as Food Stamps**, Medicaid, federal public housing assistance or Section 8, Low Income Home Energy Assistance Program (LIHEAP), **National School Lunch Program (Free Lunch Program), Temporary Assistance to Needy Families (TANF), or if the customer's household income is at or below 135% of the federal poverty guidelines.**
 5. Applications for this service will be verified with the state agency responsible for administration of the programs mentioned in No. 4 preceding.
 6. The Company will process all applications and apply the appropriate credit on the customer's monthly bill.
 7. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Verification of eligibility will take place initially and at a minimum annually each year of service thereafter. When the customer is no longer eligible for Lifeline Service, the discount will be discontinued and regular tariff rates and charges would apply.
 8. The Company may not disconnect the service of a Lifeline Program customer for the non-payment of toll charges unless the Company has received a waiver from the Commission allowing disconnection of service for this reason.
 9. Eligible customers may elect to have toll restriction and/or toll control at no charge. No service deposit is required if a customer elects these toll limitation services.*
- * Toll Control (limiting of toll charges during a billing period) was not technically feasible as of the date that it was added to the tariff, but was added so that it could be offered when it does become available.

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(N)

EXCHANGE SERVICE TARIFF

LIFELINE ASSISTANCE PROGRAM (Continued)

Rates and Charges

Monthly Credit (maximum of one line per qualified customer)

1. Tier 1: a discount equal to 100 percent of the Interstate Subscriber Line Charge is applicable to qualified residential customers. d
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2. Tier 2: initial Federal Credit to Residential Access Line \$1.75

Tribal Lifeline – Federal Tier Four Reduction

1. Additional federal Lifeline support of up to \$25.00 is available for residents of Tribal Lands. Tribal Lands are defined as lands adjacent or contiguous to reservations that generally have been considered tribal lands for purposes of other federal programs targeted to federally recognized Indian tribes.
2. Residents of Tribal lands who qualify for Lifeline based on the requirements listed previously are eligible for the additional Tier Four Reduction. Residents of Tribal Lands who do not meet those requirements are eligible for the Tiers One, Two and Four Reductions if they participate in one of the following programs:

Bureau of Indian Affairs (BIA) general assistance program
Tribally administered Temporary Assistance for Needy Families (TANF) block grant program
Head Start programs (under income qualifying eligibility provision only)
National School Lunch Program's free lunch program
3. The following applies for those eligible residents of Tribal Lands who qualify only for Tier One, Two, and Four reductions. The Company must obtain the customer's signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs mentioned in 2., and lives on or near a reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.
4. The Tier Four reduction applies to the one-party local residential rate, including any mileage, zonal, or other nondiscretionary charges associated with basic residential service. However the reduction may not bring the basic local residential rate below \$1.00 per month.

LOCAL EXCHANGE SERVICE TARIFF

DEFINITION OF SERVICE AREAS

Index of Exchanges showing Local Service Area, Parishes, Townships, and Incorporated Cities and Villages within its Exchange Service Area.

DESCRIPTION OF TERRITORY SERVED

<u>Exchange</u>	<u>Local Service Area*</u>	<u>Parish</u>	<u>Ward (W) or Township</u>	<u>Incorporated Cities and Villages</u>	
Basile	Basile	Evangeline	Town of Basile	Basile	
		Acadia	W2 - Rural		
		Allen	W7 - Rural		
	Eunice	St. Landry			(N)
Cankton	Cankton	St. Landry	W2 - Town of Sunset	Sunset	
	Sunset		W2 - Town of Grand Coteau	Grand Coteau	
			W1 - Rural		
			W2 - Rural		
			W3 - Rural		
			W6 - Rural		
Chataignier	Chataignier	Evangeline	Village of Chataignier	Chataignier	
	Mamou	St. Landry	W1 - Rural		
	Pine Prairie		W5 - Rural		
	Turkey Creek				
	Ville Platte				
Church Point	Church Point	St. Landry	Town of Church Point	Church Point	
		Acadia	W2 - Rural		
			W3 - Rural		
			W6 - Rural		
DeQuincy	DeQuincy	Calcasieu	W6 - City of DeQuincy	DeQuincy	
	Ragley	Beauregard	W1 - Rural		
	Starks		W5 - Rural		
			W6 - Rural		
Elton	Elton	Allen	Town of Elton	Elton	
		Jefferson	W2 - Rural		
		Davis	W4 - Rural		

* Names listed refer to central office designations and associated territories served by such central offices.

LOCAL EXCHANGE SERVICE TARIFF

DEFINITION OF SERVICE AREAS

Index of Exchanges showing Local Service Area, Parishes, Townships, and Incorporated Cities and Villages within its Exchange Service Area.

DESCRIPTION OF TERRITORY SERVED

<u>Exchange</u>	<u>Local Service Area*</u>	<u>Parish</u>	<u>Ward (W) or Township</u>	<u>Incorporated Cities and Villages</u>
Fenton	Fenton Hayes Lacassine Roanoke Thornwell Welsh	Jefferson Davis	Village of Fenton W5 - Rural	Fenton
Hayes	Fenton Hayes Lacassine Roanoke Thornwell Welsh	Calcasieu Jefferson Davis	W2 - Rural W7 - Rural	
Iota	Iota	Acadia	Town of Iota W4 - Rural	Iota
Iowa	Iowa Lake Charles	Calcasieu Jefferson Davis	W8 - Town of Iowa W8 - Rural	Iowa
Kinder	Kinder Reeves	Allen Jefferson Davis	Town of Kinder W2 - Rural W4 - Rural W8 - Rural	Kinder
Lacassine	Fenton Hayes Lacassine Roanoke Thornwell Welsh	Jefferson Davis	W8 - Rural	

* Names listed refer to central office designations and associated territories served by such central offices.

LOCAL EXCHANGE SERVICE TARIFF

DEFINITION OF SERVICE AREAS

Index of Exchanges showing Local Service Area, Parishes, Townships, and Incorporated Cities and Villages within its Exchange Service Area.

DESCRIPTION OF TERRITORY SERVED

<u>Exchange</u>	<u>Local Service Area*</u>	<u>Parish</u>	<u>Ward (W) or Township</u>	<u>Incorporated Cities and Villages</u>
Mamou	Chataignier Mamou Pine Prairie Ville Platte	Evangeline	Town of Mamou W3 - Rural	Mamou
Pine Prairie	Chatagnier Mamou Pine Prairie Turkey Creek Ville Platte	Evangeline	Village of Pine Prairie W4 - Rural	Pine Prairie
Roanoke	Fenton Hayes Lacassine Roanoke Thornwell Welsh	Jefferson Davis	W6 - Rural	
Sunset	Cankton Sunset	St. Landry	W2 - Town of Sunset W2 - Town of Grand Coteau W1 - Rural W2 - Rural W3 - Rural W6 - Rural	Sunset Grand Coteau
Thornwell	Fenton Hayes Lacassine Thornwell Welsh	Jefferson Davis	W1 - Rural	

* Names listed refer to central office designations and associated territories served by such central offices.

LOCAL EXCHANGE SERVICE TARIFF

DEFINITION OF SERVICE AREAS

Index of Exchanges showing Local Service Area, Parishes, Townships, and Incorporated Cities and Villages within its Exchange Service Area.

DESCRIPTION OF TERRITORY SERVED

<u>Exchange</u>	<u>Local Service Area*</u>	<u>Parish</u>	<u>Ward (W) or Township</u>	<u>Incorporated Cities and Villages</u>
Ville Platte	Chataignier Mamou Pine Prairie Turkey Creek Ville Platte	Evangeline St. Landry	Town of Ville Platte W1 - Rural W5 - Rural	Ville Platte
Welsh	Fenton Hayes Lacassine Roanoke Thornwell Welsh	Jefferson Davis	Town of Welsh W6 - Rural	Welsh

* Names listed refer to central office designations and associated territories served by such central offices.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel

Issued Date: March 27, 1990

Issued By: G. Clay Bailey, Vice President Government Relations
P.O. Box 4065, Monroe, Louisiana 71211

SECTION II (T)
BASILE EXCHANGE
Original Sheet No. 27

LOCAL EXCHANGE SERVICE TARIFF

CenturyTel of Evangeline, Inc. d/b/a CenturyTel

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SECTION II (T)
CANKTON EXCHANGE
Original Sheet No. 28

LOCAL EXCHANGE SERVICE TARIFF

CenturyTel of Evangeline, Inc. d/b/a CenturyTel

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SECTION II (T)
CHATAIGNIER EXCHANGE
Original Sheet No. 29

LOCAL EXCHANGE SERVICE TARIFF

CenturyTel of Evangeline, Inc. d/b/a CenturyTel

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SECTION II (T)
CHURCH POINT EXCHANGE
Original Sheet No. 30

LOCAL EXCHANGE SERVICE TARIFF

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SECTION II (T)
DEQUINCY EXCHANGE
Original Sheet No. 31
Northeast Section

LOCAL EXCHANGE SERVICE TARIFF

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DEQUINCY EXCHANGE
Original Sheet No. 32
Northwest Section

LOCAL EXCHANGE SERVICE TARIFF

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DEQUINCY EXCHANGE
Original Sheet No. 33
South Section

LOCAL EXCHANGE SERVICE TARIFF

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Original Sheet No. 34

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Original Sheet No. 35

LOCAL EXCHANGE SERVICE TARIFF

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Original Sheet No. 36

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IOTA EXCHANGE
Original Sheet No. 37

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IOWA EXCHANGE

North Section

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IOWA EXCHANGE

South Section

LOCAL EXCHANGE SERVICE TARIFF

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KINDER EXCHANGE
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LACASSINE EXCHANGE

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Original Sheet No. 43

LOCAL EXCHANGE SERVICE TARIFF

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SECTION II (T)
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THORNWELL EXCHANGE
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VILLE PLATTE EXCHANGE
Original Sheet No. 47

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SECTION II (T)
WELSH EXCHANGE
Original Sheet No. 48
North Section

LOCAL EXCHANGE SERVICE TARIFF

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SECTION II (T)
WELSH EXCHANGE
Original Sheet No. 49
South Section

LOCAL EXCHANGE SERVICE TARIFF

LOCAL EXCHANGE SERVICE TARIFF

LOCAL OPTIONAL SERVICE

General

1. Local Optional Service is available to one party Residence and Business subscribers. This service provides 7 digit dialed local calling outside the Local Calling Area but within the LATA. The originating and terminating wire centers for these calls must be within 40 miles. In addition, 7 digit dialed local calling will be provided to all wire centers within a single parish, even if these wire centers are more than 40 miles apart.
2. Local Optional Service is also available to party line Residence and Business subscribers. This service provides 1+ dialed local calling outside the Local Calling Area but within the LATA. The originating and terminating wire centers for these calls must be within 40 miles. In addition, 1+ dialed local calling will be provided to all wire centers within a single parish, even if these wire centers are more than 40 miles apart.
3. All Local Optional Service calling is measured and billed on a usage sensitive basis. The offering of this service is subject to availability as determined by the Company.
4. Local Optional Service applies to NXXs in which the Company has an interconnection agreement with the provider of that NXX.

Rates and Charges

1. Customers subscribing to this service will be billed the following rate in addition to their applicable monthly access line rate.

a. Rates – PLAN A

(T)

		<u>Monthly Rate</u>
1)	Residence, per line, trunk	\$.97
2)	Business, per line, trunk	\$2.00

LOCAL EXCHANGE SERVICE TARIFF

LOCAL OPTIONAL SERVICE (Continued)

Rates and Charges (Continued)

1. (Cont'd) (T)
 a. Rates – PLAN A (Cont'd) (T)

- 3) The following usage rates apply to 7 digit or 1+ direct dialed calls terminating outside of the Local Calling Area described in Section II but within the Local Optional Service area. Local usage charges for hotel/motel, guest rooms will not be capped. These rates are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association FCC Tariff No. 4.

		<u>Peak Period Rates</u>	
<u>Mileage Bands</u>		<u>Initial Minute</u>	<u>Additional Minute</u>
C	(1-10 miles)	\$.04	\$.02
D	(11-16 miles)	.06	.04
E	(17-22 miles)	.10	.07
F	(23-30 miles, Intra-Parish)	.14	.10
G	(Greater than 30 miles, Intra-Parish)	.14	.14
H	(23-30 miles, Inter-Parish)	.14	.10
I	(31-40 miles, Inter-Parish)	.14	.14

Local usage charges for calls terminating in Bands C-G will not exceed \$15.00 per month, per residence line or trunk and \$25.00 per month, per business line or trunk. Calls which are not 7 digit or 1+ direct dialed are not included in this plan and are charged at the established long distance and operator surcharge rates. These calls are not included in the maximum usage charges described above.

- b. Rates – PLAN B (N)

- 1) For Plan B, the following usage charge applies for all intrastate calls within a 40 mile radius.

	<u>RES</u>	<u>BUS</u>	
Monthly Charge	-----	\$2.00	
Per-Minute Charge	\$.04	\$.04	(N)

- c.. A Service Ordering Charge does not apply for adding Local Optional Service, or for deleting Local Optional Service within a period of 90 days after the initial offering by the Company. (T)

LOCAL EXCHANGE SERVICE TARIFF

LOCAL OPTIONAL SERVICE (Continued)

Conditions

1. Local Optional Service is not available to the following: (C)
 - Volume Usage Measured Rate subscribers
 - Expanded Local Area Calling subscribers
 - Joint Users
 - FX lines
 - Toll terminals
2. The peak period rates apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding the following holidays: Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day). Off-peak period rates apply to all other times and holidays listed and are rated at a 50 percent discount. When messages span more than one rate period total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total message charge.
3. Customers selecting Local Optional Service must subscribe to this service for all outward or two-way access lines on their premises with the following exceptions. Hotels and hospitals may subscribe to Local Optional Service for administrative purposes without subscribing to Local Optional Service for guest or patient use. In addition, if a customer subscribes to Local Optional Service on any line on an account, he must subscribe for all lines on that account.
4. Itemized statements are not provided except under the provisions of Local Usage Detail (LUD) Measured Service Option in this section of the tariff.

LOCAL EXCHANGE SERVICE TARIFF

LOCAL USAGE DETAIL (LUD) MEASURED SERVICE OPTION

(N)

General

1. Local Usage Detail (LUD) is a Measured Service option for customers who desire a printed listing of local call details in lieu of the usual summary billing of all dialed sent paid local usage. Requests for LUD must be processed five days prior to the billing date of the month in which it is desired, and must be initiated at the beginning and terminated at the end of billing periods. In these cases, LUD must remain in place for complete billing periods, except where total service is terminated. LUD may be initiated between billing dates only when requested at the time Measured Service is established.
2. When an order is issued solely for the purpose of initiating LUD, a charge equivalent in amount to a Record Order charge in Section IV, applies. If LUD is initiated at the same time an order is being issued for any other purpose, the charge preceding does not apply.

Rates and Charges

1. The following charge applies for LUD:

- a. Printed Listing

Charge

1)	Per call	\$.01
----	----------	--------

Charges for LUD are in addition to other applicable local usage charges specified in this Tariff.

(N)

GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

DIGITAL TRUNK SERVICE (DTS) [DS1 behind PBX]

Service Description

1. Digital Trunk Service, referred to as "DTS", provides a cost effective method of delivering voice grade service from the serving Central Office to a customer's premises.
2. DTS is provided with 1.544 Mbps and the 24 channels may be used for the transport of trunks for termination on customer-provided equipment.
3. DTS supports Direct Inward Dialing (DID) Service and Local Exchange Business Trunks. Touchtone is a required feature of DTS.

Regulations

1. DTS is offered from Central Offices where the Company has arranged facilities for such service. DTS is an arrangement that allows for the direct termination of digital trunks from a digital Central Office to customer-provided equipment. This arrangement supports trunk side features.
2. Additional charges for Central Office services and features, including, but not limited to Direct Inward Dialing (DID) Service, are applicable when appropriate and can be found elsewhere in this tariff.
3. All signals generated by customer-provided equipment must comply with the signal and format constraints contained within the Technical Reference specifications as used by the Company.
4. Availability and functionality of DTS may vary by serving Central Office and switch type.
5. Clear Channel Capability is an optional feature of DTS, allowing the customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

Rates and Charges

1. The rates and charges for the services provisioned on the DTS channels are specified below.

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>	
DTS			
Greensburg and Montpelier (See CenturyTel of East Louisiana Tariff for exchange information)	\$927.56	\$245.00	(I)
CenturyTel of Southeast Louisiana exchanges	\$842.80	\$245.00	(T) (T)
All other exchanges	\$867.80	\$245.00	(I)

Effective: October 15, 2006

GENERAL EXCHANGE TARIFF

LINE/TRUNK HUNTING SERVICE

(N)

General

1. Line Hunting Service provides a feature where a group of telephone numbers are linked together so that if any one number in the group is busy when called, subsequent numbers are searched until an idle telephone number is connected.
2. When a hunt number is dialed, the Central Office equipment will connect the call to that line. If that line/trunk is busy, the Central Office equipment hunts for the first available idle line/trunk in sequence behind that line/trunk. When the first idle line/trunk is found, the call rings through on that line/trunk.
3. The Central Office will continue hunting through the sequence until it has searched through the entire group.
4. Should all of the lines/trunks in that group be busy, the Central Office equipment will return a busy signal to the caller.
5. This offering is for terminal line/trunk hunting. Customized hunting may be provided when technically feasible and the proper equipment is available.
6. When the hunt feature is to be added to lines/trunks, and no other service order related work is being performed on that line/trunk, then service order charges will apply.

Rates

1. Service charges apply as follows:

	Monthly <u>Rate</u>	Non-Recurring <u>Charge</u>	
Line/Trunk Hunting, per Line/Trunk	\$8.00	\$5.00	(N)

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(D)

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(D)

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Cancels 2nd Revised Sheet No. 6

(T)

(D)

RESERVED FOR FUTURE USE

(D)

(N)

GENERAL EXCHANGE TARIFF

PAYPHONE SERVICE

A. Conditions

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one instrument-implemented or CO-implemented payphone line.
4. General Rules and Regulations found in this tariff are applicable to the provision of Payphone Service.
5. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
6. A Network Interface Device will be installed at a location determined by the Company which is accessible to the customer. The Network Interface Device (NID) is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
7. Applicable Nonrecurring Charges will apply for the move or rearrangement of the Company's facilities which are made at the request of the customer.
8. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rules or regulations of the Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rules or regulations shall prevail.
9. Extensions to a payphone line are not permitted.
10. The Multiline business Subscriber Line Charge, found in the interstate access tariff, is applicable to all Instrument-Implemented and CO-Implemented payphone lines.

(N)

(N)

GENERAL EXCHANGE TARIFF

PAYPHONE SERVICE

B. Responsibility of the Customer

1. The customer, for the purposes of this tariff, is defined as the person subscribing to payphone service.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the Americans with Disabilities Act of 1990.
3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.

The Customer is responsible for any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone.
4. The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration program.
5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's payphone access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
6. The customer is responsible for compliance with the FCC's Rules and Regulations and the State Commission's Rules and Regulations regarding the use of pay telephones.

C. Violation of Regulations

Upon notification from the company that the customer-provided equipment or wiring is causing or is likely to cause harm, the customer shall make such changes as is necessary to remove such harm. Failure to make such changes will result in the disconnection of service until such change is completed to the satisfaction of the company.

(N)

(N)

GENERAL EXCHANGE TARIFF

PAYPHONE SERVICE

D. Instrument Implemented Payphone Service

Instrument-Implemented Payphone Service is an access line for use with a payphone instrument designed to perform various functions. Payphone instruments are to be provided by the customer.

E. Central Office (CO) Implemented Coin Line

1. Central Office-Implemented Coin Line Service is an access line for use with a coin supervision feature. Payphone instruments are to be provided by the customer.
2. Features are additives to the operation of a flat rate access line that provide for CO-Implemented Coin Line Service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin monitoring, coin control (collect and return of coins, if applicable), and/or answer supervision. CO-Implemented Coin Line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. CO-Implemented Coin Line Service is provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO-Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line feature offered by the Telephone Company.

F. Features and Functions

1. CO Coin Line Signaling (Coin Supervision) provides the electrical signaling for:

Coin monitoring - indicating to an operator service provider the number and denomination of coins deposited based on information provided by the payphone;

Coin collection and return - indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party where applicable and offered by the Company, and;

Answer supervision - indicating to the payphone that the calling line has answered the call, where applicable and is technically feasible.

(N)

(N)

GENERAL EXCHANGE TARIFF

PAYPHONE SERVICE

F. Features and Functions (Continued)

2. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided where such facilities are available at the customer's option.
3. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request Selective Class of Call Screening and/or OLS.
4. CO-Implemented Coin Line features, including coin monitoring, coin collect and return (where applicable) and/or answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO-Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

(N)

(N)

GENERAL EXCHANGE TARIFF

PAYPHONE SERVICE

G. Rates

		<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
1.	Payphone Service		
a.	Instrument Implemented		Applicable Non-recurring Charge
	Flat, per line	See Section II	
b.	Central Office Implemented		Applicable Non-recurring Charge
	Flat Rate	See Section II	
c.	Selective Class of Call Screening	\$ 2.00	
d.	Coin Supervision/ Transmission	\$ 1.68	

(D)

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SECTION III
1st Revised Sheet No. 7
Cancels Original Sheet No. 7

GENERAL EXCHANGE TARIFF

KEY SERVICE

General

Electronic or Special Key Service Systems are arrangements of equipment consisting of a key service unit (KSU) and stations connected to the KSU by means of a 3 pair cable, 1 pair for voice transmission, 2 pairs for sending and receiving data.

Extensions

Stations located off the premises on which the primary station is located, will be provided at the applicable mileage charges, as shown elsewhere in this tariff.

Line Rate

Access Line Rate for Business Key Service is provided in Section II of the Local Service Tariff. (T)

Access Line Rate for Residence Key Service will be equal to the one-party residence rate in the exchange providing the service. When residence and business services are combined into one system, business rates will apply for all services. (N)
(N)

Service Connection Charges

Service connection charges applicable as set forth in Section IV of this tariff, apply for each line installed, moved, or changed.

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SECTION III
Original Sheet No. 8

GENERAL EXCHANGE TARIFF

PABX SERVICE

General

A Private Branch Exchange (PABX) is an arrangement of equipment consisting of a switchboard, either dial or manual, and stations connected with the switchboard which are arranged for inter-communicating between the stations and which may be connected with a central office communication with general exchange system for local and toll telephone service.

Trunk Rates

The PBX Trunk Rate is provided in Section II of the Local Service Tariff.

Applicable mileage charges, as shown elsewhere in this tariff, will apply for each location located off the premises on which the primary station is located.

Service Connection Charges as set forth in Section IV of this tariff apply for each line installed, moved or changed.

GENERAL EXCHANGE TARIFF

DIRECT-IN-DIALING (DID) TO ELECTRONIC OR SPECIAL PABX SERVICE

General

1. The service is furnished subject to the availability of facilities and telephone numbers.
2. The service includes central office switching equipment necessary for inward dialing from the exchange and toll network directly to stations associated with customer- provided switching equipment.
3. The service must be provided on all lines in a trunk group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate trunk group is not contemplated.
4. The minimum commitment period for the service is three years. In case of discontinuance or reduction of service within the minimum commitment period, a basic termination charge as shown in the rates following, reduced by 1/36 for each full month of service provided, shall be applied.
5. The rates herein contemplate the use of standard Company equipment and serving arrangements. When equipment or service of a special type is requested and provided, rates and charges are based on the costs involved to meet the individual requirements of each case.
6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
7. The Telephone Company shall not be responsible to the customers or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
8. Directory listings will be provided in accordance with the regulations of Directory Listings, under Primary Listings, in this section of the tariff. DID numbers furnished herein are not entitled to free directory listings.
9. Customer-provided switching systems must be arranged by the customer to provide for the intercepting of assigned but unused numbers.

LOCAL EXCHANGE SERVICE TARIFF

DIRECT-IN-DIALING (DID) TO ELECTRONIC OR SPECIAL PABX SERVICE

Rates and Charges

In central offices that are not equipped with a digital switch or, where the installation of DID service requires special rearrangement of central office switching equipment, such service will be offered at the following rates and charges.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>Basic Termination Charge</u>
Direct-In-Dialing Service for:			
First 100 DID Numbers	\$475.00	\$317.25	\$7,600.00
Each additional 100 DID Numbers	\$110.00	\$74.25	\$1,800.00

In central offices equipped with digital switching and where facilities permit, DID services will be offered at the following rates and charges.

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>Basic Termination Charge</u>
Each group of 20 DID numbers	\$60.00	\$40.00	\$1,000.00

NOTE: The above rates and charges are in addition to the rates and charges for PBX trunks and other services or facilities with which this service is associated.

CenturyTel of Evangeline, Inc. d/b/a Century**Link**
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Issued By: Chantel Mosby, Director, Tariffs
P. O. Box 4065, Monroe, Louisiana 71211

SECTION III (T)
1st Revised Sheet No. 11
Cancels Original Sheet No. 11

GENERAL EXCHANGE TARIFF

EMPLOYEES' SERVICE

The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures. (C)
(C)
(C)

Effective: August 9, 2010

GENERAL EXCHANGE TARIFF

JOINT USER SERVICE

General

Joint User Service is not available for new installations. The service is provided for existing customers only.

Rates

Monthly Rate

Each Joint User Service

1/2 the Business
Individual line
rate applicable
in the respective
exchange.

Conditions

1. Joint use of service is furnished with the approval of the Company only with business individual line or PABX trunk service.
2. Joint use of service is not furnished to a customer who is in a business of a secretarial nature, or of renting, or leasing space to transient or permanent tenants.
3. The joint user must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.
4. The customer will be responsible for all charges incurred by the joint user.
5. Extension stations, additional listings and supplemental services may be furnished to the joint user at the request of the customer and at regular rates.
6. After the listing for the joint user has been included in the directory, joint use of service may not be discontinued during the life of the directory, except under the following conditions:
 - a. The customer's service is discontinued;
 - b. The joint user moves from the premises where the customer's service is located;
 - c. The joint user establishes his own primary services on the same premises.

GENERAL EXCHANGE TARIFF

EXTENSIONS STATIONS

An extension station is an additional station connected on the same circuit as the main station, and having the same number as the main station.

1. Extension station access locations will be provided in connection with all classes of main station service. (D)
2. Extension station access locations must be located on the same premise of the subscriber on which the main station is located, and are restricted to the use of the subscriber's immediate family or domestic establishment.
3. In certain instances, where equipment restrictions dictate, the number of extension stations with bells may be limited.
4. (D)
|
(D)
5. The provision of circuits required to connect main and extension service is subject to additional regulations and charges shown in Off-Premise Extension Line Mileage following.
6. The number of extension instruments which may be permitted with any main station is limited to such number as, in the judgement of the Company, will not interfere with the efficient operation of the service.
7. Extension service provides the capability of originating or receiving calls from equipped locations in addition to the location of the main station.

GENERAL EXCHANGE TARIFF

OFF-PREMISE EXTENSION STATIONS

Off-Premise extension stations may be furnished subject to the following conditions:

1. May be located on the premise of another customer and restricted to answering incoming calls only provided the other has his own separate service at the same location.
2. Business off-premise extensions may be provided at a residence location of the same customer where residence main station service is also provided.
3. Residence off-premise extensions may be provided at the business location of the same customer where business main station service is also provided.
4. The provision of circuits required to connect main and extension service is subject to additional regulations and charges shown in Off-Premise Extension Line Mileage following.
5. The number of extension instruments which may be permitted with any main station is limited to such as, in the judgement of the Company, will not interfere with the efficient operation of the service.
6. Extension service provides the capability of originating or receiving calls from equipped locations in addition to the location of the main station.
7. In connection with party line service, extension stations or extension access locations must be located on the same premises as the main station.

GENERAL EXCHANGE TARIFF

OFF-PREMISE EXTENSION LINE MILEAGE

General

1. The basic rates for extension service, PABX stations, key stations, and Centrex stations are for such stations which are located within the same building as the main station, key system, PABX switchboard or dial switching equipment, or the central measuring point in the case of Centrex systems. Where extension service, PABX stations, key stations or Centrex stations are provided at other locations and for other circuit extensions of similar character, such as for jacks, off-premise extension line mileage charges are applicable as set forth below, in addition to the basic rates.
2. Mileage charges are computed on the route measurement from the building location of the main station, key system or PABX system, or from the central measuring point for Centrex systems to the building in which the extension service, PABX station, Centrex extension station, key extension station or other service is located.
3. Mileage charges are computed separately for each off-premise extension access location.
4. Where construction is necessary for the purpose of furnishing off-premise extension lines on the subscriber's premises, such construction will be furnished as provided for "Special Construction-Private Property" in the Rules and Regulation section of this tariff.
5. When it is known or realized that the life of all or a part of the outside circuit extensions will be shorter than the normal life of the plant or the cost of providing the plant is such as to render inadequate the mileage charges quoted herein, the plant required to furnish such service will be provided on the basis of one of the following plans at the option of the subscriber:
 - a. An installation charge and a reasonable and proper monthly carrying charge in lieu of mileage. Under this plan, where a portion of the facilities must be replaced at a later date due to having served its useful life, installation charges apply to the replacing facilities as if such facilities were installed new and appropriate adjustments are made in the monthly carrying charge.
 - b. A reasonable and proper monthly carrying charge in lieu of mileage with an initial service period of ten years.

GENERAL EXCHANGE TARIFF

OFF-PREMISE EXTENSION LINE MILEAGE (continued)

Rates

1. Between buildings on the same premises

1st quarter mile, or fraction thereof \$2.00 per month
Each additional 1/4 mile, or fraction thereof \$1.00 per month
2. Between buildings on different premises
within the same exchange

1st quarter mile, or fraction thereof \$2.00 per month
Each additional 1/4 mile, or fraction thereof \$1.00 per month
3. In different exchanges

Connecting company mileage charges apply

SIGNALING EQUIPMENT MILEAGE

Rates

- | | |
|---|------------------|
| 1st quarter mile, or fraction thereof | \$2.00 per month |
| Each additional 1/4 mile, or fraction thereof | \$1.00 per month |

GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

General

These rates and regulations for directory listings apply only to the alphabetical section of the directory containing the regular alphabetical list of customers and do not apply to listings or advertising appearing in the classified section.

The alphabetical list of names of customers is solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's service, and special sequence or arrangement of names is not contemplated.

A listing must conform to the Company's specifications with respect to its directories.

Listings are regularly provided in connection with all classes of exchange service. A listing may be omitted from the directory upon request of a customer in writing and under the conditions specified in Nonpublished Service, concerning nonpublished listings. (C)

The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.

Primary Listings

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.

- a. Listings will be limited to such information as is necessary for the proper identification of the customer.
- b. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS (CONTINUED)

Primary Listings (Continued)

- c. The Company may refuse to insert any listing, which in its judgement does not facilitate the use of the directory.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are not consecutively operated, a primary listing may be made for each line. DID trunk numbers will be charged the applicable listing charges for regular, duplicate or alternate listings, or extra lines of information.

Regular Extra Listings

Business extra listings may be the names or partners or members of the firm, if the customer is a partnership or firm; the names of officers of the corporation, if the customer is a corporation; and for any business establishment, the names of business associates or employees of the customer. Business extra listings may be the bona fide names of individuals, firms or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.

Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household.

(D)
|
(D)

Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided for alternate listings. However, when in the opinion of the Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of a PABX station or extension station, installed on premises of the customer (except at a residence); but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS (CONTINUED)

Regular Extra Listings (continued)

In connection with Private Branch Exchange service at hotels, motels, and apartment houses, residence extra listings at business extra listing rates may be provided in the names of permanent guests or tenants at that location, provided approval is obtained of the hotel, motel, or apartment house involved. However, no separate billing will be issued for these instances.

At the option of the customer extra listings may be obtained upon the issuance of a directory or between issues of directories at which time they appear on information records only. Charges for extra listings date from the time the listings are posted on information records.

Duplicate Listings

Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way and rearrangement of names are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.

Alternate Listings

An alternate listings refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there no answer on the first listed number.

Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

Extra Lines Of Information

Listings of office hours or other lines of information which are not required by the Company in order to efficiently handle telephone traffic are not included in the regular charges for service. A phrase directing the method of calling when a PABX operator is not on duty may be listed in the directory, at extra charges, whenever night connections are provided.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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SECTION III (T)
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GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS (CONTINUED)

Foreign Listings

Foreign listings are listings in the alphabetical list of an exchange other than the exchange in which the listed service is furnished.

A foreign or non-subscriber listing may be furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears.

Trade Names

A trade name created by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service will not be accepted as a listing unless the subscriber shows satisfactory evidence that he is authorized to do business under the trade name. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, or which in its judgement are otherwise objectionable or unnecessary for identification purposes.

GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS (CONTINUED)Dual Name Listing (continued)

Dual Name Listing will be a combined directory listing for any two people with the same last name and the same address. Those who qualify for a dual listing may include a husband and wife, a mother and daughter, father and son, brothers and/or sisters. In addition, a woman whose husband is deceased may list her own name and her husband's first name.

The dual name Primary Listing will be provided at no monthly rate.

The dual name additional listing will carry the regular additional listing monthly rate.

Private (Nonpublished) Telephone Number Listings

Some subscribers request their telephone listings be omitted from the directory and the Company's directory assistance records. Such requests may be fulfilled through the assignment of a private telephone listing subject to the regulations outlined below.

Incoming calls to such telephones will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a number associated with such a listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a private listing in the directory disclosing said number to any person shall attach to the Company. Where such a listing is published in the directory the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such a listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a private telephone listing or the disclosing of said number to any person.

In exchanges where 911 Service is provided a calling party forfeits the privacy afforded by non-published service to the extent that the telephone number and the address (and name of business accounts only) associated with the originating station location are furnished to the PSAP at the time the call is originated. 911 Service information consisting of the name, address and telephone numbers of telephone subscribers whose listings are not published in directories or listed in directory assistance offices is confidential and the 911 customer agrees to use such information only for the purpose of responding to emergency 911 Service calls.

(N)

(N)

GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS (CONTINUED)

Private (Nonpublished) Telephone Number Listings (Continued)

For accounting purposes, the telephone number, name and address of a subscriber with a non-published listing will be provided to the long distance carrier(s) which furnishes the subscriber with Long Distance Message Telecommunications Service.

Rates

The charge for all listings, listed below, begin on the day the information records are posted, except where indicated.

	<u>Monthly Rate</u>	
1. Regular Extra Listings, Duplicate Listings or Alternate Listings, per line		
Business	\$1.50	(I)
Residence	\$1.50	
2. Extra Lines of Information, each line		
Business	\$1.50	
Residence	\$1.50	(I)
3. Each Foreign Listing		
Business	\$3.00	
Residence	\$3.00	
4. Each Enterprise or WX Service Listing	\$4.30	
5. Each Private (nonpublished) telephone number	\$2.40*	(I)

*Charge begins on the day the service is established.

Effective: February 1, 2012

GENERAL EXCHANGE TARIFF

TELEPHONE DIRECTORY REPRODUCTION RIGHTS

(N)

Description

This offering grants a publisher a license, as described herein, to reproduce in a general directory listed names, addresses and telephone numbers of the Telephone Company's customers that are or will be published in the Company's telephone directories. Such reproduction rights do not include names, addresses, telephone numbers, art work, headings and other materials contained in the Telephone Company's classified "yellow page" directories and directory sections or other companies' customers listed in the Telephone Company's directories. No other rights are granted to the publisher.

In obtaining listings from the Telephone Company, the customer may choose from the following three options:

Current Directory

Print-out (Alphabetical CLM)

Computer generated alphabetical print-out with contains customer's name, address and telephone number.

Magnetic tape (Unformatted)

Magnetic tape which contains customer's name, address and telephone number. Records are not necessarily in consistent order or fixed length.

Regulations

1. The following regulations apply to the above options unless otherwise stated.
2. This offering is limited to publishers engaged in the business of publishing a general directory for general public use and distribution and may not be used by such publishers or anyone else for any other purpose.
 - a. As a condition of this offering, the publisher shall obtain in its own name an effective copyright covering each such directory published pursuant to this offering and shall use its best efforts to maintain, protect and enforce each such copyright by any means necessary, including litigation. This shall not restrict, impair or in any way diminish the proprietary interest of the Telephone Company in the information supplied to the publisher, and the Telephone Company may copyright any and all directories published by it without regard to the prior publication and copyright of the publisher's general directory.
 - b. A 'general directory' is defined as a publication printed on paper and distributed periodically to the public which contains a compilation of telephone customer's names, addresses and/or telephone numbers. These

(N)

GENERAL EXCHANGE TARIFF

TELEPHONE DIRECTORY REPRODUCTION RIGHTS (Continued)

(N)

Regulations (Continued)

2. b. (continued)

directories may also contain a classified compilation of a number of individuals or concerns together with their respective telephone numbers and advertisements regarding their products or services.
3. Publishers shall not permit anyone but their employees or authorized representatives to inspect, use or reproduce any information furnished hereunder. Reproduction rights in this offering are nonassignable and nontransferable.
4. The publisher shall indemnify, hold harmless, and defend the Telephone Company from and against any cost, damage, expense (including but not limit to reasonable attorney's fees and expenses) or liability arising in any manner out of any demand, claim, suit or judgment for damages or injuries however caused, which may arise out of the publisher's use of the listings provided under this Tariff.
5. The Telephone Company reserves the right to discontinue any of its directories in whole or part, to rearrange or change any such directory in whole or in part or to split or combine one or more of such directories as it deems necessary in the ordinary conduct of its business. A standard options of the listing information may be established by the Telephone Company and provided to the customer. Each option provided shall include both business and residential listings. The Telephone Company further reserves the right to modify or discontinue any of the options offered.
6. The publisher shall furnish a copy of any directories containing any listing information furnished hereunder to the Telephone Company within 10 days following publication. The Telephone Company may refuse to furnish reproduction rights henceforth to any publisher who fails to comply with this provision.
7. The publisher agrees to accept the listings on an "as-is" basis with all faults, errors and omissions, if any, and the Telephone Company does not warrant the accuracy of the information contained therein. THE TELEPHONE COMPANY MAKES NO WARRANTY, EXPRESS OR IMPLIED WITH RESPECT TO ANY LISTINGS OR THE INFORMATION CONTAINED THEREIN, INCLUDING BUT NOT LIMITED TO WARRANTIES FOR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The publisher agrees to release the Telephone Company from any and all liability for damages which may arise due to any errors and omissions in the Telephone Company's listings.

(N)

GENERAL EXCHANGE TARIFF

TELEPHONE DIRECTORY REPRODUCTION RIGHTS (Continued)

Regulations (Continued)

8. The listings shall at all times remain the sole property of the Telephone Company. The publisher is prohibited from compiling lists for the purpose of selling, renting, or otherwise providing copies of listings to any other person or corporation including, but not limited to, publisher's customer affiliates, contractors, employee's agents, or customers.
9. Base files will contain the most recent listings available in the Telephone Company Directory data base.

Rates and Charges

1. Advance Payment: The Telephone Company may require the publisher to make an advance payment of the estimated charges at the time the order is taken. The Telephone Company, within 45 days following publication of each publisher's directories, shall refund or bill, as appropriate, any difference between the estimated amount collected and the charge.
2. Order Cancellation or Change
 - a. If the publisher cancels the order prior to the date the Telephone Company is scheduled to provide the listings and the Telephone Company has performed any work or incurred any expense in connection therewith, the Telephone Company will charge the estimated cost incurred not to exceed the estimated charge for the order.
 - b. If the publisher cancels the order on or after the date the Telephone Company is scheduled to provide the listings, all charges shall apply.
 - c. When a publisher request changes or modification to pending order, acceptance of changes/modification will be determined by the Telephone Company on an individual case basis. An additional charge may be applicable.
3. Computations of Rates and Charges
 - a. Per Listing Charges shall be applied as follows:
 1. The Telephone Company shall count all listings provided to the publisher, whether or not the publisher actually reproduces such listings in its general directory.

For purpose of this Tariff, each name, address and telephone number of a listed party shall be counted as one listing. If additional lines of information appear, each such line shall be counted as a separate additional listing. Where additional information appears as a part of a listed party's name or address the Telephone Company at its option may count same as two listings.

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SECTION III (T)
Original Sheet No. 22.4

GENERAL EXCHANGE TARIFF

TELEPHONE DIRECTORY REPRODUCTION RIGHTS (Continued)

(N)

- b. In addition to the per listing charges for Listings, the publisher will be charged an additional amount equal to the charges incurred in the provisioning of the requested listings.

Rates for Listing Options

- | | | |
|----|---|--------|
| 1. | Current Directory, per listing in each directory | \$.40 |
| 2. | Print-Out (Alphabetical CLM). per listing in each directory | \$.60 |
| 3. | Unformatted Magnetic Tape, per listing in each directory | \$.60 |

(N)

GENERAL EXCHANGE TARIFF

PUSHBUTTON (TONE DIALING) TELEPHONE SERVICE

General

Pushbutton Telephone Service provides for the origination of telephone calls by means of instruments equipped for tone-type address signaling. The service is furnished with all classes of service.

Pushbutton Telephone Service requires special central office equipment and will be provided only from central offices where facilities are available.

The following installation and monthly charges are in addition to any applicable charges for telephone service or installation.

Rates

Rate <u>per line</u> access	<u>Installation Charge</u>	<u>Monthly Rate</u>	
BUSINESS	-0-	-0-	(R)
RESIDENCE	-0-	-0-	(R)

Effective: October 15, 2005

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SECTION III
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Cancels 3rd Revised Sheet No. 24

GENERAL EXCHANGE TARIFF

(M)

(M)

* Text previously found on this page has been moved to Sheet No. 113.

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SECTION III
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Cancels 2nd Revised Sheet No. 24A

GENERAL EXCHANGE TARIFF

(M)

(M)

*Text previously found on this page has been moved to Sheet No. 114.

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SECTION III
4th Revised Sheet No. 25
Cancels 3rd Revised Sheet No. 25

GENERAL EXCHANGE TARIFF

(M)

(M)

*Text previously found on this page has been moved to Sheet No. 117.

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SECTION III
7th Revised Sheet No. 26
Cancels 6th Revised Sheet No. 26

GENERAL EXCHANGE TARIFF

(M)

(M)

*Text previously found on this page has been moved to Sheet No. 118.

GENERAL EXCHANGE TARIFF

TOLL LIMITATION

Toll Restriction

Regulations

1. Toll Restriction provides the means to deny access to either all or specific areas of the Long Distance Telecommunications Network. This service may be provided on an individual-line or PBX-trunk basis. It is available only where facilities permit.
2. This service is subject to regulations as defined in this and other sections of the General Exchange Tariff. It prevents a station from dialing specified areas of the Long Distance Network for all purposes. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by this denial.

Rates

1. These rates are in addition to the established monthly and nonrecurring charges applicable to services or equipment associated with Toll Restriction.* (T)

	Monthly Rate	
a. Toll Restriction-Total		(T)
Total Toll Restriction denies access to the long distance network as well as operator services. It prevents a station from dialing the long distance network for all purposes, including emergencies and Directory Assistance.	\$1.50	
b. Toll Restriction-Total		(T)
Limited Toll Restriction denies access to specified area codes, office codes or any predetermined combination of area codes and office codes.	\$5.00	
c. Toll Restriction-Selective		(T)
Selective Toll Restriction denies access to specific directory numbers. It can include any combination of service codes, directory assistance numbers, seven-digit directory numbers and ten-digit directory numbers.	\$5.00	

- * Toll Restriction is available to eligible Lifeline applicants free of charge. (N)

GENERAL EXCHANGE TARIFF

TOLL LIMITATIONS (Continued)

(N)

Toll Control

General

1. Toll Control is a service which allows a customer to limit toll charges incurred during a billing period to a preset amount. The company shall not be liable for any and all claims for loss or damages caused by a customer subscribing to this feature. This feature was not technically feasible as of the date that it was added to the tariff but was added so that it could be offered when it does become available.
2. This feature will only be offered to low-income consumers at no charge when it becomes available.

(N)

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SECTION III
3rd Revised Sheet No. 28
Cancels 2nd Revised Sheet No. 28

GENERAL EXCHANGE TARIFF

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SECTION III
3rd Revised Sheet No. 29
Cancels 2nd Revised Sheet No. 29

GENERAL EXCHANGE TARIFF

(M)

(M)

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SECTION III
2nd Revised Sheet No. 29A
Cancels 1st Revised Sheet No. 29A

GENERAL EXCHANGE TARIFF

(M)

(M)

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SECTION III
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Cancels 2nd Revised Sheet No. 29B

GENERAL EXCHANGE TARIFF

(M)

(M)

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SECTION III
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GENERAL EXCHANGE TARIFF

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SECTION III
3rd Revised Sheet No. 29D
Cancels 2nd Revised Sheet No. 29D

GENERAL EXCHANGE TARIFF

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(M)

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SECTION III
1st Revised Sheet No. 29E
Cancels Original Sheet No. 29E

GENERAL EXCHANGE TARIFF

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SECTION III
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Cancels Original Sheet No. 29F

GENERAL EXCHANGE TARIFF

(M)

(M)

*Text previously found on this page has been moved to Sheet No. 127.

GENERAL EXCHANGE TARIFF

REMOTE CALL FORWARDING

General

1. Remote Call Forwarding (RCF) is an exchange service that utilizes a telephone number and a central office facility in the RCF local calling area to forward automatically all incoming calls dialed to the RCF telephone number to another telephone number.
2. This service is only available where the terminating station line has incoming-call dial capability.
3. Remote Call Forwarding (RCF) Service is offered where facilities permit and capacity is available in the serving central office.
4. RCF Service is not offered where the terminating station is a Payphone. (C)
5. The Company will not provide identification of the originating telephone number to the RCF customer.
6. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data. Call Forwarding should not be offered as a feature at the RCF terminating station line.
7. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station lines are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

Rates and Charges

The following charges are for the Remote Call Forwarding Feature only and are in addition to applicable charges for service and equipment with which it is used.

GENERAL EXCHANGE TARIFF

REMOTE CALL FORWARDING (CONTINUED)

Rates and Charges (Continued)

Installation charges of a service ordering charge and a central office line connection charge, per access path, apply.

	<u>Monthly Rate</u>	
1. Access Path, each	\$38.40	(I)
2. Additional Access Path, each	\$38.40	(I)

Message Charges

1. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
 - a. A charge for that portion of the call from the originating station line to the call forwarding location, and
 - b. A charge for that portion of the call from the call forwarding location to the terminating station lines.
2. The respective charge for each such portion shall be as follows:
 - a. Between the originating station line and call forwarding location.

The charge for this portion of a remotely forwarded call shall be the charge specified in this Tariff, or any other applicable tariff, for the type of call involved.
 - b. Between the call forwarding location and the terminating station line.

The Remote Call Forwarding customer is responsible for the applicable customer-dialed station-to-station charges specified in this Tariff or any other applicable tariff. The preceding charges apply to all calls answered at the terminating station line, including person-to-person collect calls even though such calls might not be accepted at the answering location.

Directory Listings

One listing in the directory of the exchange in which the call forwarding central office is located is provided without additional charge.

Effective: May 4, 2008

GENERAL EXCHANGE TARIFF

ALARM CIRCUIT

General

An alarm circuit is a two wire line or cable pair provided by the telephone company from the customers premises to a different location (Police Station, customers residence, etc.) within the Exchange Rate Area of the Telephone Company Exchange, over which the customer operates his own alarm equipment.

Rates

Alarm Circuit, per cable pair

	Installation, Move or Change Charge	Monthly Rate
a. First 1/4 mile	\$35.00	150% of B-1
b. Each additional 1/4 mile or fraction thereof	N/C	\$1.00

Alarm Circuit, per cable pair, where cable pair
does not go through the local exchange central
office

	Installation, Move or Change Charge	Monthly Rate
a. First 1/4 mile	\$35.00	150% of B-1
b. Each additional 1/4 mile or fraction thereof	N/C	\$1.00

Conditions

1. The customer will be required to furnish and maintain the circuit closing device and the wiring between this device.
2. The customer shall indemnify and hold harmless and thereby release the Company from any and all legal or other expenses, claims, costs, losses, suits or judgements for damages or injuries to or deaths of persons, or damages to or destruction of property arising in any way directly or indirectly, by reason of any use by the customer of the facilities provided by the Company.

GENERAL EXCHANGE TARIFF

CIRCUIT RENTAL

Local loop rental - Miscellaneous, including Private Line Voice, Teletype, TWX, Data, Metering or Control Channels.

1. The following rates apply when necessary facilities are available. When facilities are not available, the customer may be required to pay an additional charge or to contract for service beyond the initial period, or both.
2. The total mileage is the sum of the direct route mileage from each point to its serving central office, with fractional 1/4 miles rated as full 1/4 miles, for each two point segment of distance.
3. Charges per cable pair, route mileage

	Installation, Move or Change Charge	Monthly Rate
a. First 1/4 mile	\$35.00	150% of B-1
b. Each additional 1/4 mile	N/C	\$1.00
c. For each terminated segment where segments are permanently tied together, combined mileage applies		

Local Loops For Foreign Exchange Not Covered Under Circuit Rental Above

1. The following rates apply when necessary facilities are available. When facilities are not available, the customer may be required to pay an additional charge or to contract for service beyond the initial period or both.
2. The mileage charges shown below shall apply from the Central Office to the customer's premise, with fractional 1/4 miles treated as full 1/4 miles.
3. Charges per cable pair, route mileage

	Installation, Move or Change Charge	Monthly Rate
a. First 1/4 mile	\$35.00	150% of B-1
b. Each additional 1/4 mile	N/C	\$1.00
c. For each terminated segment where segments are permanently tied together, combined mileage applies		

GENERAL EXCHANGE TARIFF

CIRCUIT RENTAL

Local loop rental- where cable pair does not go through the local exchange central office.

1. The following rates apply when necessary facilities are available. When facilities are not available, the customer may be required to pay an additional charge, including construction charges, or to contract for service beyond the initial period, or both.
2. The total mileage is the sum of the direct route mileage from the originating point to each serving point, with fractional 1/4 miles rated as full 1/4 miles.
3. Charges per cable pair, route mileage

	Installation, Move or Change Charge	Monthly Rate
a. First 1/4 mile	\$35.00	150% of B-1
b. Each additional 1/4 mile	N/C	N/C

CIRCUIT RENTAL - COMMUNITY WATER SYSTEMS

The following rate applies when necessary facilities are available. When facilities are not available, the customer may be required to pay an additional charge or to contract for service beyond the initial period, or both.

Rates

	Installation, Move or Change Charge	Monthly Rate
Charge per cable pair	*	\$10.00

Conditions

1. The customer will be required to furnish and maintain the circuit closing device, activating device or any other device and the wiring between this device and any type of warning equipment.
2. The customer shall indemnify and hold harmless and thereby release the Company from any and all legal or other expenses, claims, cost, losses, suits or judgements for damages or injuries to or deaths of persons, or damages to or destruction of property arising in any way directly or indirectly, by reason of any use by the customer of the cable pair provided by the Company.

*Applicable service connection charges apply.

GENERAL EXCHANGE TARIFF

DEDICATED DIGITAL DATA SERVICE

(N)

A. General

Dedicated Digital Data Service provides a transmission path to connect customer designated premises directly through a telephone company's serving wire center.

A Digital Data channel is a channel for duplex four-wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6, 19.2 or 56.0 Kbps. The actual bit rate is a function of the channel interface selected by the customer. The channel provides a synchronous service with timing provided by the Telephone Company through the Telephone Company's facilities to the customer in the received bit stream.

B. Regulations

1. In addition to the following, appropriate regulations established in other tariffs of the Company will apply to Dedicated Digital Data Service.
2. The minimum billing for Dedicated Digital Data Service is one month.
3. The provision of Dedicated Digital Data Service and any associated features are subject to the availability of central office and outside plant facilities.
4. As a result of any interface or technical change required of the Company due FCC rules, the Company shall not be liable if changes in any of the equipment, operations or procedures of the Company utilized in the provision of Dedicated Digital Data Service, render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.
5. The Company makes no guarantee and assumes no liability for the accuracy, performance or non-performance of the Dedicated Digital Data Service.

C. Rates

	Non-Recurring <u>Charges</u>	Monthly <u>Rates</u>
1. Channel Termination * per termination		\$67.23
2. Installation per circuit	\$176.00	

*Additional Channel Termination charges and Installation charges will apply whenever a spare channel is configured as a leg to the customer designated premises.

(N)

GENERAL EXCHANGE TARIFF

HIGH CAPACITY SERVICE

(N)

A. General

A High Capacity channel is a channel for the transmission of 1.544 Mbps isochronous serial data. The actual bit rate is a function of the channel interface. High Capacity channels are provided between customer designated premises or between a customer designated premises and a Telephone Company hub or hubs.

B. Regulations

1. The customer may provide the Network Channel Terminating Equipment associated with the High Capacity channel at the customer's premises.
2. In addition to the following, appropriate regulations established in other tariffs of the Company will apply to High Capacity Service.
3. The minimum billing for High Capacity Service is one month.
4. The provision of High Capacity Service and any associated features are subject to the availability of central office and outside plant facilities.
5. As a result of any interface or technical change required of the Company due to FCC rules, the Company shall not be liable if changes in any of the equipment, operations or procedures of the Company utilized in the provision of High Capacity Service, render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.
6. The Company makes no guarantee and assumes no liability for the accuracy, performance or non-performance of the High Capacity Service.

C. Optional Features & Functions

1. Automatic Loop Transfer

The Automatic Loop Transfer provides protection on a 1xN basis against failure of the facilities between a customer designated premises and the wire center serving that premises. Protection is furnished through the use of a switching arrangement that automatically switches to a spare channel line when a working line fails. The spare channel is not included as a part of the option. This option requires compatible equipment at both the serving wire center and the customer designated premises. The customer is responsible for providing the equipment at its designated premises.

(N)

GENERAL EXCHANGE TARIFF

HIGH CAPACITY SERVICE (Continued)

(N)

C. Optional Features & Functions (Continued)

2. Transfer Arrangement

An arrangement that affords the customer an additional measure of flexibility in the use of their access channel(s). The arrangement can be utilized to transfer a leg of a Special Access Service to either a spare or working channel that terminates in either the same or a different customer designated premises. A key activated or dial-up control service is required to operate the transfer arrangement. A spare channel, if required, is not included as part of the option.

3. Central Office Multiplexing

DS1 to Voice - An arrangement that converts a 1.544 Mbps channel to 24 channels for use with Voice Grade Services. A channel(s) of this DS1 to the Hub can also be used for a Digital Data Service.

4. Clear Channel Capacity (CCC)

CCC is an arrangement that allows a customer to transport 1.536 Mbps information rate signals over a 1.544 Mbps High Capacity channel with no constraint on the quantity or sequence of one and zero bits. This arrangement requires the customer signal at the channel interface to conform to Bipolar with Eight Zero Substitution (B8ZS) line code.

CCC is provided subject to availability of facilities, on DS1/1.544 Mbs High Capacity channels between two customer designated premises or multiplexed DS1/1.544 Mbps High Capacity channels* between a telephone company office and customer designated premises.

The CCC optional feature may be ordered at the same time the High Capacity service is ordered or it may be ordered as an addition to an existing High Capacity Service. The customer must agree to out -of -service periods required to add this feature to an existing High Capacity Service.

(N)

GENERAL EXCHANGE TARIFF

HIGH CAPACITY SERVICE

D. Rates

		Non-Recurring Charges	Monthly Rates
1.	Channel Termination, per termination DS1 - 1.544 Mbps	\$178.00	\$266.87
2.	Optional Features		
a)	Automatic Loop Transfer, per arrangement *		\$202.60
b)	Transfer Arrangement, per four port arrangement including control channels termination **		\$172.20
c)	Multiplexing, per arrangement DS1 to Voice Grade		\$212.35
d)	Clear Channel Capability, per 1.544 Mbps transmission path		No Charge

(T)

(T)

* An additional Channel Termination charge will apply whenever the spare line is provided as a leg to the customer designated premises.

** An additional Channel Termination charge and Installation charges will apply whenever a spare channel is configured as a leg to the customer premises.

GENERAL EXCHANGE TARIFF

FOREIGN EXCHANGE SERVICE

General

1. Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located.
2. For the purpose of this tariff the term, "Serving Exchange", shall mean the exchange from which foreign exchange service is furnished. The term "Local Exchange", shall mean the exchange normally serving the area in which the subscriber's premises is located. The term, "Interexchange Channel", designates that portion of the foreign exchange service circuit which is provided between the toll rate centers of the serving and local exchanges.
3. Foreign exchange service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally; but, will do so, at its option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.
4. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence service. The service will be furnished only at one location or premises for each channel or circuit.
5. Where the normal exchange is operated by this Telephone Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.
6. Where the foreign exchange is operated by, or where all or a portion of the interexchange channel is furnished by, another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish its portion of the necessary facilities.

GENERAL EXCHANGE TARIFF

FOREIGN EXCHANGE SERVICE (CONTINUED)

General (continued)

7. Foreign exchange calling for subscribers located in the local exchange will be limited to the calling area of the serving exchange. If any subscriber is found to be using the foreign exchange telephone for toll the subscriber and the foreign exchange business office will be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such notice.
8. Interexchange mileage is the route distance between the toll rate centers of the two exchanges involved for that portion of the interexchange channel facilities furnished by this Telephone Company. For the portion of the interexchange channel facilities furnished by another telephone company, between toll rate centers of the two exchanges involved, the interexchange channel facility mileage charges of such company will apply.

Application, Billing and Collecting Procedures

Interexchange FX service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this company and the company involved. The Agreement contemplates that:

1. When a party located in this company's exchange service area, desires this class of service, he shall apply for the same to this company, which will obtain from the company furnishing the serving exchange service its charges and conditions for providing its part of the applicants requested service, and on submission to applicant, and his acceptance by executed contract of the over-all charges including those of this company both for installation and monthly flat rate cost and conditions of service. This applicant becomes an FX subscriber of this company which will perform all billing to and collecting from said subscriber for the entire service rendered.
2. When a party located in another company's exchange service area desires FX service to an exchange belonging to this company his application should be made to the other company which should handle all necessary arrangements for service and on establishment of same, do all subscriber billing and collecting, this company has no responsibility to the subscriber with respect to such matters.

GENERAL EXCHANGE TARIFF

FOREIGN EXCHANGE SERVICE (CONTINUED)

Rates

1. The basic rate for foreign exchange service is the established monthly service rate for the class of service provided in the serving exchange.
2. The local loop provided by this company will be as provided for under "Circuit Rental", in this section of the tariff.
3. The service and installation charges of the serving exchange are applicable.
4. Where all or a portion of the interexchange channel facilities are furnished by this Telephone Company, a mileage charge per quarter mile (or fraction thereof), per month, will apply for each circuit, measured in route miles between the terminal points of this Company's interexchange channel facilities, as approved for this service, in the South Central Bell tariff. This Company concurs in such rates and charges.
5. Where all or a portion of the interexchange channel facilities are furnished by another telephone company, charges shall apply to such interexchange channel facilities as specified in the regulation of such participating company, for the portion of the interexchange channel provided.
6. For the provision of flat rate interexchange FX service with a connecting company, an interconnection charge of \$50.00 per circuit per month will apply. In addition, the other applicable charges of this tariff will then apply from the point of connection to the applicant's location within the area served by this company and the applicable charges of the connecting company will apply.
7. Where special equipment is required for satisfactory transmission and/or signaling on the foreign exchange circuit, such equipment will be provided at a monthly rate based on the costs involved.
8. The rates in this section are applicable regardless of the routing method used.

GENERAL EXCHANGE TARIFF

BILLED NUMBER SCREENING (BNS)

(N)

1. Description

Billed Number Screening (BNS) prohibits collect and/or third number billing calls from being charged to BNS equipped numbers. Callers attempting to place a collect or third number billing calls using a BNS number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.

2. Terms and Conditions

- a. BNS is subject to the availability of facilities.
- b. The prevention of charges for collect and/or third number billed calls, including international calls, requires that the Carrier handling such calls access the Billing Validation Authority (BVA) database and therefore cannot be guaranteed. Therefore, charges resulting from any such completed will be the responsibility of the customer.
- c. BNS may be used with other Company toll screening/blocking services (e.g., Toll Restriction, Blocking for 10XXX1+/10XXX011+, etc.).

3. Rates and Charges

- a. A Service Ordering Charge as specified in Section IV of this Tariff is applicable per main billing number when BNS is installed or changed subsequent to the service with which it is associated or for any change in options. The Service Ordering Charge is not applicable when BNS is terminated by the customer.
- b. BNS Options
 - 1) Incoming Collect Calls Only
 - 2) Third Number Billed Calls Only
 - 3) Incoming Collect and Third Number Billed Calls

	NONRECURRING <u>CHARGE</u>	MONTHLY <u>RATE</u>
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Residence	—	—
Business	—	—

(N)

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
Issue Date: March 27, 1990
Issued By: G. Clay Bailey, Vice President Government Relations
P. O. Box 4065, Monroe, Louisiana 71211

SECTION III (T)
Original Sheet No. 39

GENERAL EXCHANGE TARIFF

RESERVED FOR FUTURE USE

GENERAL EXCHANGE TARIFF

SPECIAL BILLING NUMBERS

General

1. Special Billing Numbers in the form of a calling card, may be provided to subscribers or non-subscribers for the purpose of placing toll calls and associating the billing of such calls to a particular person, department or station without identifying a specific telephone number.
2. Rules and Regulations as specified in Section VII of this tariff apply to subscribers of special billing numbers.

Rates

	<u>Monthly Rate</u>
Each special billing number*	\$2.50

COPY OF BILL

A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A nonrecurring charge applies for each printed copy furnished.

	<u>Residence</u>	<u>Business</u>	(N)
Charge per copy	\$ 4.00	\$ 7.00	(N)

*A Service Ordering Charge applies for the installation of a Special Billing Number.

Effective: September 23, 2006

GENERAL EXCHANGE TARIFF

LOCAL DIRECTORY ASSISTANCE SERVICE

General

The rates and allowances set forth below apply to subscriber requests for Directory Assistance service in determining, or attempting to determine, the telephone number of any party located in, or thought to be located in, the local calling area.

Application of Charges and Allowances

The charges specified in "Rates" following will be applicable to all subscribers, except:

2. Hotel / Motel guests and Hospital patients;
3. Customers who are unable to use a telephone directory because of a visual or physical handicap which can be confirmed by a physician, appropriate group or agency.

Chargeable Calls

For charging purposes a call to Local Directory Assistance is defined as a call:

1. Resulting in obtaining a maximum of two (2) telephone numbers, or
2. Resulting in obtaining no telephone number because there was no such listing or there was a private listing.

(D)

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(D)

Effective: February 1, 2012

CenturyTel of Evangeline, LLC d/b/a Century**Link**
Issue Date: January 20, 2012
Issued By: Chantel Mosby, Director, Tariffs
P. O. Box 4065, Monroe, Louisiana 71211

SECTION III (T)
1st Revised Sheet No. 42
Cancels Original Sheet No. 42

GENERAL EXCHANGE TARIFF

LOCAL DIRECTORY ASSISTANCE SERVICE (CONTINUED)

Rates

1. A charge of \$ **.36** will apply for each Local Directory Assistance call. (I)(D)
2. A surcharge of \$ **.36** will be applicable to all Local Directory Assistance Service connected by the "0" operator, provided that the "0" operator is not the only source available for Local Directory Assistance. (I)

Effective: February 1, 2012

GENERAL EXCHANGE TARIFF

OPERATOR ASSISTED LOCAL CALLS AND LOCAL CALLING CARD SERVICE CALLS

Operator Assisted Local Calls

1. A surcharge of \$.60 will apply when the caller requests operator assistance and the call is completed within the local service area. The call may be billed to the originating station line, calling card, third number, collect or any other special identification number.
2. Application of Charges
 - a. The \$.60 surcharge will be applied to each completed call except:
 1. For calls to the Company for official telephone business.
 2. For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
 3. When the caller identified himself as being handicapped and unable to place the call due to his handicap.
 4. When the caller advises he has had service trouble in reaching the terminating number.

Local Calling Card Service Calls

1. A surcharge of \$.60 will apply to all calling card service calls wherein the caller dials both the called number and the calling card service number and the call is completed in the local service area.

GENERAL EXCHANGE TARIFF

LOCAL OPERATOR VERIFICATION/ INTERRUPTION SERVICE

General

Verification service provides operator assistance in determining if a called line is in use. Interruption services provides for operation interruption of a conversation in progress on a called line. The customer may request these services for a charge, where facilities are available, by calling the "0" Operator.

Application of Charges

1. The charges specified in "Rates" following will apply to all requests except:
 - a. Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.
 - b. Emergency request in which the caller identifies that the request is to:
 1. an official public emergency agency;
 2. an emergency medical number; or
 3. a privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.
 - c. Requests in which the operator encounters trouble condition or has reason to believe a trouble condition exists.

Rates

1. Verification: A charge of \$.95 applies each time the operator verifies a called line and hears voice communication.
2. Interruption: A charge of \$1.40 applies each time the operator interrupts a conversation that is in progress on the called line. The charge is for the interruption service and does not depend on whether the called party agrees to releases the line and accept the call.
3. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
4. The charge for Verification / Interruption service are in addition to any applicable message rates.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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SECTION III (T)
1st Revised Sheet No. 45
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GENERAL EXCHANGE TARIFF

INTRA-NPA LONG DISTANCE DIRECTORY ASSISTANCE SERVICE

Intra-NPA Long Distance Directory Assistance Service involves the supply of assistance in determining, or attempting to determine, the telephone number, name, and/or address of a party outside the local calling area but within the same NPA.

Application of Charges

The charges specified in "Rates" will be applicable to all subscribers, except:

(D)
(D)

2. Hotel / Motel guests and Hospital patients;
3. Customers who are unable to use a telephone directory because of a visual or physical handicap which can be confirmed by a physician, appropriate group or agency.

Chargeable Calls

For charging purposes a call the Intra-NPA Long Distance Directory Assistance is defined as a call:

1. Resulting in obtaining name, address, and/or telephone number for a maximum to two (2) subscribers; or
2. Resulting in obtaining no name, address, and/or telephone number because there was no such listing or there was a private listing, or there was a special customer request to not disclose their name and address.
3. There will be charge for all customer calls to Intra-NPA Long Distance Directory assistance, except as specified above.
4. Intra-NPA Long Distance Directory Assistance Service rates and regulations become effective in each exchange concurrent with the effective date of a Local Directory Assistance Service tariff in that exchange.

CenturyTel of Evangeline, LLC d/b/a Century**Link**
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SECTION III (T)
1st Revised Sheet No. 46
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GENERAL EXCHANGE TARIFF

INTRA-NPA LONG DISTANCE DIRECTORY ASSISTANCE SERVICE (CONTINUED)

Rates

1. A charge of \$.36 per call will apply for each Intra-NPA Long Distance Directory Assistance Service call. (I)
2. A surcharge of \$.36 will be applicable to all calls to Intra-NPA Long Distance Directory Assistance connected by the "O" operator, or dialed by the customer and billed to a calling card, provided that the "O" operator is not the only source available for Intra-NPA Long Distance Directory Assistance. (I)

Effective: February 1, 2012

GENERAL EXCHANGE TARIFF

INTRA-NPA LONG DISTANCE OPERATOR SERVICE REQUIRING TELEPHONE NUMBER ASSISTANCE

Intra-NPA Long Distance Operator Service requiring telephone number assistance is that service for which the operator is required to obtain the telephone number of the called party in order to complete the call. This service is furnished in conjunction with an intra-NPA long distance call placed through an operator.

Application of Charges

The charges specified in "Rates" will be applicable to all subscribers, except:

(D)

(D)

2. Hotel/Motel guests and Hospital Patients;
3. Customers who are unable to use a telephone directory because of a visual or physical handicap which can be confirmed by a physician, appropriate group or agency.

Telephone Number Assistance Charges

1. A telephone number assistance charge applies to operator-assisted intra-NPA long distance station-to-station or person-to-person calls for which the operator is required to obtain or to attempt to obtain the telephone number of the called party in order to complete the call.
2. Only one telephone number assistance charge will apply on any operator person-to-person intra-NPA long distance call.
3. On a completed collect intra-NPA long distance call, a telephone number assistance charge will be billed to the same telephone number or account number billed for the long distance call.
4. Intra-NPA long distance operator service requiring telephone number assistance rates and regulations become effective in each exchange concurrent with the effective date of a Local Directory Assistance Service tariff in that exchange.

Rates

A charge of \$.30 per call will apply for the Long Distance Operator obtaining or attempting to obtain the telephone number of the called party. Applicable charges will also apply for the Intra-NPA Long Distance Directory Assistance Service provided.

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SECTION III (T)
1st Revised Sheet 47.1
Cancels Original Sheet 47.1

GENERAL EXCHANGE TARIFF

NATIONAL DIRECTORY ASSISTANCE SERVICE

A. Description

National Directory Assistance Service is provided to customers of the company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

B. Terms and Conditions

1. There are no call allowances or exemptions for National Directory Assistance customers.
2. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
3. A maximum of two requested telephone numbers are allowed per call.
4. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
5. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge on Sheet 71 following applies, in addition to the National Directory Assistance Charge.

C. RATES

CHARGE

Each call dialed directly by customer	\$ 1.14	(I)
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Effective: February 1, 2012

GENERAL EXCHANGE TARIFF

DIRECTORY ASSISTANCE CALL COMPLETION

A. Description

Where facilities permit, a customer calling for directory assistance may request the completion of local, intraLATA calls to the telephone number that was provided to that customer on the directory assistance call.

B. Terms and Conditions

1. Directory Assistance Call Completion is available to residence, business, and Public Access Line customers.
2. Directory Assistance Call Completion can be blocked at the originating customer's request.
3. All Operator Service charges apply as appropriate.
4. There are no call allowances; however, the charges and call allowances for Directory Assistance are not affected.

C. RATES

The following rate is in addition to the Directory Assistance charge and any charge for intraLATA toll or any local message charge, if applicable.

CHARGE

Each call completed	\$0.30
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GENERAL EXCHANGE TARIFF

SECRETARIAL ANSWERING BUREAUS

General

Equipment and facilities for telephone secretarial answering bureau services are furnished, where facilities are available, to permit the answering at one location of incoming calls on the central office lines of patrons receiving secretarial answering service by means of switching equipment and secretarial lines connecting the central office lines to the secretarial equipment, as described in this tariff sections.

Rates apply to secretarial answering services within the local exchange area.

Secretarial equipment will be arranged for the interconnection of lines when terminated therein. The bridging arrangement shall not be used in connection with foreign exchange lines, WATS or on lines which are extended to other attendants' positions. Calls may be extended beyond the Bureau's local service calling area over the Long Distance Telecommunications Network only. The Telephone Company reserves the right to disconnect all service to any telephone answering bureau which fails to comply with this regulation.

Means of communication between the patron and the secretarial attendant over the secretarial lines are not provided.

The patron's telephone or private branch exchange switching equipment must be so located that transmission will be satisfactory for exchange and toll service from the secretarial equipment via the secretarial line.

Firms offering secretarial service are required to have business service listed in their own name.

Where a switching device is provided to disconnect a secretarial line from the answering equipment, additional mileage charges may apply.

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GENERAL EXCHANGE TARIFF

SECRETARIAL ANSWERING BUREAUS (CONTINUED)

General (continued)

The customer indemnifies the Telephone Company against and holds the Telephone Company harmless from any and all losses, claims, demands, causes of action, damages, costs of liability in law or in equity, of every kind and nature whatsoever including, without limiting the generality of the foregoing losses, claims, demands, causes of action, damages, costs of liability for (1) libel, slander, invasion or rights of privacy of (2) failure in transmitting, receiving or delivering messages over the facilities of the Telephone Company and/or connecting companies arising directly or indirectly from any act or omission of the customer or of any third party while using or attempting to use service and/or equipment provided by the Telephone Company.

In accordance with the provisions of the Rules and Regulations section of this tariff dealing with use of service, residence service extended to or terminated at answering bureau locations will be reviewed to insure that the use of such service is not for business purposes. Otherwise, the customer (patron) will be required to contract for business individual line service.

Service Arrangements For Answering Bureau Patrons

Except for the provisions as stated, the following arrangements are provided only to individual line customers (patrons) who desire to have their incoming calls answered by a secretarial answering bureau.

1. Secretarial Line

An extension of a main service to a secretarial answering bureau locations where it is terminated in the equipment furnished to the bureau or in a telephone instrument modified for inward service only. Secretarial line mileage is measured route mileage from the patron's location to the bureau location. Where the patron is provided with a switching device to cut off the secretarial line from the equipment or station at the bureau location, secretarial line mileage also applies to the control circuit between the patron's location and the bureau location.

GENERAL EXCHANGE TARIFF

SECRETARIAL ANSWERING BUREAUS (CONTINUED)

Service Arrangements For Answering Bureau Patrons (continued)

2. Main Line

An arrangement whereby a patron's main service is terminated at a secretarial answering bureau location in the equipment furnished to the bureau.

3. Concentrator-Identifier Bridging Connection

A connection between the patron's telephone circuit and the concentrator facilities contracted for by the secretarial answering bureau.

4. Alternate Call Number Listing

A directory listing instructing calling parties to call the regular business service number of the secretarial answering bureau when the customer's (patron's) telephone does not answer.

GENERAL EXCHANGE TARIFF

SECRETARIAL ANSWERING BUREAUS (CONTINUED)

Rates

1. Business Individual Line rates will apply for each line terminating at the answering bureau.

2. Installation of service equipment will be based on cost plus applicable service connection charges.

3. Main Line

The monthly rates and nonrecurring charges in effect at the local exchange for individual line service.

4. Secretarial Line	<u>Monthly Rate</u>	<u>Installation</u>
Each secretarial line terminal	\$2.50	*
Secretarial line mileage per 1/4 mile or fraction thereof, route mileage	\$1.00	

5. Concentrator-Identifier Bridging Connection

The bridging charge per line will be based on cost times the company's annual carrying charges divided by twelve to determine the monthly rate. Installation will be based on cost per line plus applicable service connection charges.

6. Alternate Call Number Listing

See Directory Listings in this section of the tariff for applicable rate.

*Applicable service connection charges apply per line.

GENERAL EXCHANGE TARIFF

SECRETARIAL ANSWERING BUREAUS (CONTINUED)

Bridging Arrangement

A bridging arrangement provides a device which will permit the attendant to hold an incoming call on a patron's line, dial out on a local line and then physically interconnect the incoming line with the outgoing line so that the two parties may talk directly.

The Telephone Company shall not be responsible for the quality of transmission which may result from such connections.

The bridging arrangement shall not be used in connection with foreign exchange lines, WATS or on lines which are extended to other attendants' positions. Calls may be extended beyond the Bureau's local service calling area over the Long Distance Telecommunications Network only.

The customer indemnifies the Telephone Company against and holds the Telephone Company harmless from any and all losses, claims, demands, causes of action, damages, costs of liability in law or in equity, of every kind and nature whatsoever including, without limiting the generality of the foregoing losses, claims, demands, causes of action, damages, costs of liability for (1) libel, slander, invasion of rights of privacy or (2) failure in transmitting, receiving or delivering messages over the facilities of the Telephone Company and/or connecting companies arising directly or indirectly from any act or omission of the customer or of any third party while using or attempting to use service and/or equipment provided by the Telephone Company.

Rates	Monthly <u>Charge</u>	Installation, Move or <u>Change Charge</u>
<u>Central Office Bridging Arrangement</u>		
Basic Unit (includes first two trunk equipment)	*	*
Additional Trunk Equipment, each (limit three additional trunks)*	*	*

*Monthly charges will be based on cost of equipment times the company's annual carrying charges, divided by twelve. Installation will be based on cost, plus applicable Service Connection Charge Service Charges.

GENERAL EXCHANGE TARIFF

TIME AND TEMPERATURE ANNOUNCEMENT SYSTEMS

General

The Telephone Company will furnish facilities, when available for the customer's use in providing to calling parties announcements of the kinds specified herein, under the following conditions.

The Telephone Company will furnish facilities required for such announcements, including announcement equipment, associated apparatus, and announcement lines.

The customer is required to contract for as many announcement lines as, in the judgement of the Telephone Company, are required to handle the traffic satisfactorily. This provision does not apply to Telephone Company sponsored apparatus where lines on the equipment are sold to more than one business simultaneously.

Telephone users calling the announcement number are automatically disconnected after a lapse of time for receiving one full announcement.

The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright arising from the material transmitted over facilities furnished hereunder, and against all other claims arising out of any act omission of the customer in connection with facilities provided by the Telephone Company.

The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service to other facilities shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission occurs. Such proportionate charge for each 24-hour period for which an allowance is to be made shall be computed as one-thirtieth (1/30) of the average charge for service for the month in which such interruption occurs. If, in the case of such interruption, service is restored on, or before, the 24 hour after said interruption is reported to or detected by the Telephone Company, no allowance will be made. No allowance shall be made and the Telephone company shall not be liable in any amount for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission caused by the negligence of the customer.

The customer may not transmit over facilities furnished hereunder any material, the transmission of which is prohibited by law or, which is deemed objectionable by the Telephone Company.

The service is made also subject to the Rules and Regulations section of this Tariff.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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SECTION III (T)
Original Sheet No. 54

GENERAL EXCHANGE TARIFF

TIME AND TEMPERATURE ANNOUNCEMENT SYSTEMS (CONTINUED)

Rates

Audichron Automatic Time Announcement equipment, including common equipment will be based on costs times the company's annual carrying charges, divided by 12 to determine the monthly rate.

Line rates for this service, or any other service that results in an abnormal increase of local traffic will be based on cost plus usage.

A two (2) year termination agreement will be required.

Installation

Installation charges will be actual costs.

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SECTION III (T)
Original Sheet No. 55

GENERAL EXCHANGE TARIFF

EMERGENCY CONFERENCE SERVICE AND FIRE REPORTING EQUIPMENT

General

Emergency Conference Service and Fire Reporting Service is furnished in the interest of the public safety by means of equipment located in a central office of the company through which any exchange customer may make an announcement to several exchange stations simultaneously.

Rates

Monthly rates and installation charges for Emergency Conference Equipment and Fire Reporting Equipment will be determined as outlined under "Specialized Types of Equipment."

	<u>Monthly Rate</u>	<u>Installation, or Change Charge</u>
Fire Number	B-1 Rate	*
Fire Reporting Line, per line equipped	\$2.00	\$25.00

The above charges are in addition to charges for the class of service furnished and applicable service connection charges.

Conditions

1. Such Emergency Conference Equipment or Fire Reporting Equipment is not to be used for performing any function other than the reporting or dissemination of information of any emergency nature.
2. A contract or agreement for Emergency Conference Service or Fire Reporting Equipment will be for a minimum service period of three (3) years.

* A Service Ordering Charge and Central Office Line Connection Charge apply as specified in Section IV of this tariff.

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SECTION III (T)
Original Sheet No. 56

GENERAL EXCHANGE TARIFF

EMERGENCY CONFERENCE SERVICE AND FIRE REPORTING EQUIPMENT

Conditions (continued)

3. The customer must not use or permit any electrical or mechanical apparatus or device to be used in connection with the equipment or facilities furnished by the company without the written consent of the company.
4. The customer shall indemnify and hold harmless and thereby release the Company from any and all legal or other expenses, claims, costs, losses, suits or judgements for damages or injuries to or deaths of persons, or damages to or destruction of property arising in any way directly or indirectly, by reason of any use by the customer of the equipment provided by the Company.

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(C)

A. General

1. Definition

- a. 9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.
- b. 9-1-1 Service enables a caller dialing 9-1-1 from a station with access to the local exchange telephone network, arranged to provide 9-1-1 Service, to be automatically connected to the appropriate Public Safety Answering Point (PSAP). A PSAP is the communications facility, designated for a specific territory, to which 9-1-1 calls are routed for response. The 9-1-1 Service, including non-regulated components, may be provided from any one of the following three categories:
 - 1) B9-1-1 (or Basic 9-1-1) Service automatically routes 9-1-1 calls to a PSAP but provides no information about the location or telephone number of the caller.
 - 2) C9-1-1 (or ANI-only 9-1-1) Service automatically routes 9-1-1 calls to a PSAP and provides the calling telephone number (through automatic number identification or ANI) to the PSAP attendant who answers the call. C9-1-1 Service is comprised of B9-1-1 Service plus ANI spill.
 - 3) E9-1-1 (or Enhanced 9-1-1) Service automatically routes 9-1-1 calls to a PSAP and provides the calling telephone number and address, and may also provide the name of the telephone access line subscriber and the names of the Emergency Response Agencies with responsibility for the caller's location. E9-1-1 will provide a PSAP with the location of the billing or lead telephone number in cases where a nonregulated telecommunication service provider (e.g., Private Branch Exchange (PBX), Shared Tenant Service (STS), etc.) has failed to provide the 9-1-1 Customer with their subscribers' names, addresses, and telephone numbers. E9-1-1 Service is comprised of C9-1-1 Service plus ALI provisioning. E9-1-1 Service is offered subject to the availability of central office facilities.

(C)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

2. Definition of Terms

Administrative Site - A location at which the responsibility for administration of end user records associated with one or more private switches is maintained. This location has the capability of creating and conveying Private Switch (PS) End User information to the Company's CENTURYTEL ALI ENTRY GATEWAY. The Private Switch (PS) 9-1-1 Site Administrator is responsible for the functioning of this location.

ALI Database - A database of ALI records containing access line subscribers' names, addresses, telephone numbers, and ESNs to be used for 9-1-1 purposes. This database, once provided to the 9-1-1 Customer, may include additional information about that location.

Alternate Routing - A feature that will route a 9-1-1 call to a location other than the primary PSAP, should some temporary condition prevent the primary PSAP from answering the call.

Automatic Location Identification (ALI) - A feature designed to permit information regarding the location of the calling party to be displayed on a display screen at a PSAP when a 9-1-1 call is received.

Automatic Number Identification (ANI) - A feature designed to permit the telephone number of the calling party to be displayed on a display screen at a PSAP when a 9-1-1 call is received.

ANI Spill - A central office generated data stream that forwards the telephone number of the calling party.

Caller - An individual who places a 9-1-1 call in order to obtain emergency assistance. May also be referred to as an end user.

Company - CenturyTel Legal Entity

Customer - Governmental unit or other entity authorized to provide 9-1-1 Service.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

2. Definition of Terms (Cont'd)

Default Routing - A feature activated when an incoming 9-1-1 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the 9-1-1 control office (location of the selective routing function) to a preselected PSAP.

Directory Number (DN) - A seven-digit number assigned in an area code to uniquely identify a telephone subscriber. In PS ALI applications, the ANI generated with each 9-1-1 call forwards the Direct Inward Dial (DID) Station line seven digit number to the PSAP.

Emergency Response Agency - For the purpose of this Tariff, an Emergency Response Agency (ERA) is a functional division of an agency authorized to respond to requests from the public to meet emergencies related to safety and/or health. The agency is prepared to provide its service(s) in response to a 9-1-1 call received at, or transferred from, a PSAP.

Emergency Service Number - An Emergency Service Number (ESN) is assigned by the 9-1-1 Customer to all subscribers served by each combination of Emergency Response Agencies (i.e., which police, fire, and ambulance service is responsible for that subscriber's location). Thus the service area of each PSAP and Secondary PSAP can be defined in terms of the ESNs for which it is responsible. The ESN is recorded in the ALI database (where established) to inform the PSAP attendant which ERA is responsible for each 9-1-1 caller's location and in the Selective Routing records (where Selective Routing is established) to assist in determining call routing to the correct PSAP.

End User - An individual who may place a 9-1-1 call in order to obtain emergency assistance. May also be referred to as a caller.

CENTURYTEL PS ALI ENTRY - A personal computer software program that will automate the process of building ALI records of Private Switch (PS) End Users in the National Emergency Number Association (NENA) Standard Format. It provides for some limited accuracy checks, uploading the records to the Company, and receiving downloads of records found to contain certain types of errors in the PS End User records from the Company.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

2. Definition of Terms (Cont'd)

CENTURYTEL PS ALI GATEWAY - The Company's computer facility that will interface with the Private Switch (PS) Provider Administration Site to receive Private Switch (PS) End User ALI updates and from which error reports will be returned. Communication will be via dial-up modem, using a common protocol.

Host Provider - The telephone company that serves exchanges within the 9-1-1 Customer's serving area and provides 9-1-1 service to the 9-1-1 Customer and, where applicable, acts as the coordinator of other regulated telephone companies which serve as Secondary Providers within the 9-1-1 Customer's serving area.

Master Street Address Guide (MSAG) - A perpetual database defining the geographic area of a 9-1-1 service, such as by an alphabetical list of the street names, high-low house number ranges, community names, PSAP identification codes, and Emergency Service Numbers (ESNs).

Multi-Frequency (MF) to Signaling System 7 (SS7) Trunk Conversion - Multi-Frequency (MF) in-band, to Signaling System 7 (SS7), out-of-band, signaling is an enhancement that makes possible the forwarding of 10 digit ANI/CPN spills for use in identifying wireless subscribers.

Nonlisted/Unlisted - Subscriber information that is not listed in the published phone directory but is made available via Directory Assistance Service.

Nonpublished - Subscriber information that is neither listed in the published phone directory nor available via Directory Assistance Service.

Point of Concentration - A network switch that enables the quantity of incoming trunks to be reduced to a smaller quantity of outgoing trunks, without degrading the quality of transmission. 911 Selective Routers and tandems perform the Point of Concentration function among others.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

2. Definition of Terms (Cont'd)

Private Switch (PS) - A private telephone switch serving a particular organization or business usually located on a PS Provider's premises. The PS is connected by a common group of trunks to one or more Telephone Company central offices to provide Public Switched Network services to a number of station lines. A Private Switch can be a PBX or PABX.

Private Switch ALI Service Trunk - A Centralized Automatic Message Accounting (CAMA)-type trunk, dedicated to routing 911 calls from a PS to a Selective Router, to a Tandem, to a central office serving a PSAP or to a PSAP. The termination of this trunk is determined by the network configuration and PSAP terminating equipment. The Service Trunk is designed with the PS as an equivalent to an end office and transmits the voice and ANI of the 911 caller.

Private Switch End User (PSEU) - An individual authorized to use the telephone services of a private switch via a station line. Each station line is associated and identified with one individual.

Private Switch Provider (PSP) or PS Provider - A private entity that provides telephone service to end users via a private switch.

PS ALI Entry Interface Service - Establishes a telecommunications port accessible from the public switched network on the CENTURYTEL PS ALI Gateway to receive PSEU records from a third party private switch database service and processing those records in the same manner as for the CENTURYTEL PS ALI Entry software customer.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

2. Definition of Terms (Cont'd)

PS 9-1-1 Site Administrator - Person assigned and authorized by the Private Switch (PS) Provider to act as an agent of the PS Provider with responsibility for managing the PS Provider's responsibilities within the scope of this tariff. The Site Administrator is responsible for establishing the PS 9-1-1 Service, for maintaining the location information of the PS End Users and using the CENTURYTEL PS ALI ENTRY software to provide accurate PS End User ALI to the Company. This person will be given a password by the Company for access to the CENTURYTEL ALI ENTRY GATEWAY for the purpose of uploading the PS End Users ALI record information, specific to the site administrator's location.

PSAP – the Public Safety Answering Point, either primary or secondary, is the communications facility designated for a specific territory, to which 9-1-1 calls are routed for response.

Primary PSAP - A primary PSAP is the initial answering point responsible for taking appropriate action on a 9-1-1 call by either providing the response itself from the Emergency Response Agencies dispatched from that center or by transferring the call to a secondary PSAP for action. A primary PSAP must be operated on a 24-hour (seven-days-a-week) basis.

Secondary PSAP - A secondary PSAP responds to 9-1-1 calls transferred from a primary PSAP by dispatching those Emergency Response Agency services under its authority. It may become the initial respondent to a 9-1-1 call in an alternate routing configuration where the primary PSAP is unable to answer the call.

Selective Router (SR) - Equipment located in the central office that has capability of routing incoming 9-1-1 calls to different PSAPs based on the callers' ANI and concentrating the number of incoming trunks to fewer outgoing trunks. This is an example of a Point of Concentration.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

2. Definition of Terms (Cont'd)

Selective Routing - A service that routes calls to the correct PSAP based on the caller's ANI. This service is available when a C9-1-1 or E9-1-1 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 9-1-1 services.

Sublocation Information - Information of originating station location (end user) in PS ALI applications.

Subscriber - A person or business that orders access line service from a telephone company.

Secondary Provider - A regulated telephone company that participates in offering 9-1-1 service under an agreement with the Host Provider.

Third Party Frame Relay Access Device (FRAD) Access - FRAD Access allows for retrieval of ALI Database Information for Wireless and Competitive Local Providers using a Third Party Database Provider over a Non-Call Associated Signaling (NCAS) solution. Connectivity is composed of two components, FRAD Access and Steerable ALI software.

All other defined terms used in this section, but not expressly defined herein shall have the meaning ascribed to such terms in the Definitions section of this tariff.

3. Conditions

- a. 9-1-1 Service is restricted to one-way incoming emergency service only.
- b. The Company shall not be required to provide 9-1-1 Service to less than an entire central office (switching entity). The Company does not undertake to answer and forward 9-1-1 Service calls, but furnishes the use of its facilities to enable the 9-1-1 Customer's personnel to accept such calls on the 9-1-1 Customer's designated premises.
- c. 9-1-1 Service is provided solely for the benefit of the 9-1-1 Customer; the provision of such service shall not be interpreted, construed, or regarded as being of the benefit of, or creating any Company obligation toward, or any right of action on behalf of any third person or other legal entity.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

3. Conditions (Cont'd)

- d. Intercept service for any seven-digit emergency number(s) replaced by 9-1-1 Service will be provided for a period of time as negotiated between the Company and the 9-1-1 Customer; however, in no case shall intercept service be provided for more than one year or beyond the next directory issuance, whichever is longer.
- e. 9-1-1 Service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one 9-1-1 Service will be provided within any government agency's locality.
- f. 9-1-1 calls originated from local exchange telephone network access facilities shall be completed to the appropriate PSAP without a charge being assessed to the end user by the Company. Calls from a pay telephone shall not require a coin to be deposited or payment of any charge.
- g. Calls placed from all stations, including those with non-published or unlisted numbers, to a PSAP may display subscriber information associated with such numbers to emergency 9-1-1 responding personnel. The subscriber forfeits the privacy afforded by a nonlisted or nonpublished service upon placing a 9-1-1 call.
- h. The main telephone directory listing for the PSAP must be a seven-digit administrative telephone number of a listed emergency number. A listing for the PSAP will also be provided under 9-1-1 at no additional charge.
- i. The Company will not prorate any billing among agencies of the same governmental entity jointly subscribing to 9-1-1 Service.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

3. Conditions (Cont'd)

- j. All nonregulated telecommunications service providers (e.g., Private Branch Exchange (PBX), Shared Tenant Service (STS), etc.) in an E9-1-1 service area should provide current lists of their subscriber's names, addresses, and telephone numbers in Company standard format to the 9-1-1 Customer for inclusion in the E9-1-1 database.
- k. Information provided by the Company as part of the provision of C9-1-1 or E9-1-1 is to be used only for the purposes of answering and dispatching emergency calls.
- l. Charges for 9-1-1 Customer-initiated changes and rearrangements affecting service address and ALI database records (e.g., street name and number changes, emergency services territorial or name change, jurisdictional boundary changes and rearrangements, etc.) other than those processed in normal daily updates will be based upon the actual costs for such changes and rearrangements. In such cases, a valid comparative listing of changes must be supplied providing direct and individual reference to existing designations.
- m. Where a 9-1-1 call is placed by the calling party via interconnection with an interexchange carrier or operator service provider, the Company cannot guarantee the completion of said call, the quality of the call, or any features that may otherwise be provided with 9-1-1 Service. Because the addresses of these service providers' subscribers are not provided to the regulated telecommunications service providers, the 9-1-1 Customer must obtain them directly.
- n. In Selective Routing configurations where the central office does not provide ANI due to ANI failure, garbled digits, etc., Default Routing will be utilized.
- o. Frame Relay Access Device (FRAD) Service requires the third party record provider to furnish the 56k circuit.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

4. Customer Obligations

- a. Application for 9-1-1 Service must be executed in writing by each 9-1-1 Customer and must be accompanied by satisfactory proof of authorization to provide 9-1-1 Service in the exchanges where service is requested. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the 9-1-1 Customer.
- b. The 9-1-1 Customer is responsible for dispatching the appropriate emergency service within the 9-1-1 service area, or will undertake to transfer all 9-1-1 Service calls received to the governmental agency with responsibility for dispatching such services, to the extent that 9-1-1 services are reasonably available.
- c. The 9-1-1 Service applicant must submit to the Company written concurrence to the following terms and conditions by all participating agencies:
 - 1) The 9-1-1 Customer shall have the sole responsibility for determining which public safety agencies will participate in (jointly) subscribing to a 9-1-1 Service offering, and for the control and staffing of the Primary PSAP.
 - 2) The Primary PSAP will answer all calls on a 24-hour, seven-days-a-week, basis.
 - 3) Each Primary PSAP must subscribe to sufficient 9-1-1 Service lines to adequately handle incoming calls in each PSAP's average busy hour so that no more than one call out of 100 (P.01 transmission grade of service) encounters a busy signal. In other words, the 9-1-1 Service network from each Central Office to the Central Office serving the Primary PSAP must provide a minimum of a P.01 transmission grade of service or two trunks, whichever is the higher standard. (N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(C)

A. General (Cont'd)

4. Customer Obligations (Cont'd)

c. (Cont'd)

- 4) If a Selective Router is not used, each Primary PSAP must subscribe to at least two dedicated lines to each Secondary PSAP for the purpose of forwarding or transferring calls. The number of lines shall be no fewer than the number required to provide a P.01 transmission grade of service during that Secondary PSAP's average busy hour.

- d. The 9-1-1 Customer shall promptly notify the Company in the event that any part of the system associated with the provision of 9-1-1 service is not functioning properly.

- e. Because the Company serving boundaries and political subdivision boundaries may not coincide, the 9-1-1 Customer must make arrangements to handle all calls received on its 9-1-1 Service lines that originate from all points served by Central Offices within the 9-1-1 Service area whether or not the calling telephone is situated on property within the geographical boundaries of the 9-1-1 Customer's public safety jurisdiction.

- f. 9-1-1 emergency telephone service information consisting of the name, address, and/or telephone number of telephone subscribers, regardless of whether or not this information is published in directories or listed in directory assistance offices, is Company proprietary and the 9-1-1 Customer agrees to use such information only for the purpose of responding to 9-1-1 calls at the time such calls are placed. Any connecting company utilizing/purchasing Company information while acting as the Host Provider of 9-1-1 service to the 9-1-1 Customer which purchases Company services under this Tariff must agree to abide by the terms and conditions which relate to the protection of the Company provided information. The 9-1-1 Customer of any connecting company utilizing/purchasing Company information shall take all reasonable efforts to safeguard the proprietary nature of Company-provided information, including but not limited to:

- 1) All 9-1-1 Customer equipment, system software, and databases must be located in a secure area within a PSAP's office operations to prevent unauthorized personnel from accessing confidential information.
- 2) The 9-1-1 Customer shall agree to indemnify, save and hold the Company harmless from any and all claims for injury or damage of any nature by an person arising out of or relating to the 9-1-1 Customer's unauthorized use of Company-provided subscriber information, which information is to be used solely for the purpose of providing 9-1-1 Service.

(C)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

4. Customer Obligations (Cont'd)

- g. Any terminal equipment used in connection with 9-1-1 Emergency Telephone Service shall be configured to restrict the 9-1-1 Customer from removing and/or changing the data provided by the Company.
- h. Equipment, used in conjunction with any 9-1-1 emergency telephone service, located at the PSAP(s) may be provided by the Company or the 9-1-1 Customer subject to the approval by the Company for compatibility with the 9-1-1 system. Any additional costs associated with bringing incompatible equipment into compliance with the 9-1-1 system will be the responsibility of the 9-1-1 Customer.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

5. Liability

- a. The Company's entire liability to the 9-1-1 Customer or any person for interruption or failure of any aspect of 9-1-1 Service shall be limited by the terms set forth in this section, the Rules and Regulations section of this Tariff, and in any sections of other tariffs which apply to the provision of 9-1-1 Service by the Company. This 9-1-1 Service is offered solely to assist the 9-1-1 Customer in providing 9-1-1 emergency service in conjunction with applicable fire, police, and other public safety agencies. By providing this 9-1-1 Service to the 9-1-1 Customer, the Company does not create any relationship or obligation, direct or indirect, to any third party other than the 9-1-1 Customer.
- b. The Company shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any act or omission by the Company or any of their employees, directors, officers, contractors or agents in the design, development, installation, maintenance, or provision of any aspect of 9-1-1 Service other than Company acts or omissions constituting reckless, willful and wanton misconduct. However, in no event shall the Company's liability to any person, corporation, or other entity for any loss or damage exceed an amount equal to the prorated allowance of the tariff rate for the service or facilities provided to the 9-1-1 Customer for the time such interruption to service or facilities continues, after notice by the 9-1-1 Customer to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 9-1-1 Customer.
- c. The 9-1-1 Customer shall indemnify and hold harmless the Company from any damages, claims, causes of action, or other injuries whether in contract, tort, or otherwise which may be asserted by any person, business, governmental agency, or other entity against the Company as a result of any act or omission of the Company or 9-1-1 Customer or any of their employees, directors, officers, contractors or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with designing, developing, adopting, implementing, maintaining, or operating any aspect of the 9-1-1 Service or for releasing subscriber information, including nonpublished or unlisted information in connection with the provision of the 9-1-1 Service.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

5. Liability (Cont'd)

- d. The Company shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of the 9-1-1 Service when any 9-1-1 call originates from a system or line which makes the provision of specific location information impossible to provide for technical reasons. These technical reasons can include, but are not limited to, technical inability to provide subscriber information associated with multi-party lines, or private telecommunications services, such as PBXs or shared tenant services and calls originating over Centrex lines.
- e. The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems, such as PBXs or shared tenant services, unless provided to the Company by a PS Provider. At the rates set forth herein, the Company will integrate any records provided to it by the PS Provider in a Company-standard format for inclusion in a 9-1-1 ALI Database. However, by doing so, the Company makes no representation or warranty regarding the accuracy of the data provided to it by a PS Provider and shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of this data by the PS Provider, which may be asserted by any person, business, government agency, or other entity against the Company.
- f. The Company shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of any aspect of 9-1-1 Service when there is a failure of or interruption in 9-1-1 Service due to the attachment of any equipment by a 9-1-1 Customer to Company facilities. The 9-1-1 Customer may, with the prior written consent of the Company, which consent shall not be unreasonably withheld, attach features, devices, or equipment of other vendors to the equipment or network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments if the Company determines that said attachments will degrade the 9-1-1 Service ordered by the 9-1-1 Customer, Company facilities or otherwise affect its telephone operations. (N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

A. General (Cont'd)

5. Liability (Cont'd)

- g. The Company shall not be liable for any civil damages, whether in contract, tort, or otherwise, caused by an act or omission of the Company in the good faith release of information not in the public record, including nonpublished or nonlisted subscriber information to Emergency Response Agencies responding to calls placed to a 9-1-1 Service or Host Providers using such information to provide a 9-1-1 Service.
- h. The Company shall have no liability whatsoever to any person arising from its provision of, or failure to provide, 9-1-1 Service to any subscriber to a nonregulated telephone service (e.g., shared tenant service). It is the obligation of the 9-1-1 Customer to answer, respond to, transfer, terminate, dispatch, or arrange to dispatch emergency services, or otherwise handle all 9-1-1 telephone calls that originate from telephones within the 9-1-1 Customer's service area. Neither the 9-1-1 Customer nor the Company shall have any responsibility for 9-1-1 calls that carry foreign dial tone, whether they originate within or outside of the 9-1-1 Customer's service area or for calls originating from voice over internet protocol, or mobile/cellular telephones.
- i. The Company shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by the negligence or willful act of any person other than the Company, or arising from the use of 9-1-1 Customer provided facilities or equipment.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

B. Description of Service

1. B9-1-1 (Basic 9-1-1 Service)

- a. B9-1-1 Service provides for routing all 9-1-1 calls originated by stations with given central office prefix codes to a single PSAP which is prepared to receive those calls via a 9-1-1 Service line.
- b. Interoffice 9-1-1 service is provided via dedicated trunking. 9-1-1 service from the central office serving the PSAP is provided over dedicated lines or trunks.
- c. The following rate elements apply to a typical B9-1-1 arrangement:
 - 1) 9-1-1 Central Office Enabling - Enables the central office to recognize 9-1-1 as a valid number and connect a 9-1-1 call to a 9-1-1 Service Line or dedicated 9-1-1 trunk.
 - 2) 9-1-1 Network Service - Dedicated network facilities, used for voice or data, connecting the PSAP and its serving central office, and/or connecting a central office to another central office (intra or interexchange). Rates and charges apply to each facility ordered. A minimum of two trunks is required on each interoffice route.
- d. Additional 9-1-1 Features, as described in this Tariff, are available with 9-1-1 Service where conditions permit.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

B. Description of Service (Cont'd)

2. C9-1-1 (ANI-Only 9-1-1 Service)

- a. The following rate elements apply to a typical C9-1-1 arrangement:
 - 1) 9-1-1 Central Office Enabling - Enables the central office to recognize 9-1-1 as a valid number and to connect such calls to a 9-1-1 Service Line or dedicated 9-1-1 trunk. Also enables the central office to generate ANI for the caller's telephone number and provide it to the 9-1-1 Service Line or dedicated 9-1-1 trunk.
 - 2) 9-1-1 Network Service - Same as B9-1-1 Service.
- b. C9-1-1 Service includes ANI Spill which is the provision of the caller's telephone number to the PSAP. ANI Spill may not be provided from multi-party end users. For calls placed to a PSAP from off-premises stations and stations behind business systems, where ANI Spill is provided, it will provide the identity of the primary telephone service billing or lead number.
- c. The PSAP's premises equipment used in conjunction with ANI Spill Service must be reviewed by the Company to determine the compatibility of the unity with the C9-1-1 Service requested. If changes are necessary to make this service compatible with the services offered herein, time and material charges will apply.
- d. Selective Routing is available on an optional basis with C9-1-1 Service.
- e. Additional 9-1-1 Features, as described in this Tariff, are available with C9-1-1 Service where conditions permit.

(N)

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EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

B. Description of Service (Cont'd)

3. E9-1-1 (Enhanced 9-1-1)

a. The following rate elements apply to a typical E9-1-1 arrangement:

- 1) 9-1-1 Central Office Enabling - Same as C9-1-1 Service.
- 2) 9-1-1 Network Service - Same as C9-1-1 Service.
- 3) Automatic Location Identification (ALI) Database - Recurring and non-recurring charges - An E9-1-1 database that contains subscriber names, telephone numbers, addresses and Emergency Service Numbers (ESNs), and is periodically updated by the Company. A per database charge is applicable to each database and a per record charge is applicable to all records in each database. When the Company is not responsible for the system's ALI database, a per record charge will apply to all Company records provided to the ALI database manager. The 9-1-1 Customer is responsible for the following:
 - a) Providing a correct set of addresses and ranges, known as a Master Street Address Guide (MSAG), with ESNs assigned to each address. This must include all Company and participating telecommunication service subscriber addresses and be based upon Company standards which are consistent with the National Emergency Number Association (NENA).
 - b) Advising the Company in a timely manner of any changes in the MSAG or ESN assignments.
- 4) Third Party Frame Relay Access Device (FRAD) Connectivity - This service provides access to a non-Company controlled database to retrieve information for a given call emergency assistance. Upon receipt of a call at the PSAP location, a request is forwarded through the ANI/ALI Controller that first queries a Company-controlled database for specific caller information via a full period data circuit. If the information is unavailable with the Company-controlled database, software "broadcasts" a request for data through a Frame Relay network to Third Party-controlled databases to retrieve the data. Third Party FRAD Connectivity is composed of the two following components:

(N)

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EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

B. Description of Service (Cont'd)

3. E9-1-1 (Enhanced 9-1-1) (Cont'd)

4) Third Party Frame Relay Access Device (FRAD) Connectivity (Cont'd)

- a) FRAD Access establishes a Frame Relay connection at the Central Office as well as whatever data circuits are needed to gain access to the Frame Relay network provider. Data connectivity to the Third Party Frame Relay service is additional and must be coordinated by the 9-1-1 Customer requiring service. The Third Party record provider must provide the 56k circuit.
- b) Steerable ALI Software is required for each Competitive Local Provider (CLP) or Wireless vendor or their agent for each Company-controlled database platform to which a Non-Call Associated Signaling (NCAS) connection is required. Steerable ALI is a Software product that provides a means of "broadcasting" a request for data across all active channels to retrieve the proper ANI/ALI information for a given request.
- b. In the event that the 9-1-1 Customer requests to begin construction of an MSAG/ALI database prior to full application to C9-1-1 or E9-1-1 service, charges for ALI database construction and maintenance may apply from the beginning of construction.
- c. The PSAP's premises equipment used in conjunction with ANI Spill Service must be reviewed by the Company to determine the compatibility of the unit with the E9-1-1 Service requested. If changes are necessary to make this service compatible with the services offered herein, time and material charges will apply.
- d. Selective Routing is available on an optional basis with E9-1-1 Service.
- e. Optional 9-1-1 Features, as described in this Tariff, are available with E9-1-1 Service where conditions permit.

(N)

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EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

B. Description of Service (Cont'd)

4. Optional Services

a. Selective Routing

- 1) Selective Routing Service routes calls to the correct PSAP based on the caller's ANI. This service is available when a C9-1-1 or E9-1-1 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 9-1-1 services. The 9-1-1 Customer is responsible for the following:
 - a) Providing a correct set of addresses and ranges, known as a Master Street Address Guide (MSAG), with Emergency Service Numbers (ESN) assigned to each address. Each ESN must be assigned to a PSAP. This must include all Company and participating telecommunication service subscriber addresses and be based upon Company standards.
 - b) Verifying the accuracy of the call routing by participating in tests with the Company prior to service establishment, and subsequent to any ESN change, to ensure that calls from each ESN are correctly routed.
 - c) Advising the Company in a timely manner of any changes in the MSAG or ESN assignments.
- 2) The following rate elements apply to Selective Routing:
 - a) Database Administration - The per database charge to create and maintain the MSAG and ALI database structure.
 - b) Database - The charge on a per record basis to develop and update street ranges, list correct addresses, assign ESNs and PSAPs to each record, and transmit the ALI to the database management system that will be accessed by the caller's ANI. Database rate elements include monthly rates and nonrecurring charges for each database and for each record within each database.
 - c) Class Marking - The hardware and software that provides selective routing assignment codes to a central office for a 9-1-1 call and connects the incoming 9-1-1 trunks to the central office that will route the calls.

(N)

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EMERGENCY TELEPHONE SERVICE (9-1-1)

(C)

B. Description of Service (Cont'd)

4. Optional Services (Cont'd)

a. Selective Routing (Cont'd)

2) The following rate elements apply to Selective Routing:

- d) Database Selective Routing - Rates and charges per access line to include hardware and software for selective routing equipment. Selective routing equipment provides routing assignment codes for 9-1-1 calls and routes those calls to the appropriate Public Safety Answering Point (PSAP). The charge is inclusive of the cost to update the selective router database, which contains telephone numbers matched to an Emergency Service Number (ESN).

Included in this rate element definition is an optional payment plan. The Company reserves the right to perform an annual true-up of access line counts.

- e) Selective Routing Port Charges for Connecting Companies - A monthly recurring and one-time charge per trunk to establish the hardware connection on the Selective Routing Switch that provides connectivity for incoming 9-1-1 circuits to enable Local Exchange Carriers, Local Switch Providers and Private Switch Providers (e.g. PBX users, Shared Tenant Services, ALEC's and Wireless Service Providers) access to the emergency services network. A Selective Router Port Connection is required for each individual trunk circuit.

In addition to the standard connectivity charge, a Wireless Service Additive is an additional monthly charge specifically for software/firmware required only by Wireless Service Providers to provide for multiple 10-20 digit streams using a Call Associated Signaling (CAS) arrangement.

(C)

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EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

B. Description of Service (Cont'd)

4. Optional Services

b. Alternate Network Routing (ANR)

- 1) Alternate Network Routing service is offered to provide options to E9-1-1 systems in order to provide another route path from the caller to the PSAP. The choices involve establishing a path that is not in the dedicated 9-1-1 network, such as routing via the Public Switched Telephone Network (PSTN) or cellular radio or full-duplex radios such as microwaves. The components offered in this tariff include terminating telephone network equipment and cellular radio transceivers.
- 2) The Alternate Network Routing Service path is actuated upon a signal reporting that a dedicated 9-1-1 network path is not available to handle a call. Thus, the call may be alternate network routed upon loss of a dedicated 9-1-1 trunk, failure of an intermediate central office in the dedicated 9-1-1 network path to the PSAP, or network overload such as All Trunks Busy (ATB).
- 3) In order to reroute the 9-1-1 call through the Public Switched Telephone Network, Sender equipment is installed in a central office on the outgoing side of a 9-1-1 trunk and Receiver equipment is installed on the PSAP premises, or at an intermediate switching point. Multiple telephone numbers may be programmed in the Sender equipment in case the primary Receiver is not available. When the cellular path is used, a cellular transceiver is installed at each end (i.e., at the originating central office and at the PSAP) to connect to the Sender/Receiver Units.
- 4) Alternate Network Routing Service is offered with two categories of Sender/Receiver terminal equipment:
 - a) Without Monitoring -- The Sender Unit performs the functions of receiving the 9-1-1 call from the originating switch, storing the ANI, dialing the telephone number of the Receiver Unit to establish voice connection, and sending the caller's ANI to the Receiver Unit. The Receiver Unit will have an output connection to the network or the PSAP's E9-1-1 9-1-1 Customer premises equipment to record the call information and to be used to retrieve the associated Automatic Location Information (ALI).

(N)

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(N)

B. Description of Service (Cont'd)

4. Optional Services (Cont'd)

b. Alternate Network Routing (Cont'd)

4) (Cont'd)

b) With Monitoring -- Similar functions and terminal equipment are provided as in subparagraph a. above, but with the addition of sensors to monitor the outgoing trunk to detect signalling problems. Upon detecting a problem it will seize control of the 9-1-1 call and establish an alternate path, over the Public Switched Telephone Network or a cellular network, to complete delivery of the voice and associated ANI.

5) Alternate Network Routing via Cellular Transceivers may be selected with either of the ANR services listed above, to add cellular path connectivity. This service requires a cellular transceiver to be installed at either or both ends of the path; one at the originating central office connected to a Sender; the other at the terminating PSAP connected to a Receiver. A pair of one or four channel cellular transceivers and a cellular license must be purchased with each channel activated. If the PSAP or originating central office is outside the normal service area of a cellular radio cell, a directional antenna shall be installed to ensure adequate signal strength for radio communications.

6) Description of Teltone Switched Access System

a) Trunk Dial Unit (TDU) - Equipment installed in a central office that will be actuated by the switch upon failure of 9-1-1 trunk to complete a call. Upon being actuated, the Unit will receive the 9-1-1 call and ANI, store the ANI, and dial (send) the telephone number of its corresponding Call Answer Unit (CAU) over the telecommunications path that has previously been programmed. The path may be the Public Switched Telephone Network or a cellular radio.

6) Description of Teltone Switched Access System (Cont'd)

b) Call Answer Unit (CAU) - Equipment installed at a PSAP that will accept (receive) calls from a Trunk Dial Unit, including the ANI of the 9-1-1 callers and pass that voice and ANI to the E9-1-1 system's Customer premises equipment.

c) Call Transfer Unit (CTU) - Installed on the incoming trunk of a 9-1-1 selective router. The CTU answers the incoming call and after handshaking with the TDU, monitors the signaling of the router and requests ANI from the TDU when the selective router is ready. Included are one 19 inch shelf (holds up to 12 circuit cards), one Call Transfer Unit (CTU) circuit card, relay rack, fuse panel and miscellaneous hardware needed for installation of the system in the Company central office.

(N)

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EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

B. Description of Service (Cont'd)

4. Optional Services (Cont'd)

b. Alternate Network Routing (Cont'd)

7) Description of Cellular Phone Cell Services Equipment

- a) 1M Transceiver - Single channel cellular unit used in the transmission of individual calls.
- b) 4M Transceiver - Multi (four) channel cellular unit used in the transmission of simultaneous calls.
- c) Cellular 3 dB Antenna - Standard indoor antenna used with the 1M or 4M units.
- d) Cellular 12 dB Antenna - Optional antenna used in place of standard 3 dB gain antenna when additional antenna gain is needed for acceptable reception.

8) Customer Obligation

- a) The 9-1-1 Customer will need to subscribe to a business access line for each Sender Unit and business access line to each Receiver Unit, and will be responsible for all normal subscriber access line charges and toll calls billed to those circuits.
- b) Where the 9-1-1 Customer selects to establish a cellular radio circuit as the alternate network routing path, the 9-1-1 Customer will be responsible for obtaining the cellular service and pay for all charges related to its use.

5. Additional Services

a. Additional 9-1-1 Features

- 1) A package of additional central office features is available where Selective Routing is not used. The following features are available only where operating conditions permit:
 - a) Forced Disconnect - Enables the PSAP attendant to release a connection on a 9-1-1 call even if the calling party remains off-hook.
 - b) Called Party Hold - Enables the PSAP attendant to hold a 9-1-1 connection even if the calling party hangs up.
 - c) Emergency Ringback - Allows a PSAP attendant to ring back the caller's line.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(N)

C. Private Switch (PS) 9-1-1 Service

1. Description

- a. Private Switch ALI Service (PS 9-1-1 Service) is a service offering which enables either:

- 1) Automatic Number Identification (ANI) or
- 2) ANI and Automatic Location Identification (ALI) to be provided to a Public Safety Answering Point (PSAP) by 9-1-1 calls originating from Direct Inward Dial (DID) station lines assigned a Directory Number that is directly accessible to the Public Switched Network and served by a Private Switch.

Definitions of terms used with Private Switch ALI Service (PS 9-1-1 Service) are included with the definitions for Emergency Telephone Service.

2. Conditions

- a. Availability of Options

- 1) The ANI-ONLY option is available if the 9-1-1 Customer has subscribed to ANI-ONLY (C9-1-1) service and has established dedicated routing from the central office serving the PS provider to a Point of Concentration or to the serving PSAP; and if the PS Provider:
 - a) Orders a block(s) of sequential Directory Numbers, from which PS End Users are assigned individual Directory Numbers.
 - b) Orders two "PS 9-1-1 Service" trunks or that quantity necessary to provide P.01 Grade of Service, whichever is the higher standard, to connect the PS Provider's Private Switch to its serving central office; and
 - c) Has a Private Switch capable of forwarding the ANI of each PS End User's Directory Numbers to the 9-1-1 Service Trunk when either 9-1-1 or X-9-1-1 is dialed (where X is the access number for the public switched network).
- 2) The ANI and ALI option is available if the 9-1-1 Customer subscribes to Enhanced 9-1-1 service and meets the same condition in C.2.a.1), and the PS Provider uses the CENTURYTEL PS ALI ENTRY software to maintain and forward PS End User Directory Numbers and location information in the NENA Standard format to the Company, with updates as necessary to keep records current and responds to requests from the Company to make corrections to record errors by uploading the corrected records within one working day.

(N)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(C)

C. Private Switch (PS) 9-1-1 Service (Cont'd)

2. Conditions (Cont'd)

- b. Service provisioning is dependent upon the type and configuration of the 9-1-1 network that is in place for the service area.

- 1) Private Switch to serving Central Office: The basic requirement is to treat the Private Switch as if it were a Central Office, so that dedicated PS 9-1-1 Service trunks are required from the Private Switch to its serving Central Office. There must be a minimum of two PS 9-1-1 Service trunks or a quantity that will provide a minimum of P.01 Transmission Grade of Service, whichever is the higher standard. The cost for this local loop connection is the responsibility of the PS Provider for each Private Switch owned or controlled by the PS Provider. The PS Provider is also responsible for monitoring the performance of the PS 9-1-1 Service Trunks, by conducting manual operational tests, from the Private Switch to the PSAP. Any PS 9-1-1 Service Trunks found to be defective shall be immediately reported to the Company.

In the case of Private Switch tandem or Private Switch host/remote networks, dedicated PS 9-1-1 Service trunks are required from the Private Switch network concentration point (tandem or host) to its servicing Central Office. The PS Provider is responsible for making sure that:

- (a) all phones that are connected to a PS Provider point of concentration are in the area served by the same E9-1-1 system to ensure correct routing, and
(b) that tandeming cause no more than a four (4) second delay in completion of the 9-1-1 call.
- 2) Point of Concentration: The 9-1-1 Customer is required to order network facilities in order to provide a minimum of two E9-1-1 Service Trunks or that quantity which will provide a minimum of P.01 Transmission Grade of Service, whichever is the higher standard, from the PS Provider's serving Central Office to the PSAP. This may be done via dedicated trunking from the PS to the PSAP, or it may be done via a Point of Concentration. Thus, there may arise a need to install an E9-1-1 Selective Router or Tandem in order to handle the traffic from numerous PS Providers. If so, the cost for this network modification is the responsibility of the 9-1-1 Customer.
- 3) Termination at the PSAP: If additional lines, trunks, or termination are required from the Point of Concentration to the PSAP to handle PS 9-1-1 Service, and/or if additional local loop connections or terminations are required at the PSAP end, regardless of whether there is a Point of Concentration or not, the cost of these additions is the responsibility of the 9-1-1 Customer.

- c. The PS Provider for this service may be any PS Provider whose participation in the 9-1-1 system is accepted by the 9-1-1 Customer.

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2nd Revised Sheet No. 61
Cancels 1st Revised Sheet No. 61

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EMERGENCY TELEPHONE SERVICE (9-1-1)

(C)

C. Private Switch (PS) 9-1-1 Service (Cont'd)

3. Application for Service

- a. Service application for this service must be in writing from the 9-1-1 Customer. Each application for service will state that the PS Provider is authorized to join the 9-1-1 System and will include the following information:
 - 1) The business name and address of the PS Provider,
 - 2) The name, address, and telephone number of the PS Provider's Site Administrator,
 - 3) The PS Provider service locations by street address and connectivity arrangements to the Company's network, and
 - 4) The blocks and ranges of in-use and on-reserve Directory Numbers assigned to the PS End User.

4. Customer Obligations

- a. The 9-1-1 Customer is responsible for coordinating with the PS Provider so that the private switch provides full seven-digit ANI according to appropriate technical specifications. The private switch ANI function must be approved by the Company prior to implementation to ensure that the service will function properly. PS 9-1-1 Service will function properly only if ANI is in the proper format, if Directory Numbers are assigned for each station behind the PS, and if there is at least a pair of PS 9-1-1 Service Trunks to the central office, and if each station can be reached by dialing its Directory Number from the Public Switched Network.
- b. The 9-1-1 Customer is responsible to ensure that the PS Provider meets the 9-1-1 Customer's standard of timeliness in reporting PS End User ALI updates to the company.

(C)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(C)

C. Private Switch (PS) 9-1-1 Service (Cont'd)

4. Customer Obligations (Cont'd)

- c. When the PS Provider's Site Administrator has established a PS End User ALI record for each Directory Number, this Site Administrator will contact the 9-1-1 Customer to determine the correct street address and community name location as has been defined in the 9-1-1 Customer's Master Street Address Guide (MSAG). This information will be entered into the PS Provider's PS End User ALI record data base for transmission to the Company.
- d. The 9-1-1 Customer is responsible for informing the PS Provider's Site Administrator of the correct street address nomenclature and community name location as used in the MSAG, and of changes when they occur. The 9-1-1 Customer will ensure that all PS Provider PS End User street addresses are included in the MSAG and that each address is assigned an ESN and PSAP ID.
- e. The PS Provider is responsible for forwarding PS End User ALI record information to the Company according to the format and procedures established by the Company in the Company's "CENTURYTEL PS ALI ENTRY Users Guide," which may be obtained from a Company Account Executive. The PS Provider will assign a PS 9-1-1 Site Administrator with responsibility for these tasks. The Company will assign a password to the Site Administrator so that only authorized changes will be made to the PS Provider's ALI database at the Company's CENTURYTEL ALI ENTRY GATEWAY.
- f. The 9-1-1 Customer is responsible for coordinating with the PS Provider so that the Private Switch is equipped with a minimum of two PS 9-1-1 Service trunks or a quantity that will provide a minimum of P.01 Transmission Grade of Service, whichever is the higher standard. The 9-1-1 Customer is responsible for dedicated trunking from the PS Provider's serving central office to the PSAP or point of concentration.

(C)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(C)

C. Private Switch (PS) 9-1-1 Service (Cont'd)

4. Customer Obligations (Cont'd)

- g. Sublocation information: The PS Provider is responsible for assigning and maintaining current the Sublocation information in the PS End User ALI record. This Sublocation information will be stored in the 20-character Location Field in the ALI format.
- h. PS 9-1-1 Service information consisting of the name, address and telephone number of the PS End Users is confidential. The PS End User forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, the address and name associated with the originating station location are furnished to the PSAP and to the Company. The PS End User (with published, nonlisted or nonpublished numbers) consents to the storage and retention of PS End User's name, telephone number and address in the database and also consents to access to this information by the PSAP and Emergency Response Agencies to which the call may be transferred for the sole purpose of responding to an emergency call.
- i. The rates charged for PS 9-1-1 Service do not include, and the Company does not undertake, the tasks of inspection or constant monitoring to discover errors, defects and malfunctions in the service. The 9-1-1 Customer has the responsibility for reporting all known errors, defects and malfunctions to the Company. For example, if an attendant at the 9-1-1 Customer's PSAP learns from a 9-1-1 caller that the caller's address is not correct as is displayed in the ALI, that attendant must initiate action to notify the Company of the discrepancy. The 9-1-1 Customer and the Company will jointly establish procedures to facilitate this notification procedure.
- j. Cancellation of the service in whole or in part by the PS Provider prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturer's billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the PS Provider's order for service.

(C)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(C)

C. Private Switch (PS) 9-1-1 Service (Cont'd)

5. Liabilities

- a. The Company's liability for interruption, failure, errors, acts, omissions or other occurrences related to PS 9-1-1 Service shall be limited to the same extent as set forth in this tariff regarding 9-1-1 Service in any other applicable section of the Company's tariffs, and in statute.
- b. PS 9-1-1 Service is provided solely for the benefit of the PS Provider. The provision of PS 9-1-1 Service shall not be interpreted, construed or regarded as being either expressly or implied for the benefit of, or creating any Company obligation toward any person or legal entity other than the PS Provider. The Company's tort liabilities, if any, to third parties shall be limited to instances in which the Company's conduct constitutes gross negligence or willful or wanton misconduct.
- c. The PS Provider is solely responsible for the PS End user ALI Record that is transmitted to the database. Neither the Company nor the 9-1-1 Customer will be responsible for the accuracy of the PS End User's ALI Record information beyond assigning the correct ESN and PSAP ID from the MSAG, and in transmitting each record as received from the PS Provider to the PSAP attendant's display upon receipt of a 9-1-1 call from the PS End User.
- d. Terminal equipment at the 9-1-1 Customer's sites that is used in connection with PS 9-1-1 Service, whether such equipment is provided by the Company or the 9-1-1 Customer, shall be configured so that it is unable to extract any information from the database other than as it relates to an emergency call. Any information obtained from the database in connection with an emergency call shall be used solely for the purpose of answering, handling and responding to emergency calls in a manner consistent with the nature of the emergency. Any permanent record associating a PS End User telephone number with his/her name or address shall be secured by the 9-1-1 Customer and disposed of in a manner that will retain the security.

(C)

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(C)

C. Private Switch (PS) 9-1-1 Service (Cont'd)

5. Liabilities (Cont'd)

- e. The PS Provider agrees to release, indemnify, defend and hold harmless the Company and the 9-1-1 Customer from any and all loss, claims, demands, suits or other action or any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the caller or others.
- f. The PS Provider agrees to release, indemnify, defend and hold harmless the Company and the 9-1-1 Customer for any infringement or invasion of the right to privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9-1-1 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the 9-1-1 Customer, its user, agencies or municipalities or the employees or agents of any one of them.
- g. PS 9-1-1 Service will be designed by the Company to provide an equivalent level of service reliability and quality as local exchange telephone service in the exchange where 9-1-1 Systems are equipped with the features to provide PS 9-1-1 Service.

(C)

Comment [c1]:

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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P. O. Box 4065, Monroe, Louisiana 71211

SECTION III
1st Revised Sheet No. 66
Cancels Original Sheet No. 66

GENERAL EXCHANGE TARIFF

EMERGENCY TELEPHONE SERVICE (9-1-1)

(T)

D. Rates and Charges

(T)

1. Monthly Charges

(T)

Rates will be developed and filed on an individual case basis.

(C)

(D)

(D)

GENERAL EXCHANGE TARIFF

SPECIAL ASSEMBLIES OF EQUIPMENT

Special assemblies of equipment consist of modification of standard equipment, or special equipment for service arrangements for which provision is not otherwise made in this tariff. They will be furnished, when practical, by the Company at charges equivalent to the estimated cost of furnishing such equipment and arrangements, if not detrimental to any of the services furnished under the Company's tariffs.

Rates

Computation

Rates for special assemblies are equivalent to the estimated costs of furnishing the special assembly.

Estimated cost consists of an estimate of the total cost to the Company in providing the special assembly including:

Cost of maintenance.

Cost of operation.

Depreciation on the estimated cost installed of any facilities used to provide the special assembly based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

General administration expenses, including taxes of the basis of average charges for these items.

Any other item of expense associated with the particular situation.

An amount, computed on the estimated cost installed of the facilities used to provide the special assembly, for return on investment.

Estimated cost installed mentioned above includes cost of equipment and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.

In computing the rates for special assemblies, one of the three rate treatments is used:

1. Monthly rental and termination agreement with or without an installation charge.
2. Monthly rental with an installation charge.
3. Installation charge only.

These charges will be in addition to the class of service furnished and any applicable service connection charges.

GENERAL EXCHANGE TARIFF

SPECIALIZED TYPES OF EQUIPMENT

Specialized types of equipment not covered elsewhere in this tariff when requested by the customer, will be provided, when practical, by the Company, based on the cost of the equipment plus Company overhead.

Monthly rate will be determined in the following manner:

- (1) Cost of equipment, times Company's annual carrying charges, divided by twelve.

Installation charges will be based on actual costs.

These charges will be in addition to the class of service furnished and any applicable service connection charges.

CONTRACT SERVICE ARRANGEMENTS

General

- A. When economically practicable, customer specific contract service arrangements may be furnished in lieu of existing tariff offerings provided there is reasonable potential for uneconomic bypass of the Company's services. Uneconomic bypass occurs when an alternative service arrangement is utilized, in lieu of Company services, at prices below the Company's rates but above the Company's incremental costs.
- B. Rates, Charges, Terms and additional regulations, if applicable, for the contract service arrangements will be developed on an individual case basis, and will include all relevant costs, plus an appropriate level of contribution.
- C. Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in other sections of this Tariff.

(N)

(N)

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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SECTION III
3rd Revised Sheet No. 69
Cancels 2nd Revised Sheet No. 69

GENERAL EXCHANGE TARIFF

(D)

(D)

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GENERAL EXCHANGE TARIFF

(D)

(D)

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GENERAL EXCHANGE TARIFF

(D)



(D)

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GENERAL EXCHANGE TARIFF

CENTREX SERVICE

A. General

1. Centrex is a Central Office-based, flat rate, business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business/residence customer's lines into a single telecommunications system.
2. Centrex is a local exchange telecommunications service provided from Telephone Company Central (C)
Offices where suitable facilities and features permit. (C)
3. Centrex permits the direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received by direct inward dialing from the calling party to the station line or through an attendant console.
4. All Centrex station lines will be equipped with the standard features as set forth in B.l.a., and Touchtone Service. Additional optional features may also be selected and generally result in additional charges as specified in paragraph B.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges

1. Centrex Line Rates

- a. The monthly rates for Centrex lines specified in paragraph B.1.b. below include the following standard features.
1. Business Group Automatic Identified Outward Dialing
 2. Call Forward Busy Line
 3. Call Forward Don't Answer
 4. Call Forward Variable
 5. Call Forwarding Incoming Only
 6. Call Forwarding Within Group Only
 7. Call Forwarding Distinctive Ringing
 8. Call Hold (N)
 9. Call Park
 10. Call Pickup
 11. Call Transfer
 12. Direct Inward Dialing
 13. Direct Outward Dialing
 14. Distinctive Alerting
 15. DTMF Signaling
 16. Fully-Restricted Line
 17. Hunting
 - a) Regular Hunting
 - b) Circle Hunting (D)
 - c) Preferential Hunting
 - d) Series Completion
 18. Intercom Dialing
 19. Message Waiting from Message Desk (N)
 20. Semi-Restricted Line
 21. Speed Call 8
 22. Standard Dialing Plan
 23. Three-Way Calling (N)
 24. Toll Restriction
- b. Centrex lines that terminate in key system common equipment or other CPE that performs pooling or switching functions must be provided in a "squared" arrangement in order to retain Centrex tariff rates. A "squared" arrangement is one in which the number of Centrex lines equals the number of stations/lines served by the CPE common equipment and/or switching equipment. If the number of stations served by the CPE common equipment and/or switching equipment exceed the number of Centrex lines, the Centrex lines will be rated at the appropriate Key Trunk or PBX Trunk rates plus \$6.00 per trunk for the additional Centrex functionally. * (C)
(C)
- *The rates for customers subscribing to Centrex Service under this arrangement before the effective date of this tariff, shall be grandfathered until such time as addition or changes are made to this service or until such time as their contract expires, whichever is applicable. (N)
|
(N)

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

2. Rates and Charges (Continued)

1. Centrex Line Rates (Continued)

- c. The following per-line business rates and charges apply for contract periods ranging from month-to-month to 60 months. Residence rates are only offered on a per line monthly basis. The customer is required to pay for the number of months in the service period selected:

RATE SCHEDULE I
FOR THE EXCHANGE OF : BASILE, ELTON AND IOTA

Business Rate Per Line

<u>Number Of Lines</u>	<u>Monthly Rate</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months</u>	<u>60 Months</u>	
2-3	\$33.30	\$31.40	\$27.65	\$25.15	\$23.90	(I)
4-6	\$32.05	\$30.25	\$26.65	\$24.25	\$23.05	
7-10	\$27.35	\$25.85	\$22.80	\$20.75	\$19.75	
11-20	\$25.50	\$24.05	\$21.25	\$19.35	\$18.45	(I)

Over 20- Telecommunications Utility Individual Contract

Residence Line Rate

<u>Number Of Lines</u>	<u>Monthly Rate</u>	
2-6	\$20.80	(I)

Over 6 – Telecommunications Utility Individual Contract

RATE SCHEDULE II
FOR THE EXCHANGES OF : CANKTON, FENTON, HAYES, KINDER, LACASSINE, ROANOKE, SUNSET
THORNWILL AND WELSH

Business Rate Per Line

<u>Number Of Lines</u>	<u>Monthly Rate</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months</u>	<u>60 Months</u>	
2-3	\$34.45	\$32.50	\$28.60	\$26.00	\$24.70	(I)
4-6	\$33.15	\$31.30	\$27.55	\$25.05	\$23.80	
7-10	\$28.30	\$26.70	\$23.55	\$21.45	\$20.40	
11-20	\$26.35	\$24.90	\$21.95	\$20.00	\$19.05	(I)

Over 20 – Telecommunications Utility Individual Contract

Residence Line Rate

<u>Number Of Lines</u>	<u>Monthly Rate</u>	
2-6	\$21.10	(I)

Over 6 – Telecommunications Utility Individual Contract

Effective: October 15, 2006

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

2. Rates and Charges (Continued)

1. Centrex Line Rates (Continued)

- c. The following per-line business rates and charges apply for contract periods ranging from month-to-month to 60 months. Residence rates are only offered on a per line monthly basis. The customer is required to pay for the number of months in the service period selected:
(Continued)

RATE SCHEDULE III
FOR THE EXCHANGE OF : CHATAIGNIER, CHURCH POINT, MAMOU,
PINE PRAIRIE AND VILLE PLATTE

Business Rate Per Line

Number Of Lines	Monthly Rate	24 Months	36 Months	48 Months	60 Months	
2-3	\$36.50	\$34.45	\$30.30	\$27.55	\$26.15	(I)
4-6	\$35.10	\$33.35	\$29.15	\$26.50	\$25.20	
7-10	\$29.95	\$28.25	\$24.90	\$22.70	\$21.55	
11-20	\$27.90	\$26.30	\$23.20	\$21.15	\$20.10	(I)

Over 20 – Telecommunications Utility Individual Contract

Residence Line Rate

Number Of Lines	Monthly Rate	
2-6	\$21.10	(I)

Over 6 – Telecommunications Utility Individual Contract

RATE SCHEDULE IV
FOR THE EXCHANGE OF: DEQUINCY

Business Rate Per Line

Number Of Lines	Monthly Rates	24 Months	36 Months	48 Months	60 Months	
2-3	\$35.60	\$33.60	\$29.55	\$26.85	\$25.50	(I)
4-6	\$34.25	\$32.30	\$28.45	\$25.85	\$24.60	
7-10	\$29.20	\$27.60	\$24.30	\$22.15	\$21.05	
11-20	\$27.20	\$25.70	\$22.65	\$20.65	\$19.65	(I)

Over 20 – Telecommunications Utility Individual Contract

Residence Line Rate

Number Of Lines	Monthly Rate	
2-6	\$21.40	((I)

Over 6 – Telecommunications Utility Individual Contract

Effective: October 15, 2006

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

2. Rates and Charges (Continued)

1. Centrex Line Rates (Continued)

- c. The following per-line business rates and charges apply for contract periods ranging from month-to-month to 60 months. Residence rates are only offered on a per line monthly basis. The customer is required to pay for the number of months in the service period selected:
(Continued)

RATE SCHEDULE V
FOR THE EXCHANGE OF: IOWA

Business Rate Per Line

<u>Number Of Lines</u>	<u>Monthly Rate</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months</u>	<u>60 Months</u>	
2-3	\$39.05	\$36.85	\$32.40	\$29.40	\$27.95	(I)
4-6	\$37.55	\$35.45	\$31.15	\$28.30	\$26.90	
7-10	\$32.00	\$30.20	\$26.60	\$24.20	\$23.00	
11-20	\$29.80	\$28.10	\$24.80	\$22.55	\$21.45	(I)

Over 20 – Telecommunication Utility Individual Contract

Residence Line Rate

<u>Number Of Lines</u>	<u>Monthly Rate</u>
2-6	\$22.55
(I)	

Over 6- Telecommunication Utility Individual Contract

Service Establishment Charges

	<u>Non-Recurring Charges</u>
Per System	\$50.00
Per Line	\$10.00

The above rate and non-recurring charges are in addition to the applicable service ordering charge as provided in Section IV of this tariff.

2. End User Common Line Charge (EUCL)

- a. The Federal Communications Commission (FCC) End User Common Line Charge (EUCL) will be assessed based upon the total number of Centrex lines to which the customer subscribes. This amount will be collected by the Telephone Company and forwarded to the National Exchange Carrier Association (NECA). Intrastate Subscriber Line Charges will also be assessed based on the total number of Centrex Lines.

Effective: October 15, 2006

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

3. Individual Station Features

a. Chargeable Individual Station Features

The following features may be activated on an individual per line basis dependent on the customer's requirements. The monthly rates shown below apply to the following individual station features:

	<u>Rate Per Feature</u>
1) Call Waiting/Cancel Call Waiting	\$.50
2) Direct Connect Service	\$.50
a) Manual Line Service	\$.50
b) Warm Line	\$.50
3) Directed Call Park	\$.50
4) Directed Call Pick-Up	\$.50
5) Do Not Disturb	\$.50
6) Night Service	\$.50
7) Speed Calling 30	\$.50
8) Voice/Data Protection	\$.50
9) Wake Up Service	\$.50
<u>Discounts</u>	
Three to four features per line/station	\$.40
Five or more features per line/station	\$.30

b. Additional and Changes to Individual Station Features

	<u>Non-Recurring Charge</u>
Feature Additions/Changes Per Station	\$8.00

c. Advanced Calling Services

Advanced Calling Services are a group of capabilities that use industry-standard protocols to efficiently manage call flow. This is accomplished by the central office deployment of a technology which routes the calling party's telephone number from the central office originating the call to the terminating central office serving the called party. That telephone number is held in network memory giving the called party options including identifying the called number, answering the call, and calling back to the originator.

Advanced Calling Services regulations as found in Section III, pages 28 and 29 may apply.

	<u>Caller ID</u>	<u>Rates per Month</u> <u>Repeat Dial</u>	<u>Call Return</u>
2-3 Lines	\$4.50	\$2.50	\$2.50
4-6 Lines	\$4.00	\$2.00	\$2.00
7-10 Lines	\$3.25	\$1.50	\$1.50
11-20 Lines	\$3.00	\$1.25	\$1.25

NOTE: Service Ordering Charges as specified in SECTION IV of this tariff apply for the connection of the services listed above unless ordered at the time initial service is established.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

5. Individual System Features

	<u>Monthly Rate</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months</u>	<u>60 Months</u>
1) Meet-Me Conference 6	\$30.00	\$25.00	\$20.00	\$15.00	\$10.00
2) Station Controlled Conference 6	\$30.00	\$25.00	\$20.00	\$15.00	\$10.00
3) Meet-Me Conference 30	\$60.00	\$50.00	\$40.00	\$30.00	\$20.00
4) Station Controlled Conference 30	\$60.00	\$50.00	\$40.00	\$30.00	\$20.00
5) DISA	\$12.00	\$10.00	\$9.50	\$9.00	\$8.50
6) SMDI	\$125.00	\$110.00	\$105.00	\$100.00	\$90.00
7) Customer Data Change	\$370.00	\$320.00	\$270.00	\$220.00	\$170.00
8) Customized Dialing Plan	N/A	N/A	N/A	N/A	N/A
9) Authorization Codes	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00
10) Trunk Answer Any Station	\$1.55	N/A	N/A	N/A	N/A
11) Night Service	\$1.55	N/A	N/A	N/A	N/A
12) Do Not Disturb	\$50.00	\$40.00	\$30.00	\$20.00	\$10.00
13) Network Speed Calling per 100 Number list	\$30.00	\$25.00	\$20.00	\$15.00	\$10.00

Non-Recurring Charge

Meet-Me Conference 6	\$50.00
Station Controlled Conference 6	\$50.00
Meet-Me Conference 30	\$50.00
Station Controlled Conference 30	\$50.00
DISA	\$60.00
SMDI (Simplified Message Desk Interface)	\$170.00
Customer Data Change	\$200.00
Customized Dialing Plan	\$80.00
Authorization Codes, per group of 20 codes	\$60.00
Trunk Answer Any Station	\$50.00
Night Service	\$60.00
Do Not Disturb Hospital	\$50.00
Network Speed Calling, per 100 Number List	\$50.00

NOTE: Service Ordering Charges as specified in SECTION IV of this tariff apply for the connection of the services listed above unless ordered at the time initial service is established.

Material previously found on this sheet has been moved to Sheet No. 79.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

5. Individual System Features (Continued)

14) Optional System Features and Feature Packages

a. Automatic Route Selection- Basic Feature Packages

1) This feature package is designated to enable more economical and efficient utilization of a customer's trunk facilities by providing the following features.

- a) Automatic Route Selection
- b) Call-Back Queuing
- c) Call-Back Queuing Enhanced
- d) Expensive Route Warning Tone
- e) Off-Hook Queuing
- f) Off-Hook Queuing Enhanced

	<u>Monthly Rate</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months</u>	<u>60 Months</u>
Automatic Route Selection	\$30.00	\$25.00	\$20.00	\$15.00	\$10.00

Non-Recurring Charge

Automatic Route Selection	\$200.00
---------------------------	----------

15) Individual Optional Automatic Route Selection (ARS) Features.

These features are individual optional ARS features that build on ARS-Basic.

- a) Time-of-Day Routing
- b) Time-of-Day Network Class-Of-Service (NCOS) Routing
- c) International Direct Distance Dialing Via ARS

	<u>Monthly Rate</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months</u>	<u>60 Months</u>
Time of Day Routing	\$10.00	\$9.00	\$8.00	\$7.00	\$6.00
Time of Day NCOS Routing	\$10.00	\$9.00	\$8.00	\$7.00	\$6.00
International Direct Dialing Via ARS	\$10.00	\$9.00	\$8.00	\$7.00	\$6.00

Non-Recurring Charge

Time of Day Routing	\$100.00
Time of Day NCOS Routing	\$100.00
International Direct Distance Via ARS	\$100.00

(N)

(N)

NOTE: Service Ordering Charges as specified in SECTION IV of this tariff apply for the connection of the services listed above unless ordered at the time initial service is established.

Material previously on this sheet has been moved to Sheet No. 80.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B.	Rates and Charges (Continued)		(M)
6.	Features Associated With Groups of Lines		
a.	Code Restriction Features		
1)	Code Restriction	\$4.50 per month	
2)	Outgoing Call Screening		
	Per List	\$4.50 per month	
	Per Line Using List	\$.50 per month	
	Changes to Toll/ Code/ Outgoing Call Screening Lists	\$12.00 Non-Recurring	
b.	Special Intercept Announcement		
	Standard Announcement	\$24.00 per month	
	Customer Worded Announcement	\$96.00 per month	
	Announcement Trunk	\$24.00 per month	
	Changes to Customer Worded Announcement	\$60.00 per month	
c.	Paging Access		
	Per Paging Circuit	\$20.00 per month	(M)
d.	Music on Hold Access		(N)
	Per Connection	\$20.00 per month	
e.	Additional Directory Number		
	Per Number	\$5.00 per month	(N)

NOTE: Service Ordering Charges as specified in SECTION IV of this tariff apply for the connection of the services listed above unless ordered at the time initial service is established.

Material found on this sheet was previously located on Sheet No. 77.
Material previously on this sheet has been moved to Sheet No. 90.

GENERAL EXCHANGE TARIFF

B. Rates and Charges (Continued)

7.	Enhanced Hunting Service						(N)
a.	Uniformed Call Distribution (UCD)						
	1. Per UCD Group						
	2. Per Station						
		Monthly	24	36	48	60	
		<u>Rate</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
	Per UCD Group	N/A	N/A	N/A	N/A	N/A	
	Per Station	\$7.00	\$6.00	\$5.00	\$4.00	\$3.00	
			<u>Non-Recurring Charges</u>				
	Per UCD Group		\$120.00				(N)
b.	Changes to Hunting Group Arrangements/Patterns						(M)
	Additional Lines/Change Hunting Order	\$12.00	Non-Recurring				
c.	Hunt Group Options						
	1. Queuing for Hunt Group						
	per group of 10 queue slots	\$20.00	per month				
	2. Delay Announcements for Queued Calls						
	Standard Announcements	\$24.00	per month				
	Customer Worded Announcement	\$96.00	per month				
	Announcement Trunk	\$24.00	per month				
	Changes to Customer Worded						
	Announcement	\$25.00	Non-Recurring				
	3. Stop Hunt / Make Busy						
	Access Code Activation	\$.50	per month				
	Key/Switch Activation	\$6.50	per month				(M)

NOTE: Service Ordering Charges as specified in SECTION IV of this tariff apply for the connection of the services listed above unless ordered at the time initial service is established.

Material found on this sheet was previously located on Sheet No. 78.

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GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

8. Facility Termination Charges

		<u>Monthly Rate</u>	
1.	Tie Line Termination Charges	\$20.00	
2.	T1 Termination Charges, per channel	\$20.00	
3.	OPX Termination Charges, per OPX	\$20.00	
4.	FX Termination Charges, per FX	\$20.00	
5.	WATS Termination Charges, per line	\$20.00*	
6.	Wats Simulated Facility Group Arrangements		(M)
	Each OutWATS Simulated Facility w/Facility	\$20.00*	
	Group Automatic Flexible Routing/Overflow		
	Hunting Arrangement		
7.	Rearrangements and Changes to Simulated		
	Facilities and Routing Patterns	\$20.00	(M)
		<u>Non-Recurring Charge</u>	
1.	Tie Line Termination Charges	\$10.00	
2.	T1 Termination Charges, per channel	\$ 5.00	
3.	OPX Termination Charges, per OPX	\$10.00	
4.	FX Termination Charges, per line	\$10.00	
5.	WATS Termination Charges, per line	\$10.00	
6.	Wats Simulated Facility Group Arrangements		(M)
	Each OutWATS Simulated Facility w/Facility	\$30.00	
	Group Automatic Flexible Routing/Overflow		
	Hunting Arrangement		
7.	Rearrangements and Changes to Simulated		
	Facilities and Routing Patterns	\$24.00	(M)

* Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.

NOTE: Service Ordering Charges as specified in SECTION IV of this tariff apply for the connection of the service listed above unless ordered at the time initial service is established.

Material found on this sheet was previously located on Sheet No. 78.
Material previously found on this sheet has been moved to Sheet No. 91 and 92.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

9. Business Set Feature Packages (N)

This feature package, in conjunction with Electronic Business Sets (EBS), provides for single-key access to the following list of standard and advanced Centrex features:

A. Business Set Interface Package

1. Auto Answer Back
2. Automatic Dial
3. Automatic Line
4. Automatic Line and Multiple Appearance Directory Number
5. Busy Override
6. Call-Back Queuing
7. Call Forward
8. Call Park
9. Call Park Recall Identification
10. Call Pickup
11. Call Waiting
12. Call Waiting- Originating for Business Sets
13. Dial Call Waiting for Business Sets
14. Enhanced MADN Call Control
15. Feature Code Access
16. Group Intercom
17. Group Intercom All Call
18. Held Calls
19. Individual Business Lines
20. Individual Page from Group Intercom
21. Intercom
22. Last Number Redial Associated with Set
23. Listen on Hold
24. MADN and Conference Interaction
25. MADN Cut-Off on Discounts
26. Make Set Busy
27. Make Set Busy Except Group Intercom
28. Message Waiting from Message Desk
29. Multiple Appearance Directory Number (MADN)
30. On-Hook Dialing
31. Originating/Terminating Line Select
32. Privacy Release Conference Control Repeated Alert for EBS
33. Ring Again
34. Ring Again on Idle EBS
35. Short Hunt
36. Six-Port Conference
37. Speed Calling
38. Three-Way Calling/Call Transfer (N)

NOTE: Service Ordering Charges as specified in SECTION IV of this tariff apply for the connection of the services listed above unless ordered at the time initial service is established.

Material previously found on this sheet is now located on Sheet Nos. 96 and 97.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

9. Business Set Feature Packages (continued)

(N)

B. Business Set Display Feature Package

This feature package, in conjunction with Electronic Business Sets (EBS) with display, provides the following advanced Centrex Features:

1. Automatic Inspect Mode
2. Business Set Inspect Key
3. Call Forward/ Automatic Dial Display
4. Call Forward Reason Display
5. Display Called Number
6. Display Calling Number
7. Enhanced Business Set Reason Display
8. Executive Message Waiting
9. Feature Display
10. Query Time Key

C. Business Set as a Mini Console Feature Package

This Feature Package, in conjunction with an Electronic Business Set (EBS) with display and optional add-on-units, enables an EBS to function as a mini console with the following attendant features:

1. Direct Station Selection
2. Busy Lamp Field
3. Station Camp-on
4. Fast Transfer
5. Electronic Business Set as a Message Center

D. Business Set Interactive Display

This feature package enables Electron Business Sets customers to add, delete and change certain Centrex or EBS features.

1. Instant Change Order
2. Interactive Display Service Order
3. MBS Power Feature – Name Programming
4. Added Power Feature Enhancement

(N)

NOTE: Service Ordering Charges as specified in SECTION IV of this tariff apply for the connection of the services listed above unless ordered at the time initial service is established.

Material previously found on this sheet is now located on Sheet Nos. 97 and 98.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

9. Business Set Display Feature Packages (Continued)

h. Rates and Charges

The following per line business rates and charges apply for contract periods ranging from month-to-month to 60 months.

Business Set Feature Packages (FP)	Monthly Rate	24 Months	36 Months	48 Months	60 Months
Business Set FP	\$ 2.50	\$ 2.00	\$ 1.75	\$ 1.50	\$ 1.25
Display Feature Pkg.	\$.75	\$.50	\$.40	\$.30	\$.20
Mini-Console FP	\$ 7.00	\$ 6.00	\$ 5.50	\$ 5.00	\$ 4.50
Interactive Display Package	\$20.00	\$17.50	\$15.00	\$12.50	\$10.00

Non-Recurring Charges

Business Set Feature Package	\$10.00
Business Set Display Feature Package	\$10.00
Business Set as a Mini Console Feature Package	\$20.00
Interactive Display Feature Package	\$30.00

(N)

(N)

Material previously found on this sheet is now located on Sheet Nos. 97.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

10. Digital Automatic Call Distribution (ACD) (N)
- a. Digital ACD is an optional Centrex Feature, available through suitably equipped central offices, which provides efficient handling of large volume of incoming calls by distributing them evenly among a designated group of answering positions or agents.
 - b. With ACD, a directory number (DN) is assigned to a group of answering positions rather than to a single line. The ACD system then queues the positions so that the first incoming call to the DN is presented to the agent who has been idle longest. If all agents are busy, later calls are queued and answered in the order of arrival.
 - c. Digital ACD provides a full set of standard agent and supervisory features that work in conjunction with Electronic Business Sets (EBS) and 2500-type sets. Optional features include an ACD Management Information System (MIS) feature package that provides the features necessary to send an MIS data stream to a customer-premises processor. The ACD MIS feature package combined with the customer-premises MIS processor enables the generation of both near real-time displays and historical reports of agent and call center performance. (N)

Material previously found on this sheet is now located on Sheet Nos. 100, 102 and 103.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

10. Digital Automatic Call Distribution (ACD) (Continued)

(N)

- d. ACD comes with the following feature packages as standard for the system and all supervisor and agent positions.

1. Standard Feature Packages

a) Call Processing Control Feature Package

This feature package provides ACD system features for the basic operation, call-distribution, and call-queuing capabilities that enable Centrex Lines with Electronic Business Sets (EBS) to act as ACD answering positions. The following features are included in this package.

Abandoned-Call-Clearing
Agent Queue
Attendant Console to ACD
ACD Directory Numbers
Secondary Directory-Number Key
Automatic Overflow (30% standard queuing)
Call-Delay Announcements
Call-Source Identification
Incoming-Call Queue
Music on Delay
Night Treatment
Not-Ready Key
Ring Threshold
ACD Call Transfer with Time
ACD Multistage Queue Status Refresh
ACD Overflow of Enqueued Calls
Call Forcing
Forcing Announcement for New and Overflowed Calls
Night-Service Recorded Announcement and Forward Overflow Enhancement
Overflow of Enqueued Call to Directory Number

b) ACD Supervisor Position Feature Package

This package provides supervisory positions, equipped with Electronic Business Sets, with the features and capabilities necessary to manage and supervise the performance of ACD agent positions and includes the following features:

Call Monitoring
Call Observing
ACD Observe-Agent/Three-Way Calling
Agent-Status Lamp
Call-Agent Key
Display Queue-Status Key
Observe-Agent Key

Agent Key

(N)

Material previously on this sheet is now located on Sheet Nos. 102 through 106.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B.	Rates and Charges (Continued)	(N)
10.	Digital Automatic Call Distribution (ACD) (Continued)	
d.	ACD comes with the following feature packages as standard for the system and all supervisor and agent positions. (Continued)	
1.	Standards Feature Packages (Continued)	
b)	ACD Supervisor Position Feature Package (Continued)	
Call-Supervisor and Answer-Agent Keys Controlled Interflow Display Agents Summary Key Emergency Key Backup Extended Agent Observe Forced Agent Availability Multistage Queue Status Display Queue-Status Lamps Supervisor Control of Night Service		
c)	ACD Agent Position Feature Package	
This package provides specific agent features and capabilities to enhance agent performance and interaction with the ACD call processing features and supervisory features and includes the following features:		
Agent Login Enhancement Incalls Key Makes Set Busy Three-Way Calling/Card Transfer to ACD ACD Call-Forcing Tone Optional "Not-Ready" Capability Automatic "Not-Ready" Capability Called Name/Number Display Call Park by ACD Agent Emergency and Answer-Emergency Keys Emergency Key-Enhanced Transfer to Incalls Key Variable Wrap-Up Time		
d)	Automatic Call Distribution for 2500-Type Sets	
This feature package supports the use of 2500-type sets as ACD answering positions and includes the following features:		
ACD on 2500 Sets ACD on 2500 Set Feature Assignment ACD Set Login/Logout ACD 2500 Set Not-Ready ACD Distinctive Ringing ACD 2500 Set MIS/Load Management		

Observe Agent from 2500 Set

(N)

Material previously found on this sheet is now located on Sheets No. 106 and 107.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

10. Digital Automatic Call Distribution (ACD) (Continued)

(N)

- d. ACD comes with the following feature packages as standard for the system and all supervisor and agent positions. (Continued)

2. Optional Features

a) Individual Optional Features

Queue Slots (in excess of 30%) per slot
Call Delay Announcements (in excess of three), per announcement
Access to Customer Premises Announcement, per connection
Additional MIS Interface, Data Link
Queue Status Lamp, per connection
Music on Hold, per line

b) ACD Management Information System Feature Package

This optional feature package provides the feature necessary to send a Management Information System (MIS) data stream to a customer-premises processor and includes the following features:

ACD MIS Interface, Data Link
ACD Line-of-Business Code Key
ACD Multiple Line-of-Business Codes
ACD Walkaway/Closed Key Operation
MIS or Call Hold, Call Transfer, Call Supervisor
And Forceout
ACD Remote and Management

(N)

Material previously found on this sheet is now located on Sheet No. 107 and 108.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

B. Rates and Charges (Continued)

10. Digital Automatic Call Distribution (ACD) (Continued) (N)

d. ACD comes with the following feature packages as standard for the system and all supervisor and agent positions. (Continued)

2. Optional Features (Continued)

c) Rates and Charges

The following per line business rates and charges apply for contract periods ranging from month-to-month to 60 months.

<u>Optional ACD Features</u>	<u>Monthly Rate</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months</u>	<u>60 Months</u>
ACD Position, Per Position (Agent or Supervisor)					
3-20 positions	\$40.00	\$30.00	\$27.00	\$24.00	\$21.00
21-100 positions	\$37.00	\$27.00	\$24.00	\$21.00	\$18.00
101-200 positions	\$34.00	\$24.00	\$21.00	\$18.00	\$15.00
ACD Management Information System Feature Package	\$36.00	\$33.00	\$30.00	\$27.00	\$24.00
Queue Slots (in excess of 30%), per slot	\$10.00	\$10.00	\$8.50	\$7.00	\$5.50
Call Delay Announcements (in excess of Three), per announcement	\$19.00	\$19.00	\$17.00	\$15.00	\$13.00
Access to Customer Premises Announcement, per connection	\$36.00	\$36.00	\$32.00	\$28.00	\$24.00
Queue Status Lamp, per connection	\$36.00	\$36.00	\$32.00	\$28.00	\$24.00
Additional MIS Interface, Data Link	\$36.00	\$36.00	\$32.00	\$28.00	\$24.00
Music-On-Hold, per group	\$12.00	\$10.00	\$8.00	\$6.00	\$4.00
		<u>Non-Recurring Charges</u>			
ACD Group Charge, Per Group			\$200.00		
ACD Position, Per Position (Agent or Supervisor)			\$25.00		
ACD Management Information System Feature Package			\$75.00		
Queue Slots (in excess of 30%), per slot			\$50.00	per order	
Call Delay Announcements (in excess of Three), per announcement			\$75.00		
Access to Customer Premises Announcements per connection			\$75.00		
Queue Status Lamp, per connection			\$75.00		
Additional MIS Interface, Data Link			\$75.00		
Music-on-Hold			\$75.00		

(N)

NOTE: Service Ordering Charges as specified in SECTION IV of this tariff apply for the connection of the services listed above unless ordered at the time initial service is established.

Material previously found on the sheet is now located on Sheet Nos. 109 and 110.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

- C. Regulations and Conditions (M)
1. A Centrex Customer must have a minimum of two Centrex lines.
 2. The minimum charge period for services provided under this tariff shall be for one month.
 3. Centrex if offered subject to the availability of outside plant and/or Central Office facilities.
 4. One directory listing is provided without charge for each Centrex customer.
 5. The business customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month business customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect. Residential service is only offered a month-to-month basis.
 6. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.
 7. Subsequent line additions/deletions to the original service contract period are stipulated as follows:
 - a. Subsequent additions will be added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
 - b. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph 13.3.8 below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.
 8. Termination Liabilities shall be treated as follows:
 - a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
- (M)

Material found on this sheet was previously on Sheet 79.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

C. Regulations and Conditions (Continued)

8. Termination Liabilities shall be treated as follows: (Continued) (M)
- b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
1. Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
 2. Pay termination charges as described in 13.3.8.A. above on the number of Centrex station lines disconnected.
9. Reduction/Waiver of service establishment charges may be offered as follows:
- At the Telephone Company's discretion, the following non-recurring service establishment Charges may be reduced or waived during promotional campaigns.
- a. Non-recurring service establishment charges (per system and per line charges) as provided in paragraph 13.2.1.B).
 - b. Non-recurring service establishment charges for OutWATS Simulated Facility Group-Automatic Flexible Routing/Overflow Hunting Arrangements (paragraph 13.2.7.A).
10. Customers who subscribe to Centrex for more than 20 lines may, at the Telephone Company's discretion, be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rate, charges, and regulations specified herein shall continue to apply.
11. All exchange lines in a Centrex group must have the same billing arrangement, either flat-rate or measured service (where offered).
12. Intercom calls between lines in a Centrex group are not subject to local measured service (where offered).
13. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up-call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
14. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same Central Office. (M)

Material found on this sheet was previously on Sheet Nos. 79, 80, and 81.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
Issue Date: November 15, 1994
Issued By: G. Clay Bailey, Vice President Government Relations
P. O. Box 4065, Monroe, Louisiana 71211

SECTION III (T)
Original Sheet No. 92

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

C. Regulations and Conditions (Continued)

- | | | |
|-----|--|-----|
| 15. | Terminal equipment may be offered by the Telephone Company under contract or may be provided by the customer. | (M) |
| | | |
| 16. | Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff. | (M) |

Material found on this sheet was previously on Sheet 81.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions

The following standard and optional features may be provided as a part of the Centrex service:

Abandoned Call Clearing- provided for the removal of a call when a caller abandons either while in an incoming call queue or after the call is presented to the agent position. (N)

Access Code Activation- allows Centrex station users to access and activate certain Centrex features by dialing an assigned access code.

Access to Customer Premise Announcement, Per Connection-allows a Centrex customer to connect a customer provided announcement system to the customer's Centrex group.

Account Codes – This feature allows a user to enter a billing number into a Station Message Detail Recording (SMDR) record for charge-back purposes.

ACD – Automatic Call Distribution

ACD Call Forcing Tone – provides a warning tone either to the head-set or the handset, thereby alerting the agent to the arrival of an incoming call.

ACD Call Transfer with Time – enables a call that has been answered by an ACD Agent and then requires transfer to another ACD Group to be inserted in the new group's highest priority queue, based on the total time the call has previously been enqueued for and talking with an agent in the original group.

ACD Directory Numbers – any valid directory number of up to seven digits within the customer numbering plan, used to receive incoming ACD calls.

ACD Distinctive Ringing – enables agent to distinguish between ACD and non-ACD Calls.

ACD Line-of Business Code Key – allows a supervisor to review a record of each agent's incoming call category and holding time by assigning this feature to each agent's position. Each call category is recorded.

ACD MIS Interface, Data Link enables a downstream processor to use a data stream to collect ACD information from the DMS ACD node.

ACD Multiple Line-of-Business Codes – increases the number of business codes an agent can enter for each call from one to three. This enables the customer to track multiple activities handled on the same call simply and accurately.

ACD Multistate Queue Status Refresh - an option which enhances the existing Multistage Queue Status display at agent stations by automatically updating and displaying ACD enqueued call status information on a regular, near real-time basis.

ACD Observe-Agent/Three-Way Calling - allows a supervisor to monitor (visually) or observe (audio-monitor) three-way calls in which an ACD agent is taking part. (N)

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

ACD Overflow of Enqueued Calls – enhances the existing DMS ACD call overflow capability by adding new timing thresholds for calls that are already enqueued. (N)

ACD Remote Load Management- allows the ACD Load Management and ACDSHOW capabilities to be implemented from a supervisor terminal linked to the down-stream processor.

ACD Set Login/Logout – allows an agent to login to an ACD group by dialing an activation code, identification code, and, if required, a password. The agent can also logout of an ACD group by dialing a deactivation code.

ACD Walkaway/Closed Key Operation – introduces the following two ACD-group options, ACD Walkaway and Non-Immediate Cutoff, which enhance the capability of the existing ACD Not-Ready (NR) Key feature for the Business Set user.

ACD on 2500 Sets –allows many of the DMS ACD features available for Business Sets to be used. However, because it lacks the feature keys and display of a Business Set, a 2500 set cannot access key or display dependent features.

ACD on 2500 Set Feature Assignment – 2500-type sets can be assigned and deleted from ACD groups and moved from one ACD group to another.

ACD 2500 Set Not-Ready – allows an agent to perform post-call processing of a call before the next ACD call is presented.

ACD 2500 Set MIS/Load Management- allows set to be reassigned from one ACD group to another, and ACDSHOW commands display information about the group's agent positions.

Added Power Feature Enhancement this feature adds Call Pickup, Message Waiting, Power Feature Key Assignment, and Security Lock to the list of features supported by Power Features.

Additional Directory Numbers- provides a Centrex customer with additional software derived directory numbers that are not central office line equipment.

Agent Key – permits the supervisor to call an agent by pressing the Call Agent key and then pressing the key associated with a particular agent.

Agent Login Enhancement – provides two new options to ensure that only assigned agents are able to log into an Automatic Call Distribution (ACD) group:

1. Partitioning of agent login identification numbers between customer groups; and
2. Agent login password option.

Agent-Queue – ensures an even distribution of the workload among the agents in the group. The agent waiting the longest in the answering position receives the first incoming call. (N)

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Agent Status Lamp- provides the status of agent positions to the supervisor of the group.

(N)

Announcement Trunk – a feature of Special Intercept Announcement.

Attendant Console to ACD – increases the accessibility of DMS ACD groups, and can be used to originate or extend calls to ACD directory numbers.

Authorization Codes – this feature is used to identify callers for billing purposes, to assign a Network Class of Service (NCOS), and to control network access.

Auto Answer Back (AAB) – allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after 4 seconds. Conversation takes place through a handsfree unit. When the calling party hangs up, the call is automatically disconnected.

Automatic Dial (AUD) – allows a station user to call a frequently dialed number by pressing the assigned feature key. The user is permitted to change to assigned number stored against the feature key.

Automatic Inspect Mode – displays incoming call information as soon as a call is presented to an EBS with display.

Automatic Line (AUL) – a directory number (DN) feature that can be assigned to individual DN appearances on a business set including the primary DN. When an off-hook is reported from a DN appearance to which AUL has been assigned, a conversation is automatically established to a predetermined location.

Automatic Line and Multiple Appearance Directory Number – allows a Multiple Appearance Directory Number (MADN) SCA/MCA member to be assigned as an AUL. In addition, it makes automatic lines compatible with main features and options that do not require initial dial tone.

Automatic “Not-Ready” Capability – this feature automatically applies Not-Ready against the Incalls key when the agent presses the Secondary Directory Number key.

Automatic Overflow (30% standard queuing) – permits a customer to specify both a maximum number of calls that can be queued and a maximum waiting time for incoming calls. A new incoming call will be rerouted according to the customer’s instructions when one of the preceding conditions is exceeded.

Automatic Route Selection (ARS) – this feature package is designed to enable more economical and efficient utilization of a customer’s trunk facilities. With this feature, trunk route lists are automatically searched in order to locate the least cost idle outgoing trunk.

(N)

Some material on this sheet was previously located on Sheet No. 82.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Business Group Automatic Identified Outward Dialing- provides identification of the calling line or the Centrex group billing/pilot number on billable calls directed to the public network. (M)

Business Group Dialing Plan – enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan. (M)

Business Set Interactive Display – feature package enables Electronic Business Set customer to add, delete and change certain Centrex or EBS features. (N)

Business Set Power Feature Name Programming – this feature enables the user of an M5209 or M5312 Electronic Business Set with display to add, delete or change the network-specific name associated with their directory number, using either their own set, or a designated Power Feature administrator's set.

Busy Lamp Field - allows a Business Set user to monitor station status of a directory number (DN) through the use of Business Set Lamp states.

Busy Override - allows a Business Set user to gain access to a busy station by pressing the Busy Override Key. Busy Override is a set feature and applies to all DNs on the business set.

Call Agent Key- permits a supervisor to directly call an agent.

Call-Back Queuing- allows the user encountering an all-trunks-busy condition to have the option of being notified when a trunk becomes idle. The user is then automatically connected to the called number.

Call Back Queuing, Enhanced- this feature provides enhancements to Call Back Queuing. It consists of two options, Call Back options One and Two.

Call Delay Announcement – provides an announcement to callers such as status of call (in queue, all position busy, etc.) when the delay exceeds a customer specified threshold. A call delay announcement is a prerecorded central office announcement produced by the Company.

Call Forcing- provides that an agent can be presented with a call without activating a key. Rather than ringing, a short burst of tone alerts the agent that a new call is connected.

Call Forward – A subset feature that allows the user to specify at data fill time what DN Keys will be affected.

Call Forward/Automatic Dial Display – for Digital Centrex subscribers using a Business Set with display, this feature shows on the display the number currently programmed for the Call Forward or the Automatic Dial Features. (N)

Some material on this sheet was previously located on Sheet Nos. 82.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Call Forward Don't Answer – allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings. (M)
(M)

Call Forward Reason Display- is a feature that expands the utility of existing Call Forward features through a second-line display message for Business Sets. Also, a Business Set with display capability will indicate the reason a call has been forwarded from any other telephone. (N)
|
(N)

Call Forwarding Busy Line - causes all calls to be redirected to an alternate station when the called station is busy. (M)

Call Forwarding Distinctive Ringing - is a Call Forwarding line option that allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the base or forwarding station, but is active (rings) on the forward-to station.

Call Forwarding Incoming Only - is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows only incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.

Call Forwarding Variable - enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

Call Forwarding Within Group Only - is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

Call Hold - allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call. (M)

Call Monitoring - allows a supervisor to monitor an agent's activity by viewing that individual's Agent-Status lamp. The lamp always automatically reflects the agent's current status. (N)

Call Observing - allows a supervisor to observe agent ACD calls and non-ACD calls on the data filled DSDN. The feature automatically switches between calls as the agent moves between conversations on the two directory numbers.

Call Park - enables a user to park a call against his/her directory number. The parked call can be retrieved from any station by first requesting Call Part Retrieve and then dialing the directory number of the station against which the call was parked.

Call Park by ACD Agent - allows ACD agents to park calls. The initial application for this feature is in the hospital environment. (N)

Some material on this sheet was previously located on Sheet Nos. 82 and 83.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Call Park Recall Identification - this feature enables a Electronic Business Set user to distinguish Call Park and Directed Call Park recalls from other type of calls. (N)
(N)

Call Pick-Up - permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code. (M)
(M)

Call Return - this feature allows the user to recall the last incoming call without having to know the telephone number of the caller. If the number is busy, the customer hears a recorded message. The call processing continues, and when both lines are free, the customer hears a special ring. (N)

Call-Source Identification - provides for the display, at the agent's position, of either the calling party's extension number (for calls originating from within the same customer group) or the common language location identified (CLLI) code of the incoming trunk group.

Call-Supervisor and Answer-Agent Keys - allows communication and quick access between the supervisor and agents. The lamp on the Answer-Agent key flashes and ringback is heard at the supervisor's set. A busy tone is heard by the agent if the supervisor is talking to another agent.

Call Trace - this feature enables the user to trace the last incoming call without requiring approval or intervention from the telephone company. When the trace is complete, the customer hears a recorded message saying that the call has been traced and to call the telephone company. (N)

Call Transfer - allows a station user to transfer calls to another station by flashing the switchhook and dialing the transfer-to number. (M)

Call Waiting - provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook. (M)

Call Waiting-Originating for Business Sets - enhances Call Waiting Originating (CWO) by allowing the user to assign Call Waiting to a directory number of a business set. (N)

Call Name/Number Display - provides display of the directory number the caller dialed and the associated ACD group name. It also allows ACD agents to identify the called ACD group and to appropriately answer and process the call.

Caller ID - this feature allows viewing the number or name of a caller before answering the call. It requires either a display telephone or a small display unit which connects to the telephone.

Caller ID, Plus - the feature allows viewing the number and name of a caller before answering the call. It requires either a display telephone or a small display unit which connects to the telephone. (N)

Material on this sheet was previously located on Sheet No. 83.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Cancel Call Waiting - allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code. (M)
(M)

Centrex ACS Feature Package - consists of Caller ID, Caller ID Plus, Call Return, Repeat Dial, and Call Trace. (N)
(N)

Circle Hunting - allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered. (M)

Code Restriction - blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines. (M)

Controlled Interflow - allows the supervisor to temporarily place an ACD group in a controlled-interflow mode, which directs new incoming calls to a customer-defined route in Table ACDRTE. (N)
(N)

Customer Access Treatment Code Restrictions - (CAT Codes) can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities, or dialing specific stations within the Centrex group. (M)
(M)

Customer Data Change - A feature allowing users to change data for 500/2500 sets, Electronic Business Sets, and Datapath Data Units. (N)

Customer Provided Music Source, per connection - allows a Centrex customer to connect a customer provided music system to the Centrex group.

Customer Worded Announcements - a feature of the Special Intercept Announcement.

Customized Dialing Plan - allows the user to design a custom dial plan. (N)

Delay Announcements for Queried Calls - can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available. (M)
|
(M)

Dial Call Waiting for Business Sets - allows the user to assign Call Waiting to a directory number of a business set. (N)
(N)

Direct Connect Service - allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination. (M)

Direct Inward Dialing - allows Centrex station users to directly receive incoming calls without the assistance of an attendant. (M)

Direct Inward System Access (DISA) - this feature permits authorized outside callers to access network facilities by dialing directly into the DMS-100 without attendant assistance. (N)
(N)

Some material on this sheet was previously located on Sheet Nos. 84.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Direct Outward Dialing - enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant. (M)
(M)

Direct Station Selection (DSS) - provides direct dialing to a monitored DN. (N)

Directed Call Park - an enhancement to call park that allows a Centrex station to park a call against any Centrex station directory number call appearance. (N)

Directed Call Pick-Up - enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number. (M)
(M)

DISA - Direct Inward System Access. (N)

Display Agent Summary Key - enables the ACD supervisor using a Business Set with display to quickly check the status of all ACD agent positions assigned to a particular agent group.

Display Called Number - provides the user with visual feedback concerning the called number during the origination, termination, programming, and feature activation operations (only if the Business Set is equipped with the optional 32 character alphanumeric LCD).

Display Calling Number - provides the Business Set user with visual feedback on the incoming calling number.

Display Queue-Status Key - permits a key(s) to be reserved on the supervisor's position to monitor queues of different agent groups. (N)

Distinctive Alerting/Call Waiting Indication - allows a Centrex station user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls with originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones. (M)

Do Not Disturb - allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb. (M)

EBS Interactive Display - feature package enables Electronic Business Set customer to add, delete and change certain Centrex or EBS features. (N)

EBS Power Feature Name Programming - this feature enables the user of an M5209 or M5312 Electronic Business Set with display to add, delete or change the network-specific name associated with their directory number, using either their own set, or a designated Power Feature administrator's set.

Electronic Business Set as a Message Center - provides full message-center functionality to smaller organizations that do not otherwise require an Attendant Console. (N)

Some material on this sheet was previously located on Sheet No. 85.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Emergency and Answer-Emergency Keys - enables the agent to confer immediately with the supervisor or automatically connects a tape recorder in the event of a threatening or abusive call. (N)

Emergency Key Backup - allows the agent to obtain emergency help from a supervisor, and the abusive or difficult caller is unaware that a request for help has been initiated.

Emergency Key-Enhanced - allows an ACD agent to add a supervisor and a recording device to a call simultaneously.

End-to-End Signaling (EBS) - End-To-End Signaling provides the ability to outpulse dual-tone multifrequency (DTMF) digits while active on a call. This is a basic feature on Electronic Business Sets.

End-to-End Signaling (System) - enables the station user, while in the talking state, to send DTMF digits by using the dial pad of a 2500 set.

Enhanced Business Set Reason Display - enhances Call Forward Reason Display to provide information on redirected calls, with a maximum 15 character length or reason message.

Enhanced MADN Call Control - this feature replaces two previous features, Single-Bridged Arrangement (SBA) and Multiple-Bridged Arrangement (MBA). This feature provides the same capabilities as SBA and MBA, but they are now more easily customized for each MADN group through the use of a datafilled table.

Executive Message Waiting - a group of features (Message Service-Message List Editing, Message Service-Leave Message and Call Request Enhancement) that enhance message service for EBS with display users.

Expensive Route Warning Tone - This optional feature provides a warning tone to indicate the selection of an expensive route.

Extended Agent Observe - extends the supervisor's ability to observe calls presented on the Incalls key of any agent or supervisor in any DMS ACD group within the same customer group.

Extended Conference Feature Package - this feature package extends the basic 6 port meet-me-conference and the 6 port station controlled conferences to up to 30 conferences. It requires additional conference bridges.

Fast Transfer - speeds up call handling for Business Set users by reducing the number of keystrokes needed to transfer a call and eliminating the need to first conference the call.

Feature Code Access - provides an alternate method of accessing features other than through the use of feature keys.

Feature Display - provides to the user of a Business Set equipped with the 32-character LCD visual feedback on specific user-entered data and incoming-call information during the use of other Digital Centrex features. (N)

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Forced Agent Availability - allows the ACD supervisor to require an agent to receive available incoming ACD calls, even though the agent has pressed the Not-Ready key. (N)

Forced Announcement for New and Overflowed Calls - enables a recorded message to be presented to every incoming and overflowed call, regardless of priority level. (N)

A Fully Restricted Line - is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex group. (M)
(M)

FX Termination Charges - allows for foreign exchange facilities to be terminated into a Centrex group. (N)

Group Intercom - enables a customer to terminate on a member of a predesignated group by using abbreviated dialing. An intercom group can have a maximum size of 10, 100, 1,000 or 10,000 members.

Group Intercom All Calls - enables any Electronic Business Set user, who is a member of a Group Intercom group, to simultaneously page up to 29 predefined Electronic Business Set users of the same Group Intercom group.

Group Make Busy - can be used to temporarily make a group of stations or an entire multi-line Hunt Group appear busy to incoming callers. Group Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

Held Calls - allow a business set user to hold an established call on any DN on the set. The user can then originate or receive another call on any other idle DN.

Hunting - a call completion feature that increases the likelihood of an incoming call being completed within a customer defined group of lines.

Incalls Key - allows a DMS ACD agent with an Electronic Business Set to answer calls to any of the ACD group's 17 directory numbers by pressing the first key on the set.

Incoming-Call Queue - places incoming calls in queue when all agents are busy.

Individual Business Lines - allow the business set user to give one of the directory number (DN) keys on the set the appearance of a regular business line.

Individual Optional ARS Features - individual optional ARS features that build on ARS-Basic. These features are Time-of-Day Routing, Time-of-Day Network Class of Service Routing, and International Direct Distance Dialing Via ARS.

Individual Page from Group Intercom - this feature allows a Group Intercom member to page another group member using the built-in speaker on a Electronic Business Set. (N)

Some material on this sheet was previously located on Sheet No. 86.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Instant Change Order - gives the Centrex subscribers the power to add, delete and change certain Centrex features on their own sets and the sets of others. (N)

Interactive Display Service Order - allows the operating company to add a Power Feature key to an Electronic Business Set via service order change.

Intercom - allows a customer to directly terminate on a predesignated set by pressing the intercom key on the Electronic Business Set. (N)

Intercom Dialing - allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes. (M)
(M)

International Direct Distance Dialing via ARS - allows Centrex customers to access International Direct Distance Dialing (IDDD) through Automatic Route Selection (ARS) for the fastest and most economical connections to their international operations. (N)

Key/Switch Activation - a feature off of Stop Hunt/Make Busy.

Last Number Redial Associated with Set - allows the Electronic Business Set user to continue to receive Group Intercom calls when the Make Set Busy feature is activated.

Listen on Hold - allows the business set user to place a called party on hold and listen through the speaker. The intended use of this feature is to enable the user who has been put on hold to listen through the speaker to determine when the call has been reestablished. (N)

Make Busy - can be used to temporarily make a particular station in a Multi-line Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station. (M)
(M)

Make Set Busy - is used by agents to log out of service, and allows them to continue to originate calls on secondary numbers. (N)

Make Set Busy Except Group Intercom - allows the Electronic Business set user to continue to receive Group Intercom calls when the Make Set Busy feature is activated.

Malicious-Call Hold - allows a business set user to hold a connection at the DMS-100 enabling the call to be traced back to the originating party. Where both the calling and called parties are terminated in the DMS-100, the entire connection is held until the called party releases the call. (N)

Manual Line Service - automatically places a call to the operator when the station user lifts the receiver off the switchhook. (M)
(M)

Meet-Me Conference 6 - allows conferees to hold a conference on a six-party conference bridge by dialing a directory number at a specified time, and can be accessed by 500/2500 type sets, Business Sets, Attendant Consoles, and incoming trunks. (N)
|
(N)

Some material on this sheet was previously located on Sheet Nos. 85 and 86.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Meet-Me Conference 30 - allows conferees to hold a conference on a thirty-party conference bridge by dialing a directory number at a specified time, and can be accessed by 500/2500 type sets, Business Sets, Attendant Consoles, and incoming trunks. (N)

Multiple Appearance Directory Number (MADN) - allows a directory number that is assigned to more than one business set. MADN groups can be comprised of up to 32 stations, and can be configured in either a Single-Call Arrangement (SCA) or a Multiple-Call Arrangement (MCA).

MADN Bridging Three Way Call - enables a Multiple Appearance Directory Number (MADN) Single Call Arrangement (SCA) with bridging options to establish a three-way call during a bridged state.

(MADN) and Conference Interaction - allow the following types of conference calls to be either answered or established by one party, placed on hold, and picked up by another party: Three-Way Calling, Station Controlled Conference, Attendant Conference, Preset Conference, Meet-Me Conference.

MADN Cut-Off on Disconnect - introduces two options Multiple Appearance Directory Number Release (Mrel), which further enhances the operational flexibility of the (non-private) Multiple Appearance Directory Number (MADN) Single Call Arrangement (SCA) feature, and also aligns feature operation more closely with key system practice.

MBG - Multi-Location Business Group - These services are designated to meet the needs of multilocation businesses served by more than one switch, those who currently network with private lines as well as those who do not network because they cannot justify the cost.

Message Waiting from Message Desk - provides a message-waiting lamp that indicates a message is waiting at the message center.

MIS for Call Hold, Transfer, Call Supervisor, and Forceout - provides the ability to track a wider variety of calls to an ACD center. This feature also increases the ability to track Call Transfers.

MIS Interface, Data Link - the data link from the Centrex ACD to the customer Management Information System (MIS).

Multistage Queue Status Display - increases the efficiency of handling incoming calls by allowing ACD supervisors with display sets to quickly and easily determine the length of time calls are held in the incoming call queue before being answered. This information then enables supervisors to add or redistribute agents as required.

Music on Delay - connects incoming callers in a queue to a customer provided music source while waiting for an available agent or when calls are placed on hold at an agent position.

Music on Hold Access - allows selected stations to have dial access to Music on Hold.

Network Speed Calling per 100 Number List - allows a Centrex customer to define a Network Speed Calling list that is accessed by multiple system users by means of a dialed feature-access code. (N)

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Night Service - allows calls directed to the attendant to be rerouted to predesignated station lines within the same Centrex group when the attendant position is not staffed (i.e., evening hours, weekends). (M)
(M)

Night-Service Recorded Announcement and Forward - allows a recorded message to be given to out-of-hours callers before their calls are forwarded to a night-service number (or to an ACD group at another location). (N)

Night Treatment - provides for a night announcement advising callers that the ACD location is closed, or automatically forwards calls to an ACD group at another location or to a night-service number.

Not-Ready Key - used when an agent requires post-call work time to complete a transaction.

Observe Agent from 2500 Set - enables supervisors to observe agents who are active on either ACD or non-ACD calls, and if desired, to conference in on those calls. It allows monitoring quality of service received by callers, as well as be used in agent training.

Observe-Agent Key - permits the supervisor to establish a listening path into a conversation between an agent in that supervisor's group and a caller.

Off Hook Queuing - with this feature, a call that cannot be completed because an idle outgoing trunk is not available among the inexpensive route set may wait off-hook for an idle trunk.

Off Hook Queuing Enhanced - provides Off-Hook Queuing priority, Off-Hook Queuing announcement, Discretionary Off-Hook Queuing, and Call-Back Queuing activation. (N)

Off-Premise Stations/Secondary Locations - enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central office as the primary location. (M)
(M)

On-Hook Dialing - allows the user to originate calls without lifting the handset. On-Hook Dialing can be used with Feature Keys such as Speed Calling, Ring Again, and Automatic Dialing, and can be terminated by pressing the release key. (N)

Optional "Not Ready" Capability - this feature enhances the existing Not-Ready Key feature by enabling it to be selectively assigned on a per-ACD set basis. Also, it allows an agent to follow up on a transaction without being interrupted by the next ACD call, which is not desirable in certain high-volume applications characterized by short transaction times.

OPX Termination Charge - allows off-premises extensions to terminate into a Centrex group.

Originating/Terminating Line Select - the Programmable Prime-Line Select feature provides Electronic Business Set users a variety of line-selection options for originating and terminating calls. (N)

Some material on this sheet was previously located on Sheet No. 86.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Outgoing Call Screening - blocks the completion of calls to specific directory numbers (3, 6, 7, or 10 digit basis). An Outgoing Call Screening may be assigned to either an individual line or shared by multiple station users. (M)

OutWATS - is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user.

OutWATS Simulated Facility Groups - control the number of simultaneous OutWATS calls that can be made from a business. OutWATS Simulated Facility Groups optionally allow the following capabilities:

1. OutWATS-Automatic Flexible Routing is an OutWATS Simulated Facility Group option which permits calls to be automatically routed to a lower or less expensive OutWATS band.
2. OutWATS-Overflow Hunting is an OutWATS Simulated Facility Group option which permits OutWATS calls to automatically overflow or hunt to a higher band if the Simulated Facility Group associated with the lower band is busy. (M)

Overflow Enhancement - allows the capability to program up to four ACD groups within the DMS ACD node as potential overflow routes before a call is rerouted to the customer-specified overflow destination. (N)

Overflow of Enqueued Call To Directory Number - enhances the existing ACD Overflow of Enqueued Calls feature to give the ACD customer greater flexibility in handling enqueued incoming calls. (N)

Paging Access - allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment. (M)
(M)

Paging Circuit - a circuit that provides paging services to a Centrex group. (N)

Preferential Hunting - allows any station in a Multiline Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group. (M)
(M)

Privacy Release Conference Control Repeated Alert for EBS - this feature enhances the Multiple Appearance Directory Number (MADN) feature by providing more flexibility for conferencing capabilities. (N)

Query Time Key - provides the current time and date on a Business Set display.

Queue Slots (in excess of 30%) per slot - same definition as Queuing. (N)

Some material on this sheet was previously located on Sheet Nos. 86 and 87.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Queuing - may optionally be used when all stations in a hunt group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt groups or Series Completion groups. (M)
(M)

Queue-Status Lamps - enable supervisors to determine which ACD groups need help and whether additional agents or a redistribution of agent positions is required to handle incoming calls more efficiently. (N)
(N)

Regular Hunting or Linear Hunting - is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal. (M)
(M)

Repeated Alert for EBS (Electronic Business Sets) - a datafilled line option that generates a series of up to seven warning tones on an active EBS, alerting the EBS user that another incoming call has terminated on the set, and that a caller is waiting. (N)

Repeat Dial - allows the user to automatically call the last outgoing number dialed from that phone, without having to know the number or the redial number.

Ring Again - allows the business set user to monitor a busy DN and notify the user when the called station becomes free.

Ring Again on Idle EBS - this feature modifies the existing Ring Again Feature to prevent a EBS user from receiving callback while active on another call.

Ring Threshold - provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or to the front of the queue if there is not agent available.

Secondary Directory-Number Key - allows agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

Secondary Directory-Number Key - allows agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them. (N)

A Semi-Restricted Line - is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features. (M)

Series Completion - is similar to Multiline Hunt Service; however, a significant difference between the two services is that Series Completion stations always have their own directory number and their own classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle. (M)

Short Hunt - allows incoming calls to hunt over a set or directory number appearance in search of an idle DN on which to terminate. (N)
(N)

Some material on this sheet was previously located on Sheet Nos. 87 and 88.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

<u>Simplified Message Desk Interface (SMDI)</u> - can optionally deliver 10 digit directory numbers in the call information message sent over the SMDI data link to the voice system.	(N) (N)
<u>Single-Digit Dialing</u> - permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit dialing codes are shared by all users in a Centrex group and are preprogrammed by the Telephone Company.	(M) (M)
<u>Six-Port Conference</u> - allows a business set with a Conference key assigned to establish a conference call of up to six parties. Any of the other parties can be external to the switch.	(N) (N)
<u>A Special Intercept Announcement</u> - may optionally be used to address the following conditions: (a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or (b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).	(M) (M)
<u>Speed Calling</u> - allows a Business Set user to access up to three different Speed Call lists by pressing Speed Call keys or dialing access codes. The three types of Speed call lists used are Personal, Group and Network.	(N) (N)
<u>Speed Calling 8-Code</u> - enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.	(M)
<u>Speed Calling - 30 Code</u> - enables a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers.	(M)
<u>Standard Dialing Plan</u> - Gives the user a Standard Dial Plan.	(N)
<u>Station Camp-On</u> - enables the business Set user-when transferring a call to a busy line to place the calling party on hold (i.e., camped on) against the busy party's line until that party is free.	
<u>Station Controlled Conference</u> - allows a Digital Centrex user with a 500/2500 type set to establish a conference call consisting of more than three conferees (maximum six) without the assistance of the attendant.	
<u>Station Controlled Conference 6</u> - much like Meet Me Conference 6 except the conference call is controlled from the station or stations with the feature.	
<u>Station Controlled Conference 30</u> - much like Meet Me Conference 30 except the conference call is controlled from the station or stations with this feature.	(N)

Some material on this sheet was previously located on Sheet No. 88.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

D. Definitions (Continued)

Stop Hunt - allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will cause the search for an idle line to stop there. (M)
(M)

Stop Hunt/Make Busy - allows the user to stop hunting on his/her line and makes the caller receive a busy signal. (N)

Supervisor Control of Night Service - can eliminate or minimize unanswered calls left in the incoming-call queue at the onset of Night Service, and allows newly arriving calls to be given night-service treatment. (N)

Three-Way Calling - allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations. (M)
(M)

Three-Way Calling/Call Transfer - allows the Business Set user, active on an incoming call, to include a third party in the call, and to then transfer the original call (when required) to the third party. (N)

Three-Way Calling/Call Transfer to ACD - allows a DMS ACD agent to transfer calls to other ACD directory numbers in the same customer group.

Tie Line Termination Charge - charges that a Centrex customer receives when a Tie Line terminates into their Centrex group.

T1 Termination Charges - charges that a Centrex customer receives when an T1 terminates into their Centrex group.

Time of Day Routing - enables cost-effective use of facilities by allowing or denying route choices based on the time of day.

Time of Day Network Class of Service Routing - allows normal class of service values to be mapped onto new values that are based on the time of day, the day of week or the day of year. (N)

Toll Restriction - blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. A Toll Restriction list may be assigned to either an individual line or shared by multiple lines. (M)
|
(M)

Transfer to Incalls Key - enable the ACD agent to transfer an incoming ACD call Directly to another agent's Incalls key in the same customer group. (N)

Trunk Access Any Station - this feature is associated with Night Service and it allows any station in the customer group to answer an incoming call by dialing a code. (N)

Some material on this sheet was previously located on Sheet No. 89.

GENERAL EXCHANGE TARIFF

CENTREX SERVICE

Uniform Call Distribution - is intended to distribute calls evenly among the stations in a Multiline Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found. (M)
(M)

Variable Wrap-Up Time - enables the ACD customer to establish a predetermined interval between an agent completing one call and receiving the next one. (N)

Voice/Data Protection - allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy. (N)

Warm Line - provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination. (M)
(M)

Wake-Up Service - provides reminder call service for Centrex subscribers. (N)

WATS Termination Charges - charges that a Centrex customer receives when an OPX terminates into their Centrex group. (N)

Some material on this sheet was previously located on Sheet No. 89.

GENERAL EXCHANGE TARIFF

SWITCHED DATA SERVICE

A. General

1. Switched Data Service is a usage-sensitive, digital, central office switched service designed to provide access connectivity for data transport to users who do not require full time point-to-point dedicated services. This service provides for a connection capable of up to 64 Kbps digital transmission between the subscriber location and a suitably equipped end office via two wire subscriber loops. Switched Data Service provides asynchronous data access at speeds from 300 bps through 19.2 kbps and synchronous data access at speeds from 1200 bps through 64 kbps. The availability of all data transmission speeds up to 64 kbps depends on the technical limitations of the network and serving central office.
2. This service permits direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received through direct dialing into the Switched Data Service access lines.
3. This service is not provided for the transmission of voice communications. Use of the service is limited to the transmission of data through digital signals.

B. Regulations

1. Switched Data Service is provided subject to the availability of properly equipped facilities and central offices.
2. The Company is under no obligation to provide Switched Data Service access at a distance from the central office that exceeds the technical limitations of the service.
3. The Company shall not be responsible if changes in any of its equipment, operations or procedures utilized in the provision of Switched Data Service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. In such instance and when known in advance, the Company will notify customers of such changes.
4. The Telephone Company makes no guarantee and assumes no liability for the accuracy, performance or non-performance of the Switched Data Service. (D)
5. Switched Data Service is offered on a tone signaling basis only. (T)
6. Vacation Service is not available for Switched Data Service. (T)
7. The minimum billing period for Switched Data Service is one month. (T)
8. Charges for Switched Data Service do not include equipment or other facilities, which may be required at the customer premise and which must be compatible with company facilities. (T)

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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P. O. Box 4065, Monroe, Louisiana 71211

SECTION III (T)
Original Sheet No. 112

GENERAL EXCHANGE TARIFF

SWITCHED DATA SERVICE (Continued)

(N)

C. Rates and Charges

1. Service Connection Charges

In addition to the Line Connection Charge found below, a Service Order Charge as specified in SECTION 4 of this tariff applies.

Line Connection Charge	\$40.00
------------------------	---------

2. Monthly Rates

Switched Data Line	\$45.00
--------------------	---------

Local Usage per minute -	Refer to the Company's Access Tariff for Local Switching (LS2) rates.
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3. Toll calls placed by the Switched Data Service line will be billed the appropriate message telecommunications service charges.

(N)

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(T)

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P.O. Box 4065, Monroe, Louisiana 712111st Revised Sheet No. 113
Cancels Original Sheet No. 113

GENERAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

General

1. Call Waiting (With Cancel Feature) - Provides the user, busy on a call, with a private signal which alerts the subscriber to an unanswered call waiting to be completed to the user's number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated. Where central office facilities permit, customers can cancel the call waiting feature before a telephone call or during a telephone call if the customer subscribes to 3-Way Calling.
2. Call Forwarding - Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.
3. 3-Way Calling - Permits an existing call to be held, and by dialing, a second telephone call can be established
(T)
and added to the connected on a 3-Way Calling. Normal transmission performance cannot be assured on all
(T)
calls.
4. Speed Call - Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. The
(T)
arrangement available has an eight (8-code) and thirty (30-code) number capacity.
5. Distinctive Ring - Enables a customer to add a second directory number to the same telephone line. With
(T)
each of the two phones on the line having a coded ringing arrangement, whom the call is for can be determined.
6. Direct Line - The Direct Line feature provides direct routing of a call to a predetermined telephone number without dialing. In addition, the direct line delay feature allows normal telephone services. The line is programmed to automatically route a call to a predetermined number when the station is off-hook for a specified time period. When the time delay is complete the programmed number is processed. If a number is dialed during the timing period the programmed number is canceled and the dialed number is processed.

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(T)
1st Revised Sheet No. 114
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GENERAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES (Continued)

General (Continued)

7. Call Forward Remote Access - Remote Access on Call Forwarding allows activation and deactivation of
(T)
Call Forwarding from another telephone served by the same central office. The Remote Access feature
(T)
charge includes the charge for Call Forwarding.
8. Do Not Disturb - The Do Not Disturb feature allows subscribers to prevent incoming calls from ringing their line by diverting calls to a tone or a recorded announcement. The feature is activated at the user's location. Only callers with Personal Identification Number (PIN) can override the Do Not Disturb feature.
9. Voice/Data Protection - Voice/Data Protection prevents interruption tone, such as those associated with Call Waiting or operator verification, from occurring when the subscriber's line is busy.
10. Usage Sensitive 3-Way Calling
(T)
 - a. Usage Sensitive 3-Way Calling is available to all individual line residence and business customers where facilities permit. This service permits use of the 3-Way Calling feature on an as needed basis,
(T)
with the subscriber paying the rate shown on Sheet No. 26 for each occasion it is successfully used. 3-Way Calling permits the subscriber activating the feature to hold an in-progress call and originate a
(T)
second call while maintaining privacy from the first call, or to add another party for a three way conference arrangement.
 - b. Switch-specific technology determines how a subscriber "activates" the feature. In certain switch technology, the feature is activated by "flashing" the serving switch from the subscriber's terminating equipment ("Flashing" is accomplished via a receiver button, switchhook, hook flash key, flash key, etc.).

This technology provides the subscriber with spontaneous control of the feature. Other switch technology requires that the feature be dial-activated by the subscriber prior to establishing the first leg of a three way call, using a Company provided code.
 - c. The per use charge is applied only when a second call is completed and bridged to the first call. Completed calls include, but are not limited to those call terminated to telephones, voice messaging systems, answering machines, facsimile machines, modems, etc.
 - d. The per use charge is in addition to any tariffed switched network usage charge appropriate for the line with which the Per Use 3-Way Calling feature is associated. Such usage may include, but is not
(T)
limited to, toll charges, local measured service charges, exception calling plan rates, etc. Terms and conditions of these charges are as covered in tariff sections specific to that particular call type, and are not impacted by the application of the per use charge.
 - e. Access to the Per Use capability can be restricted at the customer's request at no charge.

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GENERAL EXCHANGE TARIFF

CUSTOM CALLING SERVICE (Continued)

General (Continued)

11. Call Waiting Disposition - This feature, also called Deluxe Spontaneous Call Waiting Identification (T)
(DSCWID), is a Stored Program Control System feature. Subscribers can receive calling party information during Call Waiting and control the treatment of incoming calls with disposition options. The disposition options are available through soft keys on the customer premises equipment.

Incoming calls to the line, while idle, receive normal terminating treatment. When the line is busy, the system provides audible ringing to the calling party and alerts the DSCWID subscriber that a call is waiting.
12. Call Within - Allows a single line customer to communicate between telephone instruments connected to the same one-party access line. The customer, by dialing the Call Within code and his own telephone number, will hear a normal busy tone. The caller then hangs up and all the phones on the calling line will ring. When any phone is picked up, the ringing stops thereby letting the caller know that his call has been answered.
13. Call Forward No Answer - the feature automatically transfers incoming calls to a predesignated telephone (T)
number when the primary line is not answered after a specified number of rings. This service is fixed by the Company to be active, or can be activated and deactivated by the base subscriber. Once activated, Call Forward No Answer remains in effect any time an incoming call is not answered after the specified number (T)
of rings. A subscriber can change the forward-to numbers at their discretion without contacting the Company.

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(T)

2nd Revised Sheet No. 116

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Cancels 1st Revised Sheet No. 116

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GENERAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES (Continued)

General (Continued)

14. Call Forward Busy - This feature automatically transfers incoming calls to a predesignated telephone number when the primary line is busy. This service is fixed by the Company to be active, or can be activated and deactivated by the base subscriber. Once activated, Call Forward Busy is in effect any time an incoming call

encounters a busy line. A subscriber can change the forward-to numbers at their discretion without contacting the Company.

15. **Outbound Call Block Feature - blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other Custom Calling Service features and Advanced Calling Services features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence One-Party Local Exchange Service customers.**

(N)

(N)

GENERAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES (Continued)

(M)

Conditions

The services are limited to those areas served by central offices arranged for Custom Calling Services.

The services are furnished only in connection with individual line service. The service is not available in connection with individual line service. The service is not available in connection with PBX, Key, Centrex or payphone service.

In addition to the rate in this tariff section for the Call Forwarding feature, the following charges apply for the call being forwarded:

1. Between the calling station line location and the call forwarding station line location.

The charge for this portion of a forwarded call shall be the charge specified in this tariff, or any other applicable tariff, or any other applicable tariff, for the type of call involved, either local or long distance, for the entire duration of the call, but rated based upon the distance to the call forwarding station line location only.

2. Between the call forwarding station line location and the terminating station line location.

For calls forwarded outside the Local Calling Area, the Call Forwarding customer is responsible for the applicable customer-dialed station-to-station charges specified in this tariff or any other applicable tariff.

Such charges apply to all calls answered at the terminating station line, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

(M)

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SECTION III
6th Revised Sheet No. 118
Cancels 5th Revised Sheet No. 118

GENERAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES (Continued)

Rates

Available Features

		Monthly Rate*		
		Per C.O. Line <u>Residence</u>	Equipped <u>Business</u>	
1.	Call Forwarding	\$3.60	\$6.19	(I)
2.	Call Forward Remote Access	\$3.95	\$6.95	
3.	Call Waiting (with Cancel Feature)	\$5.18	\$5.18	(I)
4.	Direct Line	\$3.42	\$5.16	
5.	Distinctive Ring	\$3.42	\$5.16	
6.	Do Not Disturb	\$3.42	\$5.16	
7.	Speed Call 8	\$2.58	\$3.84	
8.	Speed Call 30	\$4.32	\$5.16	
9.	3-Way Calling	\$3.10	\$3.10	(I)
10.	Voice/Data Protection	\$3.42	\$5.16	
		<u>Residence/Business</u>		
11.	Call Forward Busy	\$2.58		
12.	Call Forward No Answer	\$2.58		
13.	Call Waiting Disposition	\$2.25		
14.	Call Within	\$1.05		
15.	Outbound Call Block Feature	\$5.00		
		<u>Per Use Charge</u>		
		<u>Residence/Business</u>		
16.	Usage- Sensitive 3-Way Calling **	\$.95		

* These charges are in addition to regular charges for class of service furnished.

** Monthly rate per access line not required. Usage Sensitive requires completion and bridging of second call.

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SECTION III (T)
1st Revised Sheet No. 119
Cancels Original Sheet No. 119

GENERAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES (Continued)

Rates (Continued)

Multiple Feature Discounts (1)
(T)

Residence customers will receive a multiple feature discount when subscribing to two or more features. Multi feature discounts do not apply to Usage Sensitive Service.

	<u>Monthly Discount</u>
Two features	\$.75
Three features	\$1.25
Four or more features	\$1.75

(1) Grandfathered to existing customers at existing locations.

(N)

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(T)
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Cancels Original Sheet No. 120

GENERAL EXCHANGE TARIFF

ADVANCED CALLING SERVICE

General

1. Advanced Calling Services are a group of capabilities that use industry-standard protocols to efficiently manage call flow. This is accomplished by the central office deployment of a technology which routes the calling party's telephone number from the central office originating the call to the terminating central office serving the called party options including identifying the called number, answering the call, and calling back to the originator.
2. Advanced Calling Services can be provided on a stand alone basis or as an enhancement to existing custom calling features to residential and business customers in central office switches having the generic capability to offer Advanced Calling Services.

Regulations and Conditions

1. Advanced Calling Service Features are provided subject to the availability of facilities. These features will operate only on calls originating and terminating within an Advanced Calling Service office, or similarly equipped offices of interconnecting local telephone companies.
2. Advanced Calling Service Features will be offered on a subscription basis only, except for Call Trace*57
(T)
which will be billed on a per-successful- activation basis, and Per Call Blocking, which is provided to all customers free of charge.
3. Advanced Calling Services will available to single party and multi-line residence and business customers having rotary dial or touch tone service.
4. Advanced Calling Service information will not be sent for calls originating from equipment not suitably equipped for Advanced Calling Service features.
5. To activate a feature, the subscriber must dial a company designated code (except Caller ID).
6. Busy Redial*66 and Call Return*69 features cannot be activated for numbers with an 800 or 900 prefix, or
(T)
PBX station lines not equipped with Direct Inward Dial Service.
7. Call Trace*57 will be based on the standard annoyance call procedure, and its use will conform with existing
(T)
regulations concerning how to deal with annoying and harassing calls. Call Trace*57 will not replace existing
(T)
procedures. Customers will not be provided with the traced number. The results of a customer originated trace will only be released to legally constituted authorities upon proper request by them.

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GENERAL EXCHANGE TARIFF

ADVANCED CALLING SERVICES (Continued)

Regulations and Conditions (Continued)

8. Caller ID is available for multi-line customers equipped with hunting arrangements and all lines in the hunt group must be provisioned with Caller ID.
9. Caller ID is not available on operator handled calls.
10. Advanced Calling Service Features will not be available on party line service, toll terminals, trunks or some remote switching locations.
11. A Service Order Charge, as listed elsewhere in this tariff, to add Advanced Calling Services to eligible Residence or Business network access lines is waived for a period of sixty (60) days after a central office is equipped to provide Advanced Calling Services.
12. The Company's liability arising out of the provision of any Advanced Calling Service feature, including, but not limited to the delivery or non-delivery of calling numbers, is limited as stated in this tariff.

(T)

Definitions

1. Busy Redial*66
(T)
 - a. When activated, this feature automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.
 - b. If the called line is busy, a confirmation tone or announcement is heard, the customer hangs up and a queuing process begins. For the next thirty (30) minutes, both the calling and called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will be placed automatically.
2. Call Return*69
(T)
 - a. This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can then dial a code to request the network to place the call.
 - b. If the called line is not busy, the call is placed. If the called line is busy, a confirmation tone or announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty (30) minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will be placed automatically.
 - c. The Call Return*69 feature cannot be activated when the most recent call was blocked or was from a
(T)
blocked line.

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(T)
1st Revised Sheet No. 122
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GENERAL EXCHANGE TARIFF

ADVANCED CALLING SERVICES_ (Continued)

Definitions (Continued)

3. Call Trace*57

(T)

- a. This feature enables the customer to initiate an automatic trace of the last call received.
- b. Upon activation by the customer, the network automatically sends a message to the Company (never the customer) indicating the calling and called numbers, the time the call was received, and the time the trace was activated. The customer using this feature is required to contact the local telephone company business office for further action. Under no circumstances will the customer be given the traced number. The results of a trace will be furnished only to legally constituted authorities upon proper request of them.
- c. This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group. A traced call from multi-line hunt group will result in the main billing number being recorded, rather than the directory number of the individual group member.
- d. If the customer receives another call after hanging up from the annoying call, prior to activating the trace, Call Trace*57 will not record the correct number.
(T)
- e. Call Trace*57 provides the directory number of the last incoming call. If the malicious call is interrupted by a waited call prior to trace activation, the waited call directory number is considered the last incoming call and is traced.
(T)

4. Caller ID

a. Caller ID Number Only
(T)

- (1) This feature enables the customer to receive the calling directory number on incoming calls. The calling number will be delivered to the called party's Customer Premises Equipment (CPE).
- (2) When Caller ID is activated on a customer's line, the Directory Number of an incoming call will be sent to the display of the CPE during the first long silent interval of the ringing.
- (3) If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.
- (4) If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group.
- (5) A directory number will not be displayed for operator assisted calls, out of area calls, calls marked private by the originator, or calls originating from coin and party line stations.

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(T)
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GENERAL EXCHANGE TARIFF

ADVANCED CALLING SERVICES_ (Continued)

4. Caller ID (Continued)

a. Caller ID Number Only (Continued)
(T)

- (6) An originating caller's calling directory number may not be displayed at the called party under the following conditions:
- (a) The calling number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.
 - (b) The calling number will not be displayed if the called party answers the incoming call during the first ring interval.
 - (T) The calling number will not be displayed if the calling party has blocked his call or has a blocked line.

b. Caller ID

(T)

- (1) This Feature enables the customer to receive the calling party name and number on incoming calls. The calling party name and number will be delivered to the called party's Customer Premises Equipment (CPE).
 - (2) When Caller ID is activated on a customer's line, the Directory Name and Number of an
(T)
incoming call will be sent to the display of the CPE during the first long silent interval of the ringing.
 - (3) If the incoming call is from a caller served by a PBX, only the main name and number of the PBX is transmitted and available for display.
 - (4) If the incoming call originates from a multi-line hunt group, the telephone name and number transmitted will always be the main name and number of the hunt group.
 - (5) A directory name and number will not be displayed for operator assisted calls, calls marked private by the originator, or calls originating from coin and party line stations.
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GENERAL EXCHANGE TARIFF

ADVANCED CALLING SERVICES (Continued)

Definitions (Continued)

4. Caller ID (Continued)

b. Caller ID (Continued)

(T)

(6) An originating caller's calling directory name and number may not be displayed at the called party under the following conditions:

(a) The calling party's name and number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a

(T)

second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.

(b) The calling party's name and number will not be displayed if the called party answers the incoming call during the first ring interval.

(T) The calling party's name and number will not be displayed if the calling party has blocked his call or has a blocked line.

(D)

5. Per Call Blocking

a. This feature enables customers to prevent delivery of their name and number on a per-call basis by activating the appropriate code prior to placing a call.

b. Free Per-Call Blocking will be available, where technically feasible, to customers who are

(T)

served from appropriately equipped central offices.

c. Per-Call Blocking is not available with Payphone Service or WATS and PBX service without direct trunk access.

6. Selective Call Accept*64

(T)

a. This feature enables customers to store up to twelve (12) numbers from which they wish to receive calls.

b. An incoming call from a number that is not on the customer's Selective Call Accept*64 list

(T)

is routed to an announcement stating that the called party does not wish to receive the call.

c. This feature is accessed by dialing a service-specific access code. After gaining access to the service, activation or deactivation is accomplished by dialing an activation/deactivation code as

directed by an announcement. Modifications to the Selective Call Accept*64 list
(T)
are made with the telephone keypad.

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(T)

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Cancels Original Sheet No. 125 P.

GENERAL EXCHANGE TARIFF

ADVANCED CALLING SERVICES (Continued)

Definitions (Continued)

7. Selective Call Rejection*60

(T)

- a. This feature enables customers to select up to twelve (12) numbers from which calls are to rejected.
- b. An incoming call that is on the customer's Selective Call Rejection*60 list is routed to an
(T)
announcement informing the caller that the called party does not wish to receive the call.
- c. This feature is accessed by dialing a service-specific access code. After gaining access to the services, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Modifications to the Selective Call Rejection*60 list
(T)
are made with the telephone keypad.

8. Selective Call Forward*63

(T)

- a. This feature enables customers to select up to twelve (12) numbers that can be forwarded to another number.
- b. An incoming call that is not on the customer's Selective Call Forward*63 list will not be
(T)
forwarded.
- c. This feature is accessed by dialing a service-specific access code. After gaining access the service, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Entries on the Selective Call Forward*63 list and
(T)
the forward-to number can be changed at any time using the telephone keypad.

9. VIP Alert

(T)

- a. This feature enables customers to designate up to twelve (12) numbers that can be automatically identified by a distinctive ring.
- b. A distinctive ringing pattern accompanies incoming calls from the designated numbers. If a subscriber is engaged in conversation and a call from one of the designated numbers arrives, a distinctive call waiting tone accompanies the incoming call.
- c. An incoming call that is not on the customer's VIP Alert list will ring normally.
(T)
- d. This feature is accessed dialing a service-specific access code. After gaining access to the service, activation or deactivation is accomplished by dialing an activation/deactivation code as directed by an announcement. Modifications to the VIP Alert list can be made at

T)
any time by using the keypad.

(

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(T)
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GENERAL EXCHANGE TARIFF

ADVANCED CALLING SERVICES (Continued)

Definitions (Continued)

10. Anonymous Call Reject*77
- a. Permits the customer with or without Caller ID to automatically reject calls marked "anonymous" from callers who have blocked their number/name, either through the use of per-call blocking or per line blocking. The customer must provide and connect their own compatible customer premises equipment (CPE) in order to reject these calls.
 - b. If the customer activates ACR by dialing *77 from a touchtone telephone or 1177 from a rotary telephone, the rejected call is automatically routed to an announcement and disconnected. The called party receives no ringing for this call.
 - c. Only calls for which the number/name has been intentionally blocked are rejected.
 - d. The customer deactivates by dialing *87 from a touchtone telephone or 1187 from a rotary telephone.
11. Automatic Recall - This feature in combination with Usage Busy Redial*66 allows a caller to automatically (T)
call back the last party they called if the directory number was busy.
12. VIP Alert/Call Waiting - With VIP Alert/Call Waiting , up to 31 directory numbers (DNs) are identified at the (T)
called station by a distinctive pattern of alerting tones. Distinctive alerting (short-long-short tones) is given when the subscriber receives a call from a DN that is on the VIP Alert/Call Waiting list. If the incoming call's (T)
DN is not on the VIP Alert/Call Waiting list, the call is given standard terminating treatment. (T)
A subscriber programs a list of DN's through the Screening List Editing (SLE) services. The SLE also allows the subscriber to activate or deactivate the VIP Alert/Call Waiting feature. The subscriber can modify the list (T)
at any time using the keypad.
13. Per Line Block - This feature enables a subscriber to prevent Caller ID as a default for the phone line. Name (T)
and number delivery is blocked for all calls from the subscriber's line. The subscriber can deactivate Per Line Blocking by dialing a code. The deactivation is only good for the specific call.

Per Line Block/Non-Published is given to subscribers having a Non-Published number at no charge.

Effective: March 1, 2002

GENERAL EXCHANGE TARIFF

ADVANCED CALLING SERVICES (Continued)

Rates and Charges

1. The rates and charges following are for Advanced Calling Services only and are in addition to the applicable Service Connection charges, monthly rates, and non-recurring charges for access lines and other services or equipment with which they are associated.
2. Local or Message Toll service calls established by using Busy Redial*66 and Call Return*69 will be charged at the current tariffed rates.
3. A Service Order Charge is applicable when adding Advanced Calling Services as stated in Section IV of this tariff.

Rates

	<u>Advanced Calling Services</u>	<u>Per Month Residence</u>	<u>Per Month Business</u>
1.	Anonymous Call Reject*77	\$ 1.68	\$ 1.68
2.	Busy Redial*66	\$ 3.60	\$ 4.95
		\$.95 per activation (\$ 7.60 monthly cap)	\$.95 per activation (\$ 7.60 monthly cap)
3.	Caller ID	\$ 9.60	\$ 10.80
4.	Caller ID Number Only (1)	\$ 7.74	\$ 9.48
5.	Call Return*69	\$ 5.18 (1)	\$ 5.94
		\$.95 per activation (\$ 7.60 monthly cap)	\$.95 per activation (\$ 7.60 monthly cap)
6.	Call Trace*57	\$ 6.00 per activation (\$30.00 monthly cap)	\$ 6.00 per activation (\$30.00 monthly cap)
7.	Per-Call Blocking	No Charge	No Charge
8.	Selective Call Accept*64	\$ 4.32	\$ 5.94
9.	Selective Call Forward*63	\$ 4.32	\$ 5.94
10.	Selective Call Rejection*60	\$ 3.60	\$ 5.94
11.	VIP Alert	\$ 3.60	\$ 4.95
12.	VIP Alert/Call Waiting	\$ 5.75	\$ 5.75

Multiple Feature Discounts (1)

1. Residence Customers will receive a multiple feature discount when subscribing to two or more features. (2)

	<u>Monthly Discount</u>
Two Features	\$.75
Three Features	\$ 1.25

(1) Grandfathered to existing customers at existing locations.

(2) Multiple Feature Discounts do not apply to usage sensitive (or per activation) services.

Effective: February 1, 2012

Issue Date: February 12, 2002
Issued By: Jeffrey Glover, Vice President External Relations
P. O. Box 4065, Monroe, Louisiana 71211

(T)
1st Revised Sheet No. 128
Cancels Original Sheet No. 128

GENERAL EXCHANGE TARIFF

ADVANCED CUSTOM CALLING SERVICES

General

Advanced Custom Calling Services are optional telephone service arrangements in which the intelligence for the service is within the switch. The central office may be equipped to offer the services described in Description of Service.

Description of Services

1. Call Pickup - The Call Pickup feature allows a subscriber to pick up calls within a predefined pickup group by dialing an access code. The Call Pickup (CPU) feature permits a station to answer calls incoming to another station within the same pickup group.

To activate or pick up a call within the preset pickup group, the subscriber goes off-hook, listens for dial tone, and dials the assigned access code used for CPU. Once the access code is translated, the ringing station within the preset pickup group is answered from the remote or distant station within the group. An immediate connection is made between the pickup station and the incoming call with no warning tone or other tone provided.
2. Call Transfer - The Call Transfer (CXR) feature allows a subscriber to transfer either a party who has called or a party who has been called to a third party. CXR is activated by entering an access code followed by the transfer-to directory number (DN). The telephone where the call was first received is then placed on-hook, freeing the line for incoming and outgoing calls.
3. VIP Alert per Extension - The VIP Alert per Extension service creates a distinctive ringing pattern for each (T) extension so that incoming calls can be effectively transferred to the appropriate party. The service is activated, on a per call basis, by an access code. Deactivation occurs when the call is terminated.
4. Long Distance Alert - The Long Distance Alert functionality provides POTS and Residential Enhanced (T) Services (RES) subscribers with an indication that they have an incoming long distance call. Subscribers are alerted by distinctive ringing if the line is idle or by distinctive call waiting tones if the line is busy. If the called party does not respond to the Long Distance Alert distinctive call waiting tones within a predefined (T) time period, the call is routed to no terminal response treatment. This service is no charge to customers subscribing to call waiting.
5. Extension Bridge Service - The Extension Bridge Service (EXB) feature associates a single directory number with a group of subscribers on different lines and enables these group members to behave as if they were extensions of a single line. EXB offers both Call Forward and Speed Call for a Multiple Appearance (T) Directory Number (MADN). Call Forward and Speed Call can be assigned to the primary DN and controlled (T) by any extension within the EXB arrangement. This service basically provides an off-premises extension with custom-calling options.

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2nd Revised Sheet No. 129

O. Box 4065, Monroe, Louisiana 71211

Cancels 1st Revised Sheet No. 129 P.

GENERAL EXCHANGE TARIFF

ADVANCED CUSTOM CALLING SERVICE (Continued)

Description of Services (Continued)

6. Group Intercom - The Group Intercom (GIC) feature allows individuals within a designated intercom group to contact each other by using an access code and abbreviated dialing (intercom member number), which permits one-, two-, three-, or four-digit dialing.
7. Make Set Busy - The Make Set Busy (MSB) feature is a terminating feature that allows subscribers to make their lines busy to all incoming calls by dialing an access code. Incoming calls to a line with the MSB feature activated receive a busy tone. The line can be made available again to incoming calls by dialing a deactivation code.
8. Distinctive Ring - Distinctive Ring allows the assignment of up to four separate directory numbers to one single-party line. Special line signaling is provided for distinctive ringing, enabling subscribers to differentiate between calls terminating to the different DNs assigned to their lines.
9. Subscriber Activated Blocking/PIN - Subscriber Activated Blocking/PIN allows a subscriber to activate and deactivate call blocking, thereby restricting or allowing certain types of calls. If Subscriber Activated Blocking is active on a line, all calls originated on that line are screened for restricted calls. If a call is placed to a restricted number, the subscriber is routed to a digital recorded announcement machine (DRAM) announcement. The subscriber can enter a personal identification number (PIN) to override the blocked status and continue the call.

This feature has an extra level of security in that a subscriber must enter both a Subscriber Activated Blocking access code and a PIN to activate and deactivate blocking of restricted calls.
10. Wake-Up Service - Wake-Up Service is assigned as a line option and is activated and deactivated by the end user through the use of access codes. Upon activation, a wake-up call request is programmed by the end user to ring the end user's line at a particular time within the next 24 hours. The end user can deactivate the feature and cancel the wake-up call request at any time after it is programmed.
11. Usage Call Forwarding - With Usage Call Forwarding a subscriber can have incoming calls automatically forwarded to a predetermined DN. A subscriber dials the call forwarding activation code to provide call forwarding on the line. A confirmation tone is provided to the subscriber if Usage Call Forwarding is successfully added or removed from the line. A reorder tone is provided if the addition or removal fails.
12. Privacy Protector - Privacy Protector works to intercept unidentified callers. Calls that can be identified by Caller ID are completed as normal calls. Calls that cannot be identified are intercepted and routed to an announcement, which states that the caller does not accept calls from telemarketers. Callers are advised to hang up if they are a telemarketer or press 1 if they are not a telemarketer. Callers pressing 1 will have the call completed to the called number. The Privacy Protector feature can be activated and deactivated by the subscriber. This feature requires that the subscriber must also subscribe to Caller ID.

(N)

(N)

Effective: March 1, 2003

GENERAL EXCHANGE TARIFF

ADVANCED CUSTOM CALLING SERVICES (Continued)

Rates and Charges

	<u>Residence/Business</u>
1. Call Pickup	\$3.35
2. Call Transfer	\$4.95
3. Extension Bridge Service	\$4.95
4. Group Intercom	\$4.95
5. Long Distance Alert (I)	\$5.16
6. Make Set Busy	\$2.15
7. Subscriber Activated Blocking/PIN	\$1.40
8. Wake-Up Service	\$3.35
9. Privacy Protector (I)	\$3.54/\$3.95
	<u>Per Activation</u>
10. Usage Call Forwarding	\$.95

Effective: May 4, 2008

SECTION III

Issue Date: February 11, 2003

Original Sheet No. 131

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P. O. Box 4065, Monroe, Louisiana 71211

GENERAL EXCHANGE TARIFF

ADVANCED DIGITAL SERVICE PRI SERVICE TRIAL (SQUIRE CREEK)
(N)

A. General

The Company will provide ISDN PRI as a trial offering to Squire Creek in Choudrant Louisiana for the period of March 14, 2003 to March 13, 2004, to interconnect to a customer provided softswitch. Advanced Digital Service PRI is a digital business service that provides access from a customer premises to the Company's circuit switched voice and circuit switched data, via a 1.522 Mbps central office termination and a 1.544 Mbps channel to the customer's premises.

B. Definitions

1. "B" Channel - (Bearer Channel) is a 64 Kbps digital channel capable of transporting circuit switched data and circuit switched voice.
2. "D" Channel - (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control information.
3. Out of Band Signaling - is a signaling that is separated from the channel carrying the circuit switched data and voice services.

C. Standard Features For Circuit Switched Data and Voice Services

1. Caller Number Identification - allows the caller's number, if not blocked, to be displayed on compatible CPE when an incoming call is received, including calls made to Direct Inward Dialing (DID) Service telephone numbers.
2. Call-By-Call - allows the circuit switched data and voice services enabled over the Advanced Digital Service-PRI to share "B" channels and arrange them as a single trunk group. This allows incoming and outgoing voice and Circuit Switched Data calls to utilize "B" channels on a call by call basis. Without this feature, each service type, circuit switched data or voice, must have a dedicated "B" channel.

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N)

Effective: March 14, 2003

GENERAL EXCHANGE TARIFF

ADVANCED DIGITAL SERVICE PRI SERVICE TRIAL (SQUIRE CREEK) (Continued)
(N)

C. Standard Features For Circuit Switched Data and Voice Services (Continued)

3. Clear Channel Capability - is a characteristic of the transmission paths on the "B" channels for ADS-PRI service that allows the full bandwidth on each "B" channel, 64 Kbps, to be available to the customer. However, depending on the telecommunications network configuration, customer information may be transmitted at either 56 Kbps or 64 Kbps.
4. "D" Channel Control of Multiple ADS-PRI lines - provides the capability for a single "D" channel to provide the signaling and control information for several ADS-PRI's. This arrangement allows the twenty-fourth channel on one or more ADS-PRI's to be available for incoming or outgoing voice and circuit switched data.
5. Dedicated Trunk Groups - allow all 23 "B" channels (24 for subsequent trunk groups where technology permits) to be used as stand alone trunk groups. Each "B" channel is capable of handling incoming or outgoing voice and circuit switched data.
6. Direct Inward Dialing (DID) - permits incoming dialed calls from the exchange network to reach a specific number served by the customer premises equipment without the assistance of an attendant or otherwise provides for unique identification of the call based on digits sent to the customer premises equipment by the Central Office. ADS-PRI will outpulse digits to the customer premises equipment which can further process the calls as desired.
7. Equal Access - allows the customer to pre-select an interexchange carrier for each trunk group enabled for circuit switched data and voice services.

(N)

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Effective: March 14, 2003

GENERAL EXCHANGE TARIFF

ADVANCED DIGITAL SERVICE PRI SERVICE TRIAL (SQUIRE CREEK) (Continued)
(N)

D. Optional Features for Circuit Switched Data and Voice Services

1. Network Ring Again - enables station users whose Digital PBX is connected to a Central Office by ADS-PRI to complete calls to a busy station line in another system without redialing. The system may be in the same or a different Central Office.
2. Network Name Display - allows the name of a station user calling over ADS-PRI to be forwarded for display on a properly equipped customer-provided set. The terminating system may be in the same or a different Central Office.
3. Clear Channel Capability - is a characteristic of the transmission paths on the "B" channels for ADS-PRI service that allows the full bandwidth on each "B" channel, 64 Kbps, to be available to the customer. However, depending on the telecommunications network configuration, customer information may be transmitted at either 56 Kbps or 64 Kbps.
4. Dedicated Trunk Groups - allow all 23 "B" channels (24 where technology permits) to be used as stand alone trunk groups. Each "B" channel is capable of handling incoming or outgoing voice and circuit switched data.

(N)

GENERAL EXCHANGE TARIFF

ADVANCED DIGITAL SERVICE PRI SERVICE TRIAL (SQUIRE CREEK) (Continued)

E. Regulations

1. Provision of Service

ADS-PRI is provided at the option of the Company and can only be provided from digital Central Offices equipped and programmed to provide such service. The availability, functionality and capabilities of ADS-PRI features may vary by serving Central Office. ADS-PRI shall not be used for any purpose for which any consideration is rendered to pay any party other than the Company.

2. Advanced Digital Service Primary Rate Interface Specifications

All customer-provided equipment used to interface with ADS-PRI is required to conform with Technical Reference Specifications as used by the Company.

3. Payment for Service

- a. Monthly or Contract - ADS-PRI is offered under a monthly plan or a contractual basis commencing on the date service is established.
- b. Temporary Suspension of Service or Vacation Number Reservation is not offered with ADS-PRI. (C)

4. Cancellation of Service Prior to Establishment of Service

- a. In the event that ADS-PRI is terminated by the customer prior to completion of the customer's contract period, a termination charge will be by the customer to the Telephone Company for the unexpired portion of applicable contract period. The applicable termination charge will be developed by the Telephone Company and billed to the customer based on the formula and criteria specified below:

GENERAL EXCHANGE TARIFF

ADVANCED DIGITAL SERVICE PRI SERVICE TRIAL (SQUIRE CREEK) (Continued)
(N)

E. Regulations (Continued)

4. Cancellation of Service Prior to Establishment of Service (Continued)

a. (Continued)

- (1). If the customer elects a 12, 36 or 60 month contract and terminates the contract prior to the expiration of the applicable contract period, the termination charge shall be equal to the applicable monthly rate specified in 22.7. Charges and Rates times the number of ADS-PRI lines initially in service, times the number of months in the unexpired portion of the applicable contract period.
- (2). In addition to the termination charges specified above, the customer shall also be liable for any unpaid and deferred system and line installation charges.
- b. In the event a customer initiates cancellation of equipment and facilities before completion, or after installation is completed, but prior to service being established, the loss on equipment and facilities in process of building or being installed, cost of installation labor, cost of removal and other expenses, not to exceed the installation charge(s), will apply.

F. Application of Charges and Rates

1. The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's tariff. The channel may be a DS1 or other suitable facility. The rates and charges for the channel and multiplexing, where applicable, are in addition to those for the Advanced Digital Service-PRI termination.

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N)

CenturyTel of Evangeline, LLC d/b/a CenturyTel
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SECTION III
Original Sheet No. 136

GENERAL EXCHANGE TARIFF

ADVANCED DIGITAL SERVICE PRI SERVICE TRIAL (SQUIRE CREEK) (Continued)
(N)

F. Application of Charges and Rates (Continued)

2. Circuit Switched Voice calls will be subject to Extended Community Calling Local Message charges or Long Distance Message Telecommunications Service charges as specified elsewhere in this tariff, if applicable.
3. Circuit Switched Data calls will be subject to Local Usage sensitive rates based on minutes of use for local and Extended Community Calling Service or Long Distance Telecommunications Service charges as specified elsewhere in this tariff.

G. Charges and Rates

	Install <u>Charge</u>	Monthly <u>Charge</u>	-----Contract Rates-----		
			<u>12-Month</u>	<u>36-Month</u>	<u>60-Month</u>
1. ADS-PRI Access Line, each	\$2,700.00	\$995.00	\$975.00	\$935.00	\$895.00
a.	For purposes of this trial offering, the install charge will be waived for the first two circuits subscribed to by Squire Creek. If Squire Creek commits to an additional two circuits within 6 months of the trial start date, the install charge for those two circuits will also be waived. (N)				

Effective: March 14, 2003

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE

(N)

A. GENERAL DESCRIPTION

1. Description

Includes technical detail, Standards references, etc. of Frame Relay Service. Frame Relay Service (FRS) is a "fast packet" network service that permits the transmission of data at speeds of DS0 (56 or 64 Kbps) to DS3 (45 Mbps) using Port and/or Port and Access Lines and Permanent Virtual Circuits (PVCs) with an associated Committed Information Rate (CIR).

Frame Relay is a transport service that facilitates the exchange of variable length information units (frames) between end user connections by way of assigned virtual connections known as Permanent Virtual Circuits (PVCs). Frames travel a fixed path through the network with an address that specifies the permanent virtual connection. Addresses are read by the network processor and the frames are relayed to the preassigned destination.

Variable frame length capability is useful in communications between asynchronous Local Area Networks (LANs) and for transport of synchronous data traffic. Frame Relay is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources.

PVCs are bi-directional logical circuits that define a specific path for data sent by the customer to another location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple PVCs to be defined on any given port, thereby providing a single access line the capability to transmit data to multiple destinations. PVCs are established and disconnected via the Service Order process.

The Committed Information Rate (CIR) is a traffic management parameter that allows the customer to fine tune implementation of Frame Relay Service.

In operation of Frame Relay Service, customer premises equipment, such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The customer premises equipment then sends the frame into the Frame Relay network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

A. GENERAL DESCRIPTION (Continued)

1. Description (Continued)

The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.

Frame Relay Service conforms to ITU-T (Telecommunication Standardization Bureau of the International Telecommunication Union, formerly Consultative Committee for International Telegraph and Telephone (CCITT)) and American National Standards Institute (ANSI) publications T1.602, T1.606, T1.617 and T1.618.

Clear Channel Capability will be provided upon request and where deemed applicable by Company. Special Construction charges may apply.

In addition to the regulations and charges specified in this section, the general regulations and charges specified in other sections of this tariff apply as appropriate.

2. Reserved for future use
(For combined tariff include ATM and Inter-working specifications)

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

B. DEFINITIONS

Committed Information Rate (CIR)

The term "Committed Information Rate (CIR)" denotes the maximum information rate at which customer traffic will be admitted to the Frame Relay network without being designated eligible for discard.

Data Link Connection Identifier (DLCI)

The DLCI is a Frame Relay term defining a 10-bit field of the address field, and identifies data links and their service parameters.

Excessive Burst (B(e))

The term "Excess Burst Size (B(e))" denotes the data rate above Committed Information Rate (CIR) at which customer data will be admitted to the Frame Relay network. All Excess Burst data admitted to the network will be designated eligible for discard.

Frame

The term "Frame" denotes a group of data bits, in a specific format, with a flag at either end to indicate the beginning and end of the frame. The defined format enables network equipment to recognize the meaning and purpose of specific bits.

Frame Relay Access Line

Provides access to the Frame Relay Network connecting customer facilities at the network interface with a corresponding Frame Relay Port.

Frame Relay Port

For Frame Relay Service, the physical entry points for access lines and the originating and terminating points for Permanent Virtual Circuits (PVCs). Ports include the electronic equipment used in connecting these service elements to the Frame Relay Network, and enable customers to allocate bandwidth to applications, as needed, at customer designated transmission speeds of either 56 Kbps or 1.544 Mbps.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

B. DEFINITIONS (Continued)

Maximum Burst Rate (MBR)

The term "Maximum Burst Rate (MBR)" denotes the maximum information rate at which customer traffic will be admitted to the Frame Relay network. Traffic rates in excess of MBR will be automatically discarded on ingress to the network. Maximum Burst Rate is equal to the sum of the Committed Information Rate (CIR) and Excess Burst Size (B(e)).

NNI

The NNI is a standard interface for connecting two Frame Relay switches and includes elements such as bi-directional polling to assist network providers with gaining information on the status of the networks being connected.

1. Public NNI

Public Network-to-Network (NNI) access connections are shared among several Customers whose data traffic traverses the link. The monthly rate is applied based on the CIR requested by Customer. Public NNI access will be provisioned where pre-established.

2. Private NNI

Private Network-to-Network Interface (NNI) port provides for connecting two networks together for Frame Relay Service, which is dedicated to one customer. A nonrecurring charge and monthly rate, based on the speed of the port connection, apply per port for each digital private line connection to the network supporting Frame Relay Service.

Permanent Virtual Circuit (PVC)

The term "Permanent Virtual Circuit (PVC)" denotes a logical channel defined in software tables that establish connectivity between UNIs and NNIs in the Company Frame Relay network as requested by Customer. In order to establish a PVC, the Committed Information Rate (CIR) and at least two DLCI's must be specified.

UNI

The User-to-Network Interface (UNI) port provides for an end user to carrier connection. The UNI is a standard interface used to connect the end user to the FRSIII Network. It receives the data frame from Customer's Local Area Network (LAN) or other Customer Provided Equipment (CPE) devices and verifies that the Data Link Connection Identifier (DLCI) is valid before relaying the frame to the destination point.

Zones

Zones are service coverage areas where Company provides Frame Relay Service as defined in this tariff. Multiple zones may exist within the respective state for which this service is provided. PVC connectivity between customer ports within the same zone is provided using the aforementioned Intra-zone or Standard PVCs and applicable CIR. PVC Connectivity between Customer Ports located in different zones requires an Inter-zone PVC for the applicable CIR.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

C. SERVICE DESCRIPTION

1. Frame Relay Service Components and Rate Elements

Frame Relay Service is provided to the customer through access components connected by PVCs with an associated CIR. A customer may access Frame Relay Service via a Frame Relay Access Line or via a Frame Relay Port Only and a Telephone Company provided digital access facilities offered in an applicable tariff.

The Telephone Company does not undertake to originate data, but offers the use of its service components, where available, to customers for the purpose of transporting customer-originated data.

Frame Relay Service is available where facilities and conditions permit.

A customer may access Frame Relay Service via a Frame Relay Access Line or via a Frame Relay Port Only and a Telephone Company provided access facility offered in an applicable tariff.

a. Frame Relay Access Lines

The Frame Relay Access Line forms the component which provides the customer access to the customer's serving wire center and interoffice transport from the customer's serving wire center to the Frame Relay Switch. A Frame Relay Access Line may be provisioned as a UNI connection to Customers terminating equipment or as an NNI connection to another Frame Relay switch or network. The Frame Relay Access Line is provided for use only with Frame Relay Service and where pre-established by the Telephone Company. This bundled port and access offering is available only where facilities and conditions permit.

The Frame Relay Access Line consists of a DS0, 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, 768 Kbps, or DS1 digital facility from Customer premise to the Frame Relay switch (upon request and where available). DS3 connections are not offered bundled with the Frame Relay Access Line. DS3 connections are available on a Port Only basis.

A nonrecurring charge and a monthly rate, based on the speed of the port connection, applies per port for each Frame Relay Access Line connection (UNI or NNI) to the network supporting Frame Relay Service. Each port can accommodate multiple PVCs.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

C. SERVICE DESCRIPTION (Continued)

1. Frame Relay Service Components and Rate Elements (Continued)

a. Frame Relay Access Lines (Continued)

Customers who subscribe to an arrangement of at least 100 Frame Relay UNI Port and Access Line circuits may be eligible for pricing on a customer specific basis. If the number of circuits in the arrangement falls below 100, the price will revert to the applicable rates set forth in this tariff.

b. Frame Relay Port Only Connections

The Frame Relay Port Only connections provide access to the network supporting Frame Relay Service where the digital access line connecting the customer premise to the Frame Relay Switch is provided separately. A Frame Relay Port Only connection may be provisioned as a UNI connection or an NNI connection. If a customer utilizes a separate access line to access FRS, the associated regulations, rates and charges for such facilities shall apply in addition to the rates and charges associated with the FRS rate elements and may be found in the applicable tariff.

Frame Relay Port connections are offered at the following speeds: DS0, 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, 768 Kbps, DS1, or DS3 (upon request and where available).

A nonrecurring charge and monthly rate, based on the speed of the port connection, applies per port for each Frame Relay Port Only connection (UNI or NNI) to the network supporting Frame Relay Service.

c. PVCs

PVCs are provisioned as previously mentioned, depending upon the customer's networking requirements. PVCs are available at the following CIR upon request and where available: 16 Kbps, 32 Kbps, DS0 (56 or 64 Kbps), 128 Kbps, 192 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, 768 Kbps, 1152 Kbps, DS1, 4 Mbps, 10 Mbps, 15 Mbps, 20 Mbps, 25 Mbps, 30 Mbps, 35 Mbps, 40 Mbps and 45 Mbps. A PVC must be associated with at least one Frame Relay Port. A Frame Relay Port can be associated with multiple PVCs.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

C. SERVICE DESCRIPTION (Continued)

1. Frame Relay Service Components and Rate Elements (Continued)

c. PVCs (Continued)

No PVC can have a CIR greater than the lower of the two port speeds connected by the PVC segment and the actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed. Since all PVCs need not be in use at the same time, it is possible for the total bandwidth of all CIR-PVCs associated with one Frame Relay Access Line to exceed the bandwidth of that Frame Relay Access Line. This is referred to as over-subscription and when this occurs, there can be no guarantee that the CIR defined for any PVC connected to that port will be available at any point in time.

Excessive Burst for a PVC may be set to zero (0) upon request by the Controller. When B(e) equals zero (0), the MBR is equal to the CIR (throughput will not exceed the CIR defined for the PVC).

i. Types of PVCs

There are four types of PVCs available: Intrazone (or Standard) PVC, Interzone (or Extended) PVC, Interconnect (or NNI) PVC, and Interworking (or Frame Relay-ATM) PVC.

The Intrazone or Standard PVC establishes a communications path between two ports located within the same zone of a Telephone Company Frame Relay network.

The Interzone or Extended PVC establishes a communications path between two ports located in different zones within a state of a Telephone Company Frame Relay Network

The Interconnect or NNI PVC establishes a communications path between two ports on two interconnected Frame Relay networks.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

C. SERVICE DESCRIPTION (Continued)

1. Frame Relay Service Components and Rate Elements (Continued)

c. PVCs (Continued)

- ii Application of Rates for Different PVC Types
A nonrecurring charge and monthly rate applies for each PVC based on the CIR requested by the customer. If no CIR indicated, the CIR will be set at the default of 50% of the associated Frame Relay port. One hundred percent CIR will be allowed when conditions and infrastructure permit.

If only one type of PVC (Intrazone, Interzone, Interconnect, or Interworking) is required to provide the requested connectivity between customer locations, then applicable monthly and non-recurring charges will apply for the respective PVC type and the applicable CIR.

If more than one type of PVC is required to provide the requested connectivity between customer locations, the monthly charges for each respective PVC type will apply based on the applicable CIR. For example, for an Interzone Interconnect PVC, both Interzone and Interconnect PVC monthly charges apply. Only one (the higher charge if different) non-recurring charge will apply in the event multiple PVC types are required.

If information provided by Customer on the requested PVCs results in an interstate arrangement, the PVC falls under federal jurisdiction and the CIR from Company's applicable interstate tariff will apply.

- iii. PVC Service Administration Charge
A PVC Service Administration Charge will be applied per order whenever a change is made to the CIR or port assignment of an existing PVC after initial port installation.

2. Connectivity Between Different Customers

A customer subscribing to a FRS port or port with access line will be referred to as the Controller of the Frame Relay Port. A separate entity may subscribe, with written authorization from the Controller, to a PVC which allows communication between entities. A disconnect of a PVC does not result in the disconnect of the underlying access line and port. Only the Controller may order the disconnect of the Frame Relay Access Service. Both customers must have a Frame Relay Service. The Controller of each Frame Relay Access Service must have written permission from the Controller(s) of each of the Frame Relay Services to which a PVC is requested.

The Frame Relay Port (unbundled or bundled with an access line) and the associated PVCs may be ordered and billed separately from an associated Frame Relay Port and PVC and can have different customers as Controllers.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

C. SERVICE DESCRIPTION (Continued)

3. Service Availability

Frame Relay Access Service is available at the wire centers as identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. In the case of Interconnected Frame Relay Access Service, National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 also identifies the intermediate and super intermediate wire centers.

4. Administrative Service Charges

Administrative changes to existing service will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name, i.e., the customer or record does not change but rather the name of record changes its name, e.g., XYZ Company to XYZ Communications,
- Change of customer premises address when the change of address is not a result of a physical relocation of facilities,
- Change in billing data (name, address, or contact name or telephone number),
- Change of customer contact name or telephone number, and
- Change of customer service element identification.
- A move involves a change in the physical location of one of the following:

The Point of Termination at the customer's premises

The customer's premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

5. Moves

a. Moves within the same building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the service termination affected. There will be no change in the minimum period requirements.

b. Moves to a different building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

D. SERVICE PROVISIONING - OBLIGATIONS OF THE COMPANY

1. Frame Relay Service Installation
When a customer orders a PVC which is related to other Local Exchange Carriers, Interexchange Carriers or other Frame Relay networks, the Telephone Company will provide assistance in establishing this PVC.

The Telephone Company has the service responsibility up to and including the network interface.

At no additional charge, the Telephone Company will, at the customer's request, cooperatively test at the time of installation.
2. Frame Relay Service Maintenance

Occasionally, in order to perform software updates and other maintenance, it may be necessary to take the Frame Relay Switch out of service, during the predetermined maintenance window of 12:01 a.m. - 6:00 a.m. In these cases, all attempts will be made to notify the customer in advance as to the time and duration of these outages. The Telephone Company reserves the right to temporarily interrupt Frame Relay Service at other times in emergency situations.

E. OBLIGATIONS OF CUSTOMER

In addition to the general conditions described in Section 2, the customer, upon request, shall furnish such information as may be required to permit Company to design and maintain the Frame Relay Service it offers and to assure that the service arrangement is in compliance with the regulations contained herein.

1. Compatibility of CPE
It shall be the responsibility of Customer to ensure the continuing compatibility of Customer-provided equipment (CPE) that is used in conjunction with the Frame Relay Service. The CPE shall be in compliance with FCC rules and regulations.
2. Error correction (re-transmission of data following congestion and/or dropped packets)
Error correction is the responsibility of Customer's terminal equipment and/or applications. If the FRS network experiences congestion or failures, Customer data may be discarded. In addition, frames that are received in excess of the MBR, with bad addresses, or other errors, will be discarded on ingress to the network. Customer's Frame Relay terminal equipment has the responsibility for re-transmitting frames which are discarded due to errors or network congestion.
3. Specification of necessary parameters: DLCI & PVC CIR
At service subscription, Customer should specify the DLCI and CIR of each PVC ordered. If desired, Customer may request that Company assign DLCIs.
4. Permission for premise visitation/access control as necessary
Customer shall be responsible for obtaining permission for Company's agents or employees to enter the premises of Customer or its users at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the service components of Company.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

F. MINIMUM PERIOD & TERM DISCOUNT ARRANGEMENTS

1. Minimum Period

The minimum period for Frame Relay Service is one month for services offered on a month to month basis and 12 months (1 year) for services offered under a Term Discount Arrangement. When PVCs are added to existing Frame Relay Service, the minimum period for the added PVCs is one month.

2. Term Discount Arrangement

a. General Conditions

The terms and conditions specified herein are applicable to Frame Relay Service and are in addition to other regulations as specified in this tariff.

A Term Discount plan is available for Frame Relay Port and Access Line and Port Only components. PVC CIR components are not eligible for a Term Discount.

Frame Relay services may be ordered at the customer's option on a month-to-month basis or for Term Discount periods of 12 months (1 year), 36 months (3 years), or 60 months (5 years). The customer must specify the length of the service commitment period at the time the service is ordered.

b. Co-termination of Services

In order for Frame Relay service rate elements to be coterminous under the same Term Discount plan, these elements must be ordered for the same commitment term with the same service date and/or renewed at the time of installation. For example, a customer has Frame Relay services provided under a 36 month Term Discount plan, wants to add additional locations, and have the Term Discount plan expire at the same date for all elements. This customer must renew the Term Discount plan for the existing Frame relay service elements according to the Renewal Options below at the time of installation of the additional locations in order for the entire service to be coterminous.

c. Renewal Options

At the end of the Term Discount period, the customer may continue service without interruption by converting to month-to-month service or by subscribing to a new Term Discount plan. If the customer does not subscribe to a new Term Discount plan, the rates will automatically convert to month-to-month service rates in effect at that time.

Renewal or conversion to a different Term Discount plan will require Customer to submit a change order Service Request. Conversion to month-to-month rates does not require Customer to submit a change order Service Request. In either case, if no other changes are made to the service arrangement, non-recurring charges will apply for renewal of service under a Term Discount or month to month plan.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

F. MINIMUM PERIOD & TERM DISCOUNT ARRANGEMENTS (Continued)

2. Term Discount Arrangement (Continued)

d. Changes in Term Discount Arrangement

Services provided under month-to-month rates or Term Discount rates may be upgraded to a Term Discount plan at any time without incurring Frame Relay service nonrecurring charges or discontinuance charges for existing services. The new Term Discount plan must meet or exceed the service term of the plan being upgraded. For example, a service with a 36 month commitment period may be upgraded to a new 36 month or 60 month service period, effective the date the change request is processed. The monthly rates will be those that are in effect at the time the service is upgraded. A new minimum service period applies to all Frame Relay service that is upgraded.

If the new Term Discount plan is shorter in length than the time remaining under the existing Term Discount plan, the change to the new Term Discount plan constitutes a discontinuance of the existing Term Discount plan service and termination liability charges apply.

e. Changes in Service or Capacity

Inside moves will not incur termination liability charges. Outside moves will allow Customer to retain the same Term Discount plan. Any other move will be treated as a disconnected of the service and Discontinuance charges will apply.

If the customer chooses to upgrade a service under the Term Discount plan to a higher capacity (e.g., from 56 kbps/64 kbps to 1.544 Mbps), discontinuance charges will not apply, provided all the following conditions are met:

The customer's order for the disconnect of the existing service and the installation of the new service are received at the same time and specifically reference the application of upgrade in capacity,

The customer's disconnect order for the existing service must reference the service installation order,

The new service has a total capacity greater than the total capacity of the service being discontinued and,

The new Term Discount period meets or exceeds the Term Discount period being discontinued.

A new minimum service period applies to all upgrades.

The monthly rates for the upgraded services and/or service elements will be those in effect at the time of the service upgrade. Frame Relay service nonrecurring charges will not apply to upgrades (increases in capacity) of Port Only or Port and Access services placed. Nonrecurring charges will apply for changes to PVC CIR.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

(N)

F. MINIMUM PERIOD & TERM DISCOUNT ARRANGEMENTS (Continued)

2. Term Discount Arrangement (Continued)

f. Discontinuation of Service

i. Notice of Discontinuation

An order for discontinuance of a Term Discount plan must be submitted in writing and received by the Telephone Company at least thirty (30) days prior to actual disconnect of service. Monthly charges will apply for a period of thirty (30) days from the date the Telephone Company receives disconnect notification or until the requested disconnect date, whichever period is longer.

ii. Discontinuance Charges

If the customer chooses to disconnect all or a portion of the service prior to the expiration of the Term Discount period, discontinuance charges will apply to the portion of the service being discontinued.

Should the customer choose to discontinue a Term Discount plan prior to the completion of the minimum service period, discontinuance charges will apply. Discontinuance charges equal to one-hundred percent of the total monthly rates, less any amounts previously paid, will apply for the minimum service period. Additionally, discontinuance charges of 25% of the total monthly charges will apply to the remaining portion of the discount service term.

Should the customer choose to discontinue service ordered under a Term Discount plan after the minimum service period but before the completion of the discount period, discontinuance charges will apply. Discontinuance charges of 25% of the total monthly charges will apply to the remaining portion of the discount period. For example, a customer has a 1.544 Mbps Frame Relay Access Connection which it chooses to discontinue after 33 months into a 60-month service term. The discontinuance charge would be 0.25 times 27 months times the monthly rates for that service.

Credit of termination liability charges for Frame Relay Services may be applicable in the case of reestablishment of similar Frame Relay Service of equal to or higher speeds within six months of termination for the same length of the OPP. The amount of credit will be one-sixth of the penalty times the number of month's service is re-established until the sixth month.

(N)

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE (Continued)

G. RATES

1. Standard Arrangements

a. Frame Relay UNI or NNI Port and Access Line, each

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>1 Year Rate</u> (C) (C)	<u>3 Year Rate</u> (C) (C)	<u>5 Year Rate</u> (C) (C)
56/64# Kbps	\$295.00	\$135.00	\$125.00 (N)	\$115.00 (R)	\$105.00 (R)
128 Kbps	395.00	290.00	270.00 (N)	255.00 (R)	240.00 (I)
256 Kbps	395.00	340.00	315.00 (N)	295.00 (R)	275.00 (I)
384 Kbps	395.00	380.00	355.00 (N)	335.00 (R)	320.00 (I)
512 Kbps	395.00	420.00	410.00 (N)	395.00 (I)	375.00 (I)
768 Kbps	395.00	460.00	445.00 (N)	430.00 (I)	415.00 (I)
DS1 Service	395.00	530.00	510.00 (N)	490.00 (I)	470.00 (I)

Upon request and where available.

Effective: October 31, 2003

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE

G. RATES (Continued)

1. Standard Arrangements (Continued)

b. Frame Relay UNI or NNI Port Only, each @

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>1 Year Rate</u> (C) (C)	<u>3 Year Rate</u> (C) (C)	<u>5 Year Rate</u> (C) (C)
56/64# Kbps	\$80.00	\$60.00	\$55.00 (N)	\$50.00 (R)	\$45.00 (R)
128 Kbps	150.00	80.00	75.00 (N)	70.00 (R)	68.00 (I)
256 Kbps	150.00	115.00	110.00 (N)	105.00 (I)	100.00 (I)
384 Kbps	150.00	160.00	150.00 (N)	140.00 (R)	130.00 (I)
512 Kbps	150.00	210.00	200.00 (N)	185.00 (R)	170.00 (I)
768 Kbps	150.00	250.00	240.00 (N)	225.00	210.00 (I)
DS1 Service	395.00	300.00	285.00 (N)	265.00 (R)	245.00 (I)
DS3 Service	895.00	1,440.00	1,390.00 (N)	1,353.00 (I)	1,316.00 (I)

@ Refer to the National Exchange Carrier Association Tariff FCC No. 5 for the appropriate Special Access Line and Transport Rate.

Upon request and where available.

Effective: October 31, 2003

GENERAL EXCHANGE TARIFF

FRAME RELAY SERVICE

G. RATES (Continued)

1. Standard Arrangements (Continued)

c. Frame Relay Permanent Virtual Circuit CIR Capacity, each based on CIR Requested

Non-recurring

Charge

Installation	- all speeds (Standard & Interzone)	\$25.00	(C)
	- all speeds (NNI)	\$50.00	(N)

	<u>16KB</u>	<u>32 Kbps</u>	<u>56 or 64 Kbps</u>	
Monthly Rate				
- Standard	\$5.00	\$8.00	\$15.00	
- Interzone	\$21.00	\$25.00	\$45.00	
- NNI	\$24.00	\$28.00	\$40.00	(N)

	<u>128 Kbps</u>	<u>192 Kbps</u>	<u>256 Kbps</u>	
Monthly Rate				
- Standard	\$29.00 (I)	\$36.00 (I)	\$42.00 (I)	
- Interzone	\$70.00 (I)	\$95.00 (I)	\$115.00 (I)	
- NNI	\$64.00	\$76.00	\$92.00	(N)

	<u>384 Kbps</u>	<u>512 Kbps</u>	<u>768 Kbps</u>	<u>1152 Kbps</u>	
Monthly Rate					
- Standard	\$54.00 (I)	\$60.00 (I)	\$70.00 (I)	\$80.00	
- Interzone	\$145.00 (I)	\$170.00 (I)	\$195.00 (I)	\$225.00	
- NNI	\$114.00	\$130.00	\$150.00	\$170.00	(N)

	<u>1.544 Mbps</u>	<u>4 Mbps</u>	<u>10 Mbps</u>	<u>15 Mbps</u>	
Monthly Rate					
- Standard	\$90.00	\$120.00	\$250.00	\$330.00	
- Interzone	\$250.00	\$325.00	\$710.00	\$1,000.00	
- NNI	\$195.00	\$255.00	\$540.00	\$740.00	(N)

	<u>20 Mbps</u>	<u>25 Mbps</u>	<u>30 Mbps</u>	<u>35 Mbps</u>	
Monthly Rate					
- Standard	\$410.00	\$490.00	\$570.00	\$650.00	
- Interzone	\$1,250.00	\$1,475.00	\$1,675.00	\$1,900.00	
- NNI	\$920.00	\$1,100.00	\$1,270.00	\$1,425.00	(N)

	<u>40 Mbps</u>	<u>45 Mbps</u>			
- Standard	\$730.00	\$800.00			
- Interzone	\$2,150.00	\$2,375.00			
- NNI	\$1,605.00	\$1,775.00			(N)

Nonrecurring

Charge

d. <u>PVC-Service Administrative Charge</u>	\$25.00		(D)
			(D)

Effective: October 31, 2003

GENERAL EXCHANGE TARIFF

VACATION NUMBER RESERVATION

(N)

A. General

Vacation Number Reservation provides for temporary suspension of service at customer request for a period of not less than one (1) month and not to exceed nine (9) months in a twelve (12) month period. Vacation Number Reservation applies only to residential and business access line rates. It does not apply to Key, PBX, Centrex lines, or Trunks, calling features or bundled services. The customer's account must be current to be placed on Vacation Number Reservation. After service has been restored, there will be a minimum of one (1) month's charge for full service before the service can again be put on Vacation Number Reservation.

B. Conditions

1. Telephone service will be completely disconnected during the period of Vacation Number Reservation; there will be no dial tone.
2. If the customer has not requested that the service be restored after nine (9) months of Vacation Number Reservation, the service will revert back to the standard rate; however, full service (dial tone) will not be restored until the customer requests such by contacting the Telephone Company. The customer will be notified of the date of the discount expiration in advance.
3. There will be no charge to activate Vacation Number Reservation. Applicable nonrecurring charges will apply each time Vacation Number Reservation is restored to full service.

C. Rates

The charge for Vacation Number Reservation is Fifty (50) percent of the regular flat rated monthly access line rate.

(N)

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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Issued By: G. Clay Bailey, Vice President Government Relations
P. O. Box 4065, Monroe, Louisiana 71211-4065

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SERVICE CONNECTION CHARGES

SERVICE CHARGES

Definitions

1. Service Charge for Connection, Move or Change of Service

a. The term Service Charge as specified herein and in other sections of this Tariff is defined as the non recurring charge or charges applying to the ordering, installing, moving, changing, rearranging and furnishing of telephone service and miscellaneous and supplemental equipment, and other telephone facilities. Service Charges are categorized as (1) Service Ordering Charge and (2) Central Office Line Connection Charge.

b. The Service Ordering Charge is separated into two categories.

(1) The Service Ordering Charge means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer request for service to be completed at one time.

(2) The Record Service Ordering Charge is the charge that applies to listing activity requested by the customer.

The "per customer request" means all work or service ordered by one customer to be performed or provided at the same time on the same system. Where both business and residence service is furnished on the same premises, the "per customer request" treatment is applicable separately for each service.

SERVICE CONNECTION CHARGES

SERVICE CHARGES

Definitions (Continued)

2. Central Office Line Connection Charge

The term "Central Office Line Connection Charge" applies to the charge for arranging an exchange line to provide service between the central office and the customer's premises and/or other premises where the service is to be terminated. The charge applies for work including but not limited to:

- (a) Making and changing connections in the Central Office.
- (b) Making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.

3. Installation Charge

An installation charge is a non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from a Service Charge applicable for establishing, moving or changing basic telephone service and is in addition to applicable Service Charges. An installation charge may sometimes be referred to as an "initial" or "non-recurring" charge.

4. Termination Charge

A termination charge is a charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

5. Restoration Charge

A restoration charge is a charge applicable to restoring service following a denial of such service.

6. Maintenance of Service Charge

A Maintenance of Service Charge is a non-recurring charge applicable for each repair visit to a customer's premise in connection with a service difficulty, when it is determined that the difficulty was due to a condition in a customer-provided terminal or communication system which is arranged for connection to Company facilities, or as specifically stated in this tariff.

SERVICE CONNECTION CHARGES

SERVICE CHARGES

Definitions (Continued)

7. Record Service Order Charge

A Record Service Order Charge is a charge involving customer listing activity requested by the customer, which requires no Company central office or customer premises action (other than changes from nonpublished listing to a listed number).

8. Number Change Charge

A Number Change Charge is a charge which applies for a customer originated request for a change of telephone number, PABX or Centrex station number.

9. Standard Network Interface - Residence or Non-Key Business

The Standard Network Interface is that point on the customer's premises where all premises services are connected to the telecommunications network. The Standard Network Interface is a standard registration program jack or equivalent.

10. Customer Premises Inside Wire

Customer Premises Inside Wire is that wire that runs between the Standard Network Interface where the Exchange Access Lines terminate and those standard jack terminations or equivalent, including the standard jack or equivalent on the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line. Customer premises inside wire may be provided by the customer subject to the provisions of the General Exchange Tariff of this tariff, Part 68 of the Federal Communications Commission Rules and Regulations, applicable electrical codes, REA Technical Specifications or equivalent, and related Company practices.

11. Premise

The term premise is that area of a customer's dwelling which is located on the customer's side of the standard network interface.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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SECTION IV (T)
Original Sheet No. 4

SERVICE CONNECTION CHARGES

SCHEDULE OF CHARGES FOR CONNECTING, MOVING, OR CHANGING SERVICE

For Connecting, Moving, or Changing Service		<u>Residence</u>	<u>Business</u>
a.	Service Ordering Charge, per customer request		
	1) Service Ordering Charge	\$14.00	\$18.00
	2) Record type orders only	\$12.00	\$14.00
b.	Central Office Line Connection Charge, per central office line or trunk	\$30.00	\$32.00
c.	Number Change Charge, per number	\$10.50*	\$12.50*

* Applies in addition to applicable service ordering charge.

SERVICE CONNECTION CHARGES

LINK UP LOUISIANA

General

Link Up Louisiana is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

(D)

(D)

Regulations

(N)

1. Regulations specified in Section No. VIII of the CenturyTel of Evangeline, Inc. tariff apply to Link Up Service.
2. Link Up Service is available only with residence service, excluding foreign exchange service.
3. Link Up Service is limited to one line per household at the customer's primary residence.
4. The named subscriber to the local telecommunications service must participate in one of listed assistance programs to qualify for Link Up. The federal and state credits are applied to the Local Service bills for qualified residential recipients of Supplemental Security Income (SSI), Food Stamps, Medicaid, federal public housing assistance or Section 8, or Low Income Home Energy Assistance Program (LIHEAP).
5. Applications for this service will be verified with the state agency responsible for administration of the programs mentioned in No. 4 preceding.
6. The Company will process all applications and apply the appropriate credit on the customer's monthly bill.
7. Customers of Link Up Service must notify the Company of any changes which would affect qualification. Verification of eligibility will take place initially and at a minimum annually each year of service thereafter. When the customer is no longer eligible for Link Up Service, the discount will be discontinued and regular tariff rates and charges would apply.
8. The Company may not disconnect the service of a Link Up Program customer for the non-payment of toll charges unless the Company has received a waiver from the Commission allowing disconnection of service for this reason. (N)

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SECTION IV
1st Revised Sheet No. 5.1
Cancels Original Sheet 5.1

SERVICE CONNECTION CHARGES

LINK UP LOUISIANA (Continued)

Rates and Charges

Applicable to qualifying residential households as defined under eligibility requirements below. These reduced charges described below shall be assessed only for a single residential telephone line per eligible household.

1. All non-recurring tariffed charges applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local telephone network or thirty dollars, whichever is less.

Tribal Link Up

(N)

Residents of Tribal lands who qualify for Tier Four Lifeline, as defined in this tariff, are eligible for an additional reduction of up to \$70.00, in addition to the previously defined Link Up reduction. This additional amount will apply towards 100% of the connection charges between \$60.00 - \$130.00 which are assessed to commence service at the principal residence of the eligible resident. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including facilities based line extension or construction charges.

(N)

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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P.O. Box 4065, Monroe, Louisiana 71211

SECTION IV (T)
Original Sheet No. 6

SERVICE CONNECTION CHARGES

APPLICATION OF CHARGES

General

Except as provided hereinafter, the following are subject to service charges:

1. All classes of Basic Exchange Service
2. Centrex Service
3. Private Branch Exchange Service
4. Key Service
5. Wide Area Telecommunications Service (Intrastate)
6. Telephone Answering Service
7. Miscellaneous Service Arrangements and Auxiliary Equipment
8. Extension Stations or Terminations
9. Tie Lines
10. Improved Mobile Telephone Service

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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SECTION IV (T)
1st Revised Sheet No. 7
Cancels Original Sheet No. 7

GENERAL EXCHANGE TARIFF

SERVICE CHARGES FOR CONNECTION OF NEW SERVICE

1. Except as provided hereinafter, all requests for service requiring service ordering or central office line connection are subject to the appropriate charge(s) required to provide that service as provided for in the preceding schedule of charges.
2. Where the service requires more than one central office line connection charge, the sum of the separate charges for each function applies except as hereinafter provided. Service ordering charges apply as indicated in Definitions 1.b.
3. Service charges are not applicable to orders covering full or partial disconnections.
4. When service is reestablished at a location which has been destroyed by fire or made untenantable by fire, wind, or flood, service charges for connection, move or change do not apply. If the subscriber desires service at a new location for a temporary period, service charges for connection will apply for the establishment of service at the temporary location. Changes in the location of existing stations to points outside the premises occupied by the subscriber are considered new service connections at the new locations.
5. Service Charges for connection, move or change do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service.
6. Service Charges may be required to be paid at the time of application for service.
7. On intra-exchange extended station service, a Service Ordering Charge will apply. If provided subsequently to the initial establishment of service the Central Office Line Connection charge would also apply.
8. Residence customers furnished PABX or Key equipment (except one-button telephone and keyless telephone equipped with external key for two line pick up) are subject to business service charges.
9. For Intra-state Wide Area Telecommunications Service Access line, the application of service charges is identical to the application of service charges for business, unless specifically stated in this tariff.

(D)
(D)

CenturyTel of Evangeline, LLC d/b/a CenturyLink
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SECTION IV (T)
1st Revised Sheet No. 8
Cancels Original Sheet No. 8

SERVICE CONNECTION CHARGES

SERVICE CHARGES FOR CONNECTION OF NEW SERVICE (Continued)

11. For Improved Mobile Telephone Service, the central office line connection charge plus the service ordering charge will apply.
12. Transfers of responsibility or change of name involving a change of responsibility should be handled in accordance with provisions of Rules and Regulations, Transfer of Service Between Subscribers. If the change does not require central office line connection work, a service ordering charge is applicable. If the change does involve central office line connection work or number charge, the charge for each element of the Service Charge will apply as appropriate.
13. For initial installation of an access line to the standard network interface device, or reconnecting an existing access line, a service ordering charge and a central office line connection charge will apply.
14. **For active duty members of the United States military and their dependents with valid military ID cards, all service charges typically applicable to central office reconnects will be waived when establishing local exchange access line service or transferring existing local exchange access line service from one location to another. Central office reconnects are defined as customer requests for service that do not require any physical work beyond the Company's central office.**

(N)

(N)

Effective: April 1, 2010

SERVICE CONNECTION CHARGES

SERVICE CHARGES FOR ADDING NEW OR ADDITIONAL SERVICE AND EQUIPMENT OTHER THAN CENTRAL OFFICE LINES OR MOVING OR CHANGING EXISTING SERVICE AND EQUIPMENT (Continued)

3. Charges for Inside Moves

In moving a PABX System, Centrex System or other system with common line terminating or switching equipment covered by a termination liability or minimum service period the move charges are computed as follows:

The cost of labor and materials necessary to move all equipment other than the trunks and/or stations not to exceed the charge for installing the system new, plus any remaining minimum service or termination liability period.

For moving any other equipment from one location to another on the same premises, for which a non-recurring charge is not provided, a charge based on cost shall apply. The service ordering charge will apply in either case.

4. For rearrangement of drop wire and/or protector, a service ordering charge and Central Office Line Connection Charge are applicable.

5. For changing a private branch exchange system or a key telephone system to one of a different type or style, in whole or in part or changing to a Centrex System, the change charge shall be the sum of the following:

Basic termination or minimum service charges applicable to items of equipment being removed, if any, with new contract for items of equipment being installed, plus estimated total cost of change. Such estimated total cost shall not exceed the service charges for the trunks and/or main station lines, PABX station lines terminating in key common equipment, PABX and/or key stations reconnected to the system.

6. For a customer originated change of telephone number or PABX or Centrex station number, a number change charge is applicable for each number changed plus the appropriate service ordering charge.

For a change from residence to business service, without a number change, the business service ordering charge is applicable. For a change from business to residence, the residence service ordering charge plus a residence number change charge is applicable. (When downgrading from a business to residence service the number must be changed.)

7. For a change from rotary dial service to Pushbutton Service, the Service Ordering Charge will apply. In addition, the appropriate service charges will be applicable. The Central Office Connection Charges do not apply.

8. A Service Ordering Charge for changing from a rotary dial tone to a Pushbutton line does not apply during Company selected time of special promotion of Pushbutton Calling Service.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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SECTION IV (T)
Original Sheet No. 10

SERVICE CONNECTION CHARGES

INSTALLATION CHARGE

Installation Charges where applicable are identified and presented throughout this tariff as a part of the offering of individual items of equipment or of service features.

TERMINATION CHARGE

1. A Termination Charge is determined by applying the percentage of the unexpired portion of the Basic Termination Charge for the Initial Service Period, to the full Initial Service Period.
 - a. The Basic Termination Charges and the Initial Service Period are indicated in the section of this tariff covering the service items to which they apply.
2. When a subscriber discontinues one or more stations of a group of the same item, the equipment latest installed shall be considered as the equipment first discontinued.
3. When a subscriber cancels an order for service carrying a Basic Termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it, less credits obtained through disposal. The termination charge in this event will not exceed the Basic Termination Charge.

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SECTION IV (T)
Original Sheet No. 11

SERVICE CONNECTION CHARGES

MINIMUM SERVICE CHARGE FOR WILLFUL DESTRUCTION OF TELEPHONE LINE OR EQUIPMENT

The Company undertakes to maintain and repair the facilities which it leases to customers. The customer is assessed the actual cost of each instrument, apparatus, equipment, or lines destroyed due to malicious, willful and negligent damage. The customer may not, nor permit others to, rearrange, disconnect or remove any equipment or wiring installed by the Company. If facilities are rearranged, disconnected or removed, the Company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized tampering.

When the Company is required to make a visit to the customer's premises for the purpose of correcting a trouble caused by willful destruction of the telephone lines or equipment, the minimum service charge will apply if another specific service charge does not apply.

Minimum Charge for willful, malicious or negligent damage, each visit

\$28.00 for the first 15 minute increment or fraction thereof. Each additional 15 minute increment or fraction thereof will be charged at \$8.00. Period begins only upon commencement of actual work to be performed at premise.

MAINTENANCE OF SERVICE CHARGE

The customer shall be responsible for the payment of Company charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

Charges*

1st 15-minute increment or fraction thereof	\$28.00
Each additional 15-minute increment or fraction thereof	\$ 8.00

* Minimum charges apply as specified in Section VI, Page 6 of this tariff.

SERVICE CONNECTION CHARGES

RESTORATION AND SUSPENSION CHARGES

In the event service is temporarily suspended for non-payment such service will be restored upon payment of all charges due.

A restoration charge of a Service Order Charge and a Central Office Connection Charge, per central office line or trunk, will apply.

Customers not reconnected within 5 days from date of suspension will be treated as a new customer and appropriate service charges and a new deposit will apply.

RETURNED CHECK CHARGE

The charge applies once per item* to any payment returned, by the institution upon which the funds were intended to be drawn, for non-sufficient funds. This includes payment refused because no such account exists. The customer will be assessed a service charge of \$20.00 to cover the cost of handling the check.

(I)

LOS DETAIL BILLING

A. General

1. LOS Detail billing is an option for customers subscribing to Local Optional Service (LOS) as set forth in Section IX, Sheet 4 of this Tariff, who desire a printed listing of LOS call details in addition to the usual summary billing.

B. Conditions

1. LOS Detail billing is not available for PBX or FX lines.
2. LOS Detail billing will be provided on a per-line basis except when a customer has multiple lines on the same service account for combined usage and allowance billing. One LOS Detail Billing Listing is furnished for these accounts.

C. Rates

1. The customer will be assessed \$0.01 per message listed for detail records associated with the LOS plan.
2. The customer may request LOS Detail Billing Applicable to a one month billing period. A one time charge of \$5.00 will be assessed for detail records associated with the LOS plan, per request.

* Check, Draft, Electronic Funds Transfer (EFT), or other equivalent customer bill payment method

SERVICE CONNECTION CHARGES

SERVICE CHARGES EXCEPT WHERE SPECIFICALLY STATED, DO NOT APPLY IN THE CASES LISTED BELOW:

1. Inside moves or changes required for the proper maintenance of the equipment or service.
2. Changing from a private listing to a listed number.
3. Changes in telephone numbers made when in the judgement of the Company such changes are necessary for continuation of satisfactory service.
4. Orders covering full or partial disconnection.
5. For a change from Pushbutton (tone dialing) to rotary dial service, no charges will apply. Appropriate charges will be applicable for any changes in associated equipment. Any other work done at the same time will be at the applicable service charges.
6. Change in grade of service. No charges will apply when a subscriber elects a higher grade of service when initially offered by the Company. Other changes in grade of service will be with the appropriate charges.
7. Service orders issued only to record items of customer provided equipment.
8. Service Ordering Charges do not apply for orders issued to purchase a telephone set and its electrical components.
9. For each of the cases listed in 1 through 8 above, any additional work done concurrently with excepted work will entail service charges applicable to that work.

NATURAL DISASTER RELIEF FOR CUSTOMERS

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

(N)

(N)

SERVICE CONNECTION CHARGES

LINE EXTENSION CHARGES

Rates

Line extension cost to be borne by the company in serving the immediate applicant(s) shall not be less than five times the annual exchange (local access service) revenue of the applicant(s) for the class of service offered.

Conditions

1. Construction charges are made to subscribers under certain conditions, as hereinafter set forth, to cover all or a portion of the costs involved in the establishment or rearrangement of service and are in addition to the rate for the class service furnished and any service, installation or nonrecurring charges, mileage charges or other similar charges that may apply.
2. All rates and charges quoted in this tariff provide for the furnishing of service and/or equipment where suitable plant is available or when the construction of the necessary plant does not involve excessive costs.
3. Except as otherwise provided herein, the conditions in this section contemplate usual construction, i.e., the type of construction which the company would provide for the area and for the quantity and class of service involved if the decision rested solely with it.
4. When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber may be required to bear all or a portion of the cost of such construction.
5. If the cost which this company must bear under Rates above equals the estimated cost of the proposed extension, this company shall construct it without cost to the applicant(s) initially served.
6. If the estimated cost of the proposed extension, for initial or graded service, exceeds the amount which this company is required to bear, the excess cost may be distributed equitably among all applicants initially served by the extension.
7. Line extension charges to be paid by the applicant(s) may be paid in cash, in a lump sum, or as a surcharge over a period of time at the option of this company, not to exceed sixty months.
8. The estimated cost of acquiring and clearing right-of-way necessary for the construction of line extensions shall be included in the total estimated cost of the proposed extension.
9. Where pole attachments may be made in lieu of new construction for which the applicant(s) would be assessed excess construction cost, the subscribers may be required to pay the rental charges for such attachments, or they may be required to pay excess construction costs as though the service were provided without the use of attachments.

SERVICE CONNECTION CHARGES

LINE EXTENSION CHARGES (Continued)

Conditions (Continued)

10. Except as provided in filed tariffs, the ownership of all facilities constructed as herein provided shall be vested in this company and no portion of the cost assessed against the applicant(s) shall be refunded by this Company.
11. When an applicant for initial or graded service is located where plant facilities are not available and construction is required, to either augment existing facilities or new construction is required, and the revenue is not expected to be sufficient to insure, within a reasonable time, a fair return on the necessary investment, the Company will provide plant construction in the following method:

An allowance of five times the estimated annual local exchange line access service revenue will be made to the applicant. All costs in excess of this allowance will be borne by the applicant(s).

CHARGES FOR UNUSUAL INSTALLATIONS

Private Branch Distribution Systems

Facilities furnished for private branch distribution systems may require special construction charges, special monthly recurring charges, or both or a termination agreement. These charges will only apply where facilities are extended outside the building in which the private branch exchange equipment is located and where revenues received from such mileage charges are insufficient to justify construction.

Construction in New Real Estate Developments

When promoters desire to have telephone service made available for prospective residents without cost other than the regular service charges and in the judgement of the company the financial risk involved in the extension of the facility does not warrant the expenditure, the promoters may make the following arrangement:

Deposit with the company the estimated cost of providing facilities within the development to serve an agreed number of customers. There shall be no interest paid on this deposit.

Receive a refund for each new customer attached to the system after each six month period. The amount of the refund is determined by dividing the total amount of the deposit by the estimated number of customers. The period of development for which refunds will apply shall not exceed five (5) years.

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SECTION IV (T)
Original Sheet No. 16

SERVICE CONNECTION CHARGES

LINE EXTENSION CHARGES (Continued)

CHARGES FOR UNUSUAL INSTALLATIONS (Continued)

Underground Service Entrances

Underground cable facilities will be given first consideration in new residential subdivisions as standard construction at no additional cost; however, the type of construction, whether aerial or underground, will be determined by the company.

If special underground construction is requested by the customer or if underground facilities are placed under adverse conditions, the customer will bear the excess cost of such construction or provide the ditch and backfill. Excess cost is the difference between the special construction cost and the standard construction cost.

When a special type construction is furnished to a customer, such as underground service connections, in an area normally served aerially, an additional charge is made equal to the difference between the estimated cost of the special type of construction and the average cost of the standard construction. In the case of special construction, the customer is required to bear unusual maintenance costs.

Where, by ordinance or other legal requirements, existing facilities are required to be relocated underground in an area the company would not, except for such ordinance or other legal requirements, install its facilities underground, the company may charge the cost of such relocation to the customers (or others requiring such relocations) served by the relocated facilities.

The cost of relocating underground entrance facilities at the customers request will be borne by him.

Special Types of Construction

When a special type of construction other than those covered preceding is desired by a customer or when the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the company.

Rearrangement of Existing Plant

When the company is requested to move or change existing plant for which no specific charge is quoted in this tariff, the person at whose request such move or change is made will be required to bear the costs incurred.

RADIO SERVICE TARIFF

PERSONAL SIGNALING SERVICE (PAGING)

A. General

1. Personal signaling service is a one-way signaling arrangement which is activated from any telephone connected to the exchange network through a base station to a personal signaling receiver (pocket receiver).
2. Rates and charges as specified herein do not include provision of a personal signaling receiver.
3. Personal signaling service is available to properly equipped receivers only when within range of land radio telephone stations and the service is subject to transmission, atmospheric and like limitations. Due to the inherent characteristics of radio transmission, the Company can not warrant the range of coverage within the areas in which the service is offered, since receivers may be temporarily located in receiving blind spots.
4. The Company undertakes only to transmit a paging signal for the purpose of actuating a receiver and accepts no responsibility for the transmission of further intelligence except in the case of tone plus voice, and display.
5. Personal signaling receivers will be actuated only when the telephone number associated with each receiver is dialed by the calling party. The name and receiver telephone number of a customer will not be made public by the Company.
6. Each pocket receiver will be assigned a discrete seven digit telephone number.
7. For display service, the calling party must have Touch-Tone or equivalent service.
8. Subscribers are regularly billed monthly in advance for the monthly rate which may include a monthly allowance. Paging signals in excess of such an allowance are billed monthly in arrears. Any portion of the allowance not used in one month is not credited to the subscriber's account for any other month.
9. The initial contract period for personal signaling service is one (1) month. If service is terminated prior to the completion of the initial one month period, charges will apply for the full initial contract period.
10. The Company may, at its option, provide Personal Signaling Service to customers of other telephone utilities who reside within the coverage area of the radio base station, but outside of the filed boundaries of the exchange providing access to the paging equipment. This service will be provided with the written consent of the nonserving utility.

RADIO SERVICE TARIFF

PERSONAL SIGNALING SERVICE (Continued)

A. General

11. A customer may terminate service upon seven days notification to the Company or his authorized representative.
12. Tone only service - A receiver is programmed to recognize a paging signal and emit a tone.
13. Tone and display service - A receiver is programmed to recognize a paging signal and emit a tone and to receive a ten character display.
14. Tone and voice service - A receiver is programmed to recognize a paging signal and emit a tone and to receive a 10 second voice message.
15. Additional address - A receiver is programmed to recognize a paging signal from calls dialed to a second telephone number associated with this receiver. This feature is not available with tone and voice service.
16. Group alert - Multiple receivers are programmed to recognize the paging signal from calls dialed to a single telephone number, which is the group alert number.

B. Rates

	<u>Monthly Rate</u>
1. Personal signaling with one number, tone only	\$ 8.00
2. Personal signaling with one number, tone and display	\$11.00
3. Personal signaling with one number, tone and voice*	\$16.00
4. Additional address, per address	\$ 2.50
5. Group alert	\$ 6.00

*Availability of tone and voice signaling is limited and will only be offered when equipment and facilities permit.

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SECTION V (T)
1st Revised Sheet No. 3
Cancels Original Sheets Nos. 3-9

RADIO SERVICE TARIFF

RESERVED FOR FUTURE USE

(D)

(D)

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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P. O. Box 4065, Monroe, Louisiana 71211-4065

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(D)

(T)

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

RECORDER CONNECTOR

Rates

Each recorder connector equipped with an automatic recorder tone device will be based on cost of equipment, times the company's annual carrying charges divided by 12 to determine the monthly rate. Installation will be based on cost, plus applicable service connection charges.

Conditions

1. Customer-provided recording, reproducing and automatic answering and recording equipment may be used in connection with facilities of the company for the following purposes and subject to the following conditions:

Recording of two-way telephone conversation:

- a. Connection of customer-provided voice recording equipment with facilities of the company for the recording of telephone conversations shall be made only through recorder tone device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when recording equipment is in use.
- b. Permanent connection shall be made only through recorder connector equipment furnished, installed, and maintained by the company.
- c. Connection may be made through portable recorder connector equipment provided such equipment is obtained from and is maintained by the company. The portable recorder connector equipment shall be connected with the telephone line through jacks installed by the company on each line or at each station used for recording purposes except that where recording is done at a cord switchboard, a portable jack box supplied and maintained by the company may be used.
- d. The customer-provided voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the facilities of the company or switched on and off.
- e. When a Federal Communications Commission licensed broadcast station customer records two-way conversations solely for broadcast over the air, recorder connector equipment which does not contain the automatic recorder tone device may be used at the option of the customer. Such equipment will be provided to the customer at the rates and charges filed for under rates above.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

RECORDER COUPLER

Rates

Each recorder coupler without automatic tone device will be based on cost of equipment, times the company's annual carrying charges divided by 12 to determine the monthly rate. Installation will be based on cost, plus applicable service connection charges.

Conditions

1. Recording of incoming message only

Connection of customer-provided recording equipment with the facilities of the company for the recording of incoming messages only shall be made through connecting equipment furnished, installed, and maintained by the company. Such connecting equipment permits an attendant to use telephone sets furnished on the same line to monitor the recording of incoming messages but physically prevents recording during two-way telephone conversations. A recorder tone is not required.

2. Transmission of prerecorded messages

Connection of customer-provided reproducing equipment with the facilities of the company for the transmission of prerecorded messages shall be made through connecting equipment furnished, installed and maintained by the company.

3. Automatic answering and recording equipment

Connection of customer-provided automatic answering and recording equipment with facilities of the company for transmitting a pre-recorded message to the calling party, if desired, and recording an incoming message only shall be made through connecting equipment furnished, installed and maintained by the company. Such connecting equipment will automatically trip the ringing and hold the connection.

Automatic answering equipment for transmitting the prerecorded message may be provided by the customer subject to the following conditions.

1. For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
2. Customers transmitting actual public announcements such as time, weather, stock market quotations, air line schedules and similar information are excluded from the preceding condition.

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SECTION VI (T)
Original Sheet No. 3

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

ALARM COUPLER

The Alarm Coupler is intended for use with one-party telephone service and is furnished only where the called number can be dialed directly without the assistance of an operator.

The subscriber shall indemnify and hold harmless and thereby release the Company from any and all legal or other expenses, claims, costs, losses, suits or judgements for damages or injuries to or deaths of persons, or damages to or destruction of property arising in any way directly or indirectly, by reason of any use by the customer of the facilities provided by the Company.

The customer will furnish the power to the alarm coupler and also provide the plug with a hood for connection to the five-pin connector as specified by the company.

Rates and Charges

The rates and charges below are in addition to applicable rates and charges for associated equipment.

Alarm Coupler to be used with customer-provided alarm reporting system will be based on cost of equipment, times the company's annual carrying charges divided by 12 to determine the monthly rate. Installation will be based on cost, plus applicable service connection charges.

Optional Equipment

Optional Equipment will be based on cost of equipment, times the company's annual carrying charges divided by 12 to determine the monthly rate. Installation will be based on cost, plus applicable service connection charges.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

DATA ACCESS COUPLERS

Data Access Arrangements

- a. Arrangements for automatic operation of data access couplers in connection with customer-provided data transmitting and/or receiving equipment:
 - 1) For interface in the manual connection of customer-provided data equipment to telephone network.
- b. Arrangements for automatic operation of data access couplers in connection with customer-provided data transmitting and/or receiving equipment:
 - 1) For use with unattended sending and/or customer-provided pulse dialer equipment without power supply:
 - A. Arrangement for unattended sending and receiving through a contact closure type control interface
 - B. Power supply for use with contact closure type interface when not supplied by customer
 - C. Arrangement for unattended sending and receiving through a voltage type control interface
 - D. Line Current Status Indication

Rates

When one of the above Data Access Arrangements is requested by a customer, the company will provide such arrangement based on the cost of the equipment, times the company's annual carrying charges, divided by 12 to determine the monthly charge. Installation charges will be based on cost, plus applicable service connection charges.

Conditions

1. Data access arrangement denotes a protective connecting arrangement for use with the network control signaling unit. The protective connecting arrangement may be located either on the customer's premises and/or at the company option, in the company's central office.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

DATA ACCESS COUPLERS

Conditions (Continued)

2. Data access arrangement will be provided in connection with individual business and residence lines, WATS access lines, PABX system station lines of the company and will be furnished in conjunction with arrangements for the connection of customer-provided equipment and facilities.
3. Arrangements for automatic operation of data access couplers are intended for use with customer-provided data transmitting and/or receiving terminal equipment capable of automatic unattended origination, answer and disconnection of telephone calls.
4. Arrangements for automatic operation of data access couplers, for use with unattended sending and receiving and/or customer-provided pulse dialing equipment, are intended for use with customer-provided computer installations and require a suitable power source.
5. Arrangements for automatic operation of data access couplers for use with unattended sending and/or receiving equipment, with company or customer-provided automatic calling units, require customer-provided commercial power, and may at the customer's option, be furnished with automatic calling units at rates and charges provided under Rates in this section.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

VISIT CHARGE

Rates

1. When a premise visit is required as a result of trouble caused by customer-provided equipment, the charge billed will be the charge set forth under "Maintenance of Service Charge", as specified in Section IV, Page 11.
 - a. During normal working hours
 - 1) an one-hour minimum will apply with time over the minimum being computed to the nearest fifteen minute increment.
 - 2) period begins only upon commencement of actual work to be performed at premise.
 - b. After normal working hours
 - 1) a two-hour minimum will apply with time over the minimum being computed to the nearest fifteen minute increment.
 - 2) charges will begin and terminate from the time of departure from the nearest available maintenance personnel's headquarters and his return thereto.

Conditions

1. The following procedures will apply when the company becomes aware of a trouble condition;
 - a. The company will first endeavor to clear the trouble without a visit to the customer's premises.
 - b. If the location of the trouble cannot be determined as shown in "1.a." above, the company will attempt to contact the customer by telephone. If the customer is so contacted, the company will request the customer to disconnect the customer-provided equipment or facilities in order to determine the location of the trouble condition. If disconnection of the customer-provided equipment or facilities does not clear the trouble and a visit to the customer's premises is necessary and the trouble found is not the results of the customer-provided equipment or facilities, no visit charge will apply.
 - c. If the customer does not or cannot disconnect the customer-provided equipment or facilities from the line, the company will initiate a premises visit to establish the location of the trouble. In the source of the trouble is determined to be located in customer-provided equipment or facilities, or the results of the customer-provided equipment or facilities, the appropriate visit charge will apply.

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SECTION VI (T)
Original Sheet No. 7

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

VISIT CHARGE

Conditions (Continued)

- d. If a customer cannot be contacted, the company may at its option temporarily disconnect the customer's service until the customer can be contacted and the trouble source determined. At such time the procedures as set forth under "b" and "c" above may apply.
 - e. Upon contact, the customer may request the company to defer its visit until the customer has his customer-provided equipment or facilities tested, in which case, circumstances permitting, the company will delay its visit for a reasonable time.
 - f. If the customer asks the company to defer its visit in accordance to "e" above, and does not disconnect his equipment, repair or cause to be repaired his equipment or consent to a visit by the company within a reasonable time, the company has the right to take such action necessary for the protection of its facilities and shall immediately inform the customer of such action.
2. Visit charges described herein are in addition to all other charges billed to the customer by the company as provided for in the tariff of this company.

CenturyTel of Evangeline, LLC d/b/a CenturyLink
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SECTION IV (T)
1st Revised Sheet No. 8
Cancels Original Sheet No. 8

SERVICE CONNECTION CHARGES

SERVICE CHARGES FOR CONNECTION OF NEW SERVICE (Continued)

11. For Improved Mobile Telephone Service, the central office line connection charge plus the service ordering charge will apply.
12. Transfers of responsibility or change of name involving a change of responsibility should be handled in accordance with provisions of Rules and Regulations, Transfer of Service Between Subscribers. If the change does not require central office line connection work, a service ordering charge is applicable. If the change does involve central office line connection work or number charge, the charge for each element of the Service Charge will apply as appropriate.
14. For initial installation of an access line to the standard network interface device, or reconnecting an existing access line, a service ordering charge and a central office line connection charge will apply.
14. **For active duty members of the United States military and their dependents with valid military ID cards, all service charges typically applicable to central office reconnects will be waived when establishing local exchange access line service or transferring existing local exchange access line service from one location to another. Central office reconnects are defined as customer requests for service that do not require any physical work beyond the Company's central office.** (N)
(N)

Effective: April 1, 2010

SERVICE CONNECTION CHARGES

SERVICE CHARGES FOR ADDING NEW OR ADDITIONAL SERVICE AND EQUIPMENT OTHER THAN CENTRAL OFFICE LINES OR MOVING OR CHANGING EXISTING SERVICE AND EQUIPMENT
(Continued)

3. Charges for Inside Moves

In moving a PABX System, Centrex System or other system with common line terminating or switching equipment covered by a termination liability or minimum service period the move charges are computed as follows:

The cost of labor and materials necessary to move all equipment other than the trunks and/or stations not to exceed the charge for installing the system new, plus any remaining minimum service or termination liability period.

For moving any other equipment from one location to another on the same premises, for which a non-recurring charge is not provided, a charge based on cost shall apply. The service ordering charge will apply in either case.

4. For rearrangement of drop wire and/or protector, a service ordering charge and Central Office Line Connection Charge are applicable.

5. For changing a private branch exchange system or a key telephone system to one of a different type or style, in whole or in part or changing to a Centrex System, the change charge shall be the sum of the following:

Basic termination or minimum service charges applicable to items of equipment being removed, if any, with new contract for items of equipment being installed, plus estimated total cost of change. Such estimated total cost shall not exceed the service charges for the trunks and/or main station lines, PABX station lines terminating in key common equipment, PABX and/or key stations reconnected to the system.

6. For a customer originated change of telephone number or PABX or Centrex station number, a number change charge is applicable for each number changed plus the appropriate service ordering charge.

For a change from residence to business service, without a number change, the business service ordering charge is applicable. For a change from business to residence, the residence service ordering charge plus a residence number change charge is applicable. (When downgrading from a business to residence service the number must be changed.)

7. For a change from rotary dial service to Pushbutton Service, the Service Ordering Charge will apply. In addition, the appropriate service charges will be applicable. The Central Office Connection Charges do not apply.

8. Service Ordering Charge for changing from a rotary dial tone to a Pushbutton line does not apply during Company selected time of special promotion of Pushbutton Calling Service.

9. **For active duty members of the United States military and their dependents with valid military ID cards, all service charges typically applicable to central office reconnects will be waived when establishing local exchange access line service or transferring existing local exchange access line service from one location to another. Central office reconnects are defined as customer requests for service that do not require any physical work beyond the Company's central office.**

(N)

(N)

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED FACILITIES

3. Connections of Certain Facilities of Power, Pipe Line and Railroad Companies (Continued)

Telephone circuits of such companies will be connected to a local or toll central office line to form a through connection only through manual switching equipment or an attendant's position or dial PABX equipment furnished to the customer by the company. Such equipment or position may be located at either or both ends of the customer's circuit.

Connection of a telephone circuit of such companies as specified in 3, or 4 preceding may be established at either end of such circuit, but shall not be established at both ends simultaneously.

CONNECTIONS OF REGISTERED EQUIPMENT

1. Customer-Provided Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems

Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network subject to Part 68 of the Federal Communications Commission's Rules and Regulations, as provided in this section of the tariff.

- a. All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are continually satisfied.

The company discontinue service or impose other remedies as provided for in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.

- b. The customer shall notify the Company of each line to which registered equipment is to be connected in advance of such connection and shall notify the company when such registered equipment is permanently disconnected. The customer shall provide the company the Registration Number and Ringer Equivalence Number for the registered equipment and the company provided standard jack required.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

1. Customer-Provided Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems (continued)
 - c. The customer shall not connect registered equipment to a Company line if:
 1. the Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum of five or as otherwise determined by the company, or
 2. the ringer is not of a type designated by the company as suitable for that particular line.
 - d. Unless a specific waiver has been granted by the Federal Communications Commission or except as otherwise provided in "e" following, all connections of registered equipment to services furnished by the company shall be made through company-provided standard jacks; or, in the case of registered communications systems, through standard jacks wired in other than a standard manner, when such nonstandard wiring of the jack is agreed to by the company.
 - e. The requirement for the use of standard jack as described in "d" preceding is waived for registered equipment which is located in hazardous or inaccessible locations.
2. Premises Wiring Associated With Registered Communications Systems

Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface, located at the customer's premise and not within an equipment housing.

 - (1) Fully-Protected Premises Wiring is premises wiring which is:
 - a. No greater than 25 feet in length (measured linearly from the point where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.
 - b. A cord which complies with (a) preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

2. Premises Wiring Associated With Registered Communications Systems (continued)
 - c. Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commissions Rules and Regulations.
 - d. Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.
- (2) Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.
- (3) Unprotected Premises Wiring is all other premises wiring.

Customers who intend to connect premises wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the company in accordance with the procedures specified in Part 68 of the FCC Rules and Regulations or as otherwise authorized by the FCC.

The company may invoke extraordinary procedures specified in Part 68 of the FCC Rules and Regulations where one or more of the following conditions are present:

1. Information provided in the supervisor's affidavit gives reason to believe that a violation of Part 68 of the FCC Rules and Regulations is likely.
2. A failure has occurred during acceptance testing for imbalance.
3. Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68 of the FCC Rules and Regulations.

In addition, the company may monitor or participate in acceptance testing for imbalance, or may inspect other than Fully-Protected Premises Wiring installations as set forth in Part 68 of the FCC Rules and Regulations.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

RESPONSIBILITY OF THE CUSTOMER

The customer shall be responsible for the installation, operation and maintenance of any customer-provided terminal equipment or communications system. No combinations of customer-provided terminal equipment or communications systems shall require change in or alteration of the equipment or services of the company, unless that change or alteration is specifically permitted under the provisions of this tariff, or cause electrical hazards to company personnel, damage to company equipment, malfunction of company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the company that a customer-provided terminal equipment or communications system is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

The customer shall be responsible for the payment of a Maintenance of Service Charge as provided in "Service Connection Charges" for visits by a company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided terminal equipment or communications system.

The customer indemnifies the company against and holds the company harmless from any and all losses, claims, demands, causes of action, damages, costs or liability, in law or in equity, of every kind and nature whatsoever (including, without limiting the generality of the foregoing, losses, claims, demands, causes of action, damages, costs or liability for libel, slander, fraudulent or misleading advertising, invasion of the right of privacy, or infringement of copyright or patent) arising directly or indirectly from the material transmitted over its facilities or arising directly or indirectly from any act or omission of the customer or the calling party while using or attempting to use facilities furnished by the company or arising from combining with, or using in connection with facilities of the company, any equipment or systems of the customer.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

RESPONSIBILITY OF THE COMPANY

Telecommunications services are not represented as adapted to the use of customer-provided terminal equipment or communications systems. Where customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the company shall be limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the company shall not be responsible for (1) the through transmission of signals generated by the customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided terminal equipment or communications systems, or (3) address signaling where such signaling is performed by customer-provided signaling equipment, or (4) installation, operation or maintenance of any customer-provided equipment.

The company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications services.

The company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with telecommunications services, or require modification or alteration of such customer-provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, as determined by the company, in writing, to allow the customer an opportunity to maintain uninterrupted service.

Where customer-provided equipment is used in lieu of company-provided equipment on a main or extension access line the basic instrument charge will not apply.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

VIOLATION OF REGULATIONS

When any customer-provided terminal equipment or communications system is used with telecommunications service in violation of any of the provisions in this section, the company will take such immediate action as necessary for the protection of the telecommunications network and company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the company within ten (10) days, following the receipt of written notice from the company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

DEFINITIONS

GRANDFATHERED COMMUNICATION SYSTEMS

The term "Grandfathered Communications Systems" as used in this section, denotes customer-provided communications systems (including their equipment, premises wiring and protective circuitry if any) connected at the customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such systems were connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e., without telephone company-provided connecting arrangements) to the telecommunications network as of June 1, 1978.

GRANDFATHERED CONNECTIONS OF COMMUNICATIONS SYSTEM

The term "Grandfathered Connections of Communications Systems" as used in this section, denotes connections via telephone company-provided connecting arrangements of customer-provided communications systems (including their equipment and premises wiring) at the customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such connections to the telecommunications network were made via telephone company-provided connecting arrangements prior to January 1, 1980 and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

DEFINITIONS (Continued)

GRANDFATHERED TERMINAL EQUIPMENT

The term "Grandfathered Terminal Equipment" as used in this section, denotes customer-provided terminal equipment (including protective circuitry if any) connected at the customer's premises, in accordance with any telephone company's tariffs, and that is considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e. without telephone company-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

GRANDFATHERED CONNECTIONS OF TERMINAL EQUIPMENT

The term "Grandfathered Connections of Terminal Equipment" as used in this section, denotes connections via telephone company-provided connecting arrangements of customer-provided terminal equipment connected at the customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such connections to the telecommunications network were made via telephone company-provided connecting arrangements prior to July 1, 1979 and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

REGISTERED EQUIPMENT

The term "Registered Equipment" as used in this section, denotes equipment which complies and has been approved within the Registration provisions of Part 68 of the FCC Rules and Regulations.

EQUIPMENT-TO-EQUIPMENT CONNECTION

The term "Equipment-to-Equipment Connection" as used in this section, denotes the connection of equipment, which by itself is unregistrable for direct use with the telecommunications network, but is registrable or usable with host terminal equipment or communications systems which in turn may be registered in accordance with Part 68 of the FCC Rules and Regulations for direct connection to the telecommunications network.

SERVICE TERMINATING ARRANGEMENT

The term "Service Terminating Arrangement" as used in this section, denotes company-provided equipment which terminates exchange telephone service, used for Long Distance Message Telecommunications Service (LDMTS) or Wide Area Telecommunications Service (WATS) at a customer's premises. The "Service Terminating Arrangement" provides a clearly delineated interface which facilitates the design, isolation, and testing of LDMTS or WATS. Where a protective connecting arrangement is required, the "Service Terminating Arrangement" is provided as part of the protective connecting arrangement.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

INTERPOSITIONING OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

Interpositioned customer premises equipment arrangements (i.e., arrangements of terminal equipment and communications systems) are those arrangements which require that company-provided equipment gain access to the telecommunications network through customer-provided equipment.

Customer-provided equipment may be interpositioned at the customer's premises either between the company-provided equipment and the telecommunications network or between items of a company-provided equipment. Company-provided equipment will be furnished in an interpositioned configuration for use with telecommunications services in accordance with the following:

1. Customer-provided equipment to be connected in an interpositioned configuration must meet the requirements of Part 68 of the FCC Rules and Regulations.
2. The connections between equipment of the interpositioned configuration must conform to recognized standard interfaces such as those specified by the Electronics Industries Association (EIA) or authorized by Part 68 of the FCC Rules and Regulations.
3. The interpositioning must occur at the same premises where the associated telecommunications service is terminated.
4. Any premises wiring which is provided by the customer must be provided in accordance with provisions of Part 68 of the FCC Rules and Regulations.
5. The company reserves the right to determine whether or not any individual interpositioned configuration is technically feasible and compatible with company-provided services and equipment; however, if such a configuration is provided:
 - a. The company makes no representation as to the quality of transmission over an interpositioned configuration. Maintenance responsibility for company-provided equipment so connected is limited to assuring that the company-provided equipment is functioning properly.
 - b. When interpositioned connections are made, it shall be the responsibility of the customer to ensure the continuing compatibility of the customer-provided equipment with company-provided services and equipment.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

EQUIPMENT-TO-EQUIPMENT CONNECTIONS

Equipment-to-equipment connections, as defined in definitions preceding, will only be permitted with company-provided host terminal equipment and communications systems when:

1. The supplier of the added equipment insures compliance of the combined host and added equipment, including wiring, with Part 68 of the FCC Rules and Regulations and provisions of this tariff.
2. Connection of the added equipment to the host is made through a company-provided interface which:
 - a. Provides all points of connection between the added equipment and wiring internal to host equipment housings.
 - b. Permits reasonable trouble isolation, as determined by the company.
 - c. Is otherwise acceptable to the company for the specific connection to be accomplished.
3. Such permission does not necessitate disclosure, by the company, of information which is proprietary in nature.
4. The customer subscribing to the host notifies the company of the added equipment and the host terminal equipment or communications system to which such added equipment is to be connected, in advance of such connection, and agrees to notify the company when such added equipment is permanently disconnected.

The company reserves the right to not allow, or to require disconnection of, an equipment-to-equipment connection to any company-provided host terminal equipment or communications system for reasons including, but not limited to:

1. Incompatibility of a specific equipment-to-equipment connection with the design and/or functioning of a specific host or impairment in the performance of a specific host following such connection.
2. Inability to accommodate an equipment-to-equipment connection without manufacturing or other modifications to the host which, in the opinion of the company, are unwarranted.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

EQUIPMENT-TO-EQUIPMENT CONNECTIONS (Continued)

Rates and charges for equipment-to-equipment connections to company-provided host terminal equipment and communications systems will be based on the costs attributable to the specific connection and/or disconnection involved.

The customer subscribing to the host will be responsible for the payment of the Maintenance of Service Charge as specified in "Service Connection Charges", of this tariff for visits by a company employee to the customer's premises in response to a service difficulty or trouble report resulting from the addition of customer-provided equipment to company-provided host terminal equipment or communications systems.

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

Direct Connections

Grandfathered Terminal Equipment and Communications Systems

Grandfathered terminal equipment and communications systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the FCC Rules and Regulations, subject to the following:

1. The customer shall notify the company when such grandfathered terminal equipment is to be connected and shall notify the company when such grandfathered terminal equipment is to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;
2. All such connections are made through company-provided standard jacks or are otherwise connected by the company; and
3. All such connections shall comply with the minimum protection criteria following;
4. Premises wiring shall conform to Part 68 of the FCC Rules and Regulations;
5. No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer;

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

Direct Connections

Grandfathered Terminal Equipment and Communications Systems (continued)

6. Additions to grandfathered communications systems may be made without registration of any additional equipment involved if:
 - a. equipment so added is being reconnected, i.e., was previously directly connected prior to January 1, 1980, in accordance with telephone company tariffs; and
 - b. such additions comply with the provisions of (1) through (5) preceding.
7. Additions of registered equipment to grandfathered communications systems are subject to the provisions of this section preceding.

Customer-provided terminal equipment and customer-provided communications systems connected to the telecommunications network via customer-provided grandfathered protective circuitry are subject to the provisions preceding.

Connections Through Connecting Arrangements Provided by the Company

General

1. Basis of Connection
 - a. Grandfathered connections of terminal equipment and grandfathered connections of communications systems made in accordance with "b" below may remain connected and be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the FCC Rules and Regulations. Connecting arrangements used for such moves and reconnections will continue to be provided by the company subject to their availability, at the rates and charges specified in this section.
 - b. Equipment-to-equipment connections made prior to July 1, 1980, may remain connected and be moved and reconnected for the life of such devices or system components (and may be modified only in accordance with Part 68 of the FCC Rules and Regulations), or for the life of the company-provided terminal equipment or communications system. Connecting arrangements used for reconnection of such customer-provided devices or system components will continue to be provided by the company, subject to their availability, at the rates and charges specified in this section.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

Connections Through Connecting Arrangements Provided by the Company

General (continued)

1. Basis of Connection (continued)

- c. Customer-provided communications systems which are not subject to Part 68 of the FCC Rules and Regulations may be connected in accordance with this section. Company-provided connecting arrangements are furnished for the connection of such systems at the rates and charges specified in this section.
- d. Separate, identifiable and discrete protective circuitry (i.e., connecting arrangements) used for grandfathered connections of communications systems to the telecommunications network may be removed or replaced with apparatus of lesser protective function, provided that any equipment, and any premises wiring whose classification is changed thereby, conforms to Part 68 of the FCC Rules and Regulations.

2. Network Control Signaling

Network control signaling shall be performed by equipment furnished, installed and maintained by the company, except that:

- a. Customer-provided tone-type address signaling is permissible through a company-provided connecting arrangement. When the customer has the capability to originate calls by means of such instruments and special central office facilities exist, the rates and charges for Pushbutton Telephone Service specified in this tariff apply.

3. Grandfathered Connections of Terminal Equipment

A. Data Terminal Equipment

Subject to the provisions of "1.a" preceding, customer-provided data terminal equipment (including telephotograph equipment) may be connected at the customer's premises to the telecommunications network through a network control signaling unit and a data access arrangement provided by the company in accordance with the following:

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

3. Grandfathered Connections of Terminal Equipment (continued)

A. Data Terminal Equipment (continued)

1. The customer shall furnish the equipment which performs the functions of:
 - a. conditioning the data signals generated by the customer-provided terminal equipment to signals suitable for transmission by means of company services, and
 - b. conditioning signals transmitted by means of company services to data signals suitable for reception by customer-provided equipment.

2. The customer-provided data terminal equipment must comply with the minimum protection criteria specified in this section following.

3. Where a data access arrangement is furnished in connection with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the customer-provided terminal equipment for voice communication.

B. Voice Terminal Equipment

Subject to the provisions of "1.a." preceding, customer-provided voice terminal equipment may be connected at the customer's premises to the telecommunications network in accordance with the following:

1. The connection shall be made through a network control signaling unit and a connecting arrangement furnished by the company. In accordance with this tariff, a connecting arrangement is not required for the connection of Attested Equipment or Conforming Answering Devices.
2. Where a data access arrangement is furnished in connection with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the customer-provided terminal equipment for voice communication.
3. The customer-provided voice terminal equipment must comply with the minimum protection criteria specified in this section following.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED
COMMUNICATIONS SYSTEMS

4. Grandfathered Connections of Communications Systems

Subject to the provision of "1.a." preceding, customer-provided communications systems may be connected at the customer's premises to telecommunications services in accordance with the following:

- a. The connection shall be through a network control signaling unit and connecting arrangement furnished by the company.
- b. The provisions relating to minimum protection criteria set forth in this section following shall apply to the connection of customer-provided communications systems.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

Minimum Protection Criteria for Electrical Connections

To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12 dB below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded the Power of the signal which may be applied by the customer-provided equipment to the company interface located on the customer's premises will be specified for each customer location but in no case shall it exceed one milliwatt.

To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the company interface located on the customer's premises meet the following limits:

1. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 dB below the Power of the signal as specified above.
2. The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16 dB below one milliwatt.
3. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 dB below one milliwatt.
4. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt.
5. The power in the band above 40,000 Hertz shall not exceed 50 dB below one milliwatt.

To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the company interface located on the customer's premises at to time have energy solely in the 2,450 to 2,750 Hertz band. If signal power is in the 2,450 to 2,750 Hertz band, it must not exceed the power present at the same time in the 800 to 2,450 Hertz band.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

Attested Equipment Connected Prior to July 1, 1980

Until July 1, 1980, customer-provided headsets and non-powered conferencing equipment which met the standards and procedures set forth by the company for Attested Equipment may be connected at the customer's premises to the telecommunications network in accordance with (1) through (5) following. Such equipment may remain connected and be moved and reconnected in accordance therewith for the life of the equipment unless subsequently modified.

1. The connection shall be made through an interface termination (e.g., headset jack) provided by the company.
2. The Identification Number issued by the company to the manufacturer or supplier must appear on each unit of Attested Equipment utilized.
3. Customers must notify the company of their intention to connect Attested Equipment. Such notification must include the Identification Number of the equipment and the location at which that equipment is to be used.
4. Attested Equipment may not:
 - a. be connected to a source of electrical power which is external to the telecommunications network;
 - b. be grounded;
 - c. perform any network control signaling functions prior to and including the establishment of the intended transmission path;
 - d. have amplification in the transmission path (other than single ended terminal devices with the maximum gain limited so that the output power meets the minimum protection criteria set forth in the preceding); and
 - e. use wiring external to such equipment that is permanently affixed at the site of the installation other than portable connections compatible with interface terminations provided by the company.
5. Attested Equipment must comply with the minimum protection criteria set forth in the preceding "Minimum Protection Criteria for Electrical Connections."

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

Attested Equipment Connected Prior to July 1, 1980 (continued)

In the event Attested Equipment bearing an Identification Number does not meet the requirements set forth by the company, the customer using such Attested Equipment shall either disconnect the equipment from the company service or arrange for connection of the equipment in accordance with the preceding.

Conforming Answering Devices Connected Prior to July 1, 1979

Customer-provided Conforming Answering Devices which meet the standards and procedures set forth by the company for Conforming Answering Devices and which were connected at the customer's premises to the telecommunications network prior to July 1, 1979, in accordance with (1) through (5) following, may remain connected and be moved and reconnected in accordance therewith for the life of the equipment, unless subsequently modified.

1. Customers shall notify the company of their intention to connect Conforming Answering Devices. Such notification shall include the location at which the Conforming Answering Device is to be used as well as its Conformance Number.
2. The Conforming Answer Device shall only be connected by means of a jack or jack arrangement provided by the company.
3. The Conforming Answering Device shall be operated and maintained in accordance with those instructions furnished with such Conforming Answering Device as required by the company.
4. Conforming Answering Devices may not;
 - a. be used to transmit or receive data signals;
 - b. be used to originate calls.
5. The Conforming Answering Device shall comply with the minimum protection criteria set forth in "Minimum Protection Criteria for Electrical Connections."

In the event that an answering device bearing a Conformance Number does not meet the requirements of the company for Conforming Answering Devices, the customer using such answering device shall either disconnect the device from the company service or arrange for connection of the device in accordance with "Connections of Registered Equipment" preceding.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

Acoustic or Inductive Connections

Customer-provided voice or data terminal equipment (including telephotograph equipment) and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the acoustic or inductive connection is made externally to the network control signaling unit when such unit is provided by the company.

Customer-provided tone-type address signaling is permitted through such connections; however, the services of the company are not designed for such use and the company makes no representation as to the reliability of address signaling which is performed in such matter.

Accessories

Customer-provided accessories may be used with telecommunications service provided that such accessories comply with the provisions preceding.

Connections of Customer-Provided Communications Systems Not Subject to Part 68 of the Federal Communications Commission's Rules and Regulations

Customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations may be connected with telecommunications service in accordance with "a, b and c" following. The communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

- a. The connection is made through a connecting arrangement furnished by the company.
- b. The connection is:
 1. Through switching equipment, or
 2. Through a network control signaling unit and connecting arrangement furnished by the company, or
 3. Directly to the company-provided connecting arrangement if the customer-provided communications system is arranged to promptly return the exchange telephone service or WATS line to an idle (on hook) state if the system fails. The customer shall then notify the company of the failed condition.
- c. The provisions relating to minimum protection criteria set forth preceding shall apply to the connection of customer-provided communications systems.

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SECTION VI (T)
1st Revised Sheet No. 28
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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTION OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

Connections of Customer-Provided Terminal Equipment to Services Specifically Exempted from the Federal Communications Commission's Registration Program

Customer-provided terminal equipment may not be connected to services specifically exempted from the Federal Communications Commission's Registration Program.

(D)

Connections of Service Station Lines and Facilities Furnished by the Customer Which Involve Hazardous or Inaccessible Locations

Except as otherwise provided below, service station lines, and facilities furnished by the customer which involve hazardous or inaccessible locations, may be connected to the telecommunications network.

Customer-provided terminal equipment and communications systems connection to the telecommunications network in accordance with above prior to January 1, 1980 may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the FCC Rules and Regulations must be connected to the telecommunications network in accordance with "Connections of Registered Equipment" preceding.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS

1. General Provision

Communications systems provided by the Other Common Carrier hereafter referred to as the OCC, may be connected with the facilities furnished by the company for exchange, Long Distance Message Telecommunications Service, and Wide Area Telecommunications Service as specified in 2 through 8 following.

2. Responsibility of the Customer

Where exchange, Long Distance Message Telecommunications Services, and Wide Area Telecommunications Service are available under this tariff for use in connection with OCC-provided communications systems, the operating characteristics of such systems shall be such as not to interfere with any of the services offered by the company. Such use is subject to the further provisions that the OCC-provided systems do not endanger the safety of company employees or the public; damage, require change in, or alteration of, the equipment or other facilities unless the change or alteration is specifically permitted under the provision of "Equipment-to-Equipment Connections" of this tariff; impair the operation of the telecommunications system or otherwise injure the public in its use of company's services. Upon notice from the company that the OCC-provided system is causing or is likely to cause such hazard or interference, the customer shall arrange with the OCC to make such change as shall be necessary to remove or prevent such hazard or interference.

The customer shall be responsible for payment of a Maintenance of Service Charge, as set forth in "Service Connection Charges" for each repair visit by the company to the premises of the customer where the service difficulty results from the use of equipment, facilities, or services provided by an Other Common Carrier.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS

3. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional capability of the network control signals and the switching equipment involved. To assure such continuing capability, network control signaling (except customer-provided tone-type address signaling through a company-provided or OCC-provided connecting arrangement) in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the company or the OCC.

4. Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Customer

Other Common Carrier-provided communications systems (including channels derived from such systems) analog, not exceeding voice or digital, may be connected with exchange, Long Distance Message Telecommunications Services, or Wide Area Telecommunications Service at the premises of the customer, provided that the connection is only made through a Service Terminating Arrangement in one of the following ways:

- a. The connection is either through equipment which affects such connection externally to a company-provided network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving or through direct electrical connection in accordance with "b" or "c" below.
- b. Where the connection with the OCC-provided communications systems involves direct electrical connection to the facilities furnished by the company for exchange, Long Distance Message Telecommunications Service, or Wide Area Telecommunications Service, such connection shall be made:
 1. Through switching equipment,
 2. Through a channel derivation device, or
 3. Directly to the Service Terminating Arrangement.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS

4. Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Customer (continued)
 - c. Where the connection is made by means of switching equipment provided by the customer, or by means of a channel derivation device provided by the customer, such switching equipment or derivation device, and the facilities provided by the OCC shall be treated as a customer-provided communications system and the regulations applicable to the connection of customer-provided communications systems shall apply, as set forth in "Connections of Registered Equipment" and "Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems."
 - d. Connection may be made if the forms of electrical communication are the same and consistent with those for which the company-provided service is offered. Connections are not represented as being suitable for satisfactory transmission.
 - e. The rates and charges for connection with OCC-provided communications systems shall be the same as those that would apply if company services were so connected. The rates and charges to the customer are in addition to the rates and charges made by the OCC for the services and channels which it provides.
 - f. The customer has a requirement to communicate over the WATS line to or from the premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies. Other Common Carrier-provided communications systems which are connected directly to the Service Terminating Arrangement must terminate only in that WATS same state and state subdivision in terminal equipment or a multiline terminating system.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS

5. Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Company.
- a. Communications Systems (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer may be directly connected at the premises of the company with exchange service or Long Distance Message Telecommunications Service furnished by the company to the same customer, provided such connections are made through:
 - 1. Individual exchange lines or PABX trunk exchange lines to permit communications via the OCC -provided communications system, to or from the customer's premises located in an exchange foreign to the exchange in which the connection is made.
 - 2. Centrex control switching equipment furnished in accordance with other provisions of this tariff.
 - b. Communications systems (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer may be connected at the premises of the company with WATS furnished by the company to the same customer, provided the connection is made through:
 - 1. Centrex control switching equipment furnished in accordance with other provisions of this tariff.
 - 2. Common control switching arrangements or a switching center for enhanced private switched communications services in accordance with Section 4 of Tariff F.C.C. No. 260.
- The connections specified above shall be made only if;
- a. The customer has a requirement to originate or terminate communications over the WATS line to or from premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies; and
 - b. The forms of electrical communications are the same and consistent with those for which the company-provided service is provided.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS

5. Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Company (continued)
 - c. Channels (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC, to a customer may be connected with WATS arranged for outward service furnished by the company to the same customer, at the WATS central office which normally serves the customer's premises provided that:
 1. The customer has a requirement to originate communications over the WATS line from premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies;
 2. Connection shall be made only if the forms of electrical communications are the same and consistent with those for which the company-provided service is offered;
 3. Such OCC channel is dedicated to the exclusive use of the OCC in switching equipment provided by the OCC to the WATS customer as part of its authorized domestic switched private line service;
 4. All communications over outward WATS will originate at the premises of the WATS customer via an access channel to the OCC's switching arrangement. That access channel will be dedicated to the private use of the WATS customer and not used or usable for public communications service.
6. OCC Service

All arrangements for service provided by an OCC shall be made by the customer with that carrier. The furnishing of exchange, Long Distance Message Telecommunications Service, and Wide Area Telecommunications Service by the company is not a part of a joint undertaking with the OCC.

CONNECTION WITH CUSTOMER-PROVIDE EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS

7. Responsibility of the Company

The company shall not be responsible for the installation, operation or maintenance of any OCC-provided communications equipment or system. Exchange, Long Distance Message Telecommunications Services, and Wide Area Telecommunications Service are not represented as adapted to the use of OCC-provided equipment or systems and where such equipment or systems are connected to company facilities, the responsibility of the company shall be limited to the furnishing of facilities suitable for exchange, Long Distance Message Telecommunications Service, or Wide Area Telecommunications Service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service; subject to this responsibility, the company shall not be responsible for (1) the through transmission of signals generated by the OCC-provided equipment or system or for the quality of, or defects in, such transmission, or (2) the reception of signals by the OCC-provided equipment or system or (3) network control signaling where such signaling is performed by OCC-provided network control signaling equipment.

Where an OCC-provided communications system utilizes satellite facilities, or is connected to a communications system which utilizes satellite facilities, the connection of such OCC-provided system to WATS may result in the utilization of two or more satellite circuits on the same combined connected facilities suitable for WATS and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility the company shall not be responsible for the quality of the through transmission of signals on such connection. Except for defects in the WATS, the company shall not apply any allowance for impaired transmission resulting from such connection to the charges for WATS associated with such connection.

The company shall not be responsible to the customer or OCC if changes in minimum network protection criteria or in any of the facilities, operations or procedures of the company render any facilities provided by an OCC thereof, obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS

8. Violation of Regulations

When any OCC-provided system is connected to the exchange, long distance message telecommunications service, or wide area telecommunications service, in violation of any of the provisions in "Connections of Other Common Carrier-Provided Communications Systems", the company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. The customer shall discontinue such connection of the equipment or system or correct the violation and shall confirm in writing to the company within ten days, following the receipt of written notice from the company, that such connection has ceased or that the violation has been corrected. Failure of the customer to discontinue such connection or to correct the violation and to give the required written confirmation to the company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the Provisions of this tariff.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
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SECTION VII

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SECTION VII (T)
Original Sheet No. 1

RULES AND REGULATIONS

UNDERTAKING OF THE COMPANY

The company does not undertake to relay, interpret or transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this tariff.

RULES AND REGULATIONS

APPLICATION FOR SERVICE

1. Any applicant for service may be required to sign an application form requesting the company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.
2. The company reserves the right to refuse service to any applicant who is found to be indebted to the company or any other telephone company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the company or any other telephone company who are indebted for previous service, regardless of the listing request for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
3. If telephone service is established and it is subsequently determined that either condition in "B" above exists, the company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
4. When an application for service and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are cancelled in whole or in part prior to completion of work involved, the applicant is required to reimburse the company for all expense incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.
5. When equipment has been ordered for the specific needs of a subscriber and the installation thereof is unduly delayed by or at the request of the subscriber, appropriate charges apply for such equipment for the period of the delay.
6. When a subscriber requests a change in location of all or a part of the facilities covered by his application for service, or request additions, rearrangements or modifications of his existing service and equipment prior to completion of the work involved, he is required to pay the difference between the total costs and expenses incurred by the company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.

RULES AND REGULATIONS

APPLICATION OF BUSINESS RATES

Although in general business rates apply at business locations and residence rates apply at residence locations, the determination as to whether subscriber service should be classified as business or residence is based on the character of use to be made of the service.

Business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature or where the listing required is such as to indicate business use. Business rates apply for:

Boarding houses (except as noted under Application of Residence Rates), offices of hotels, halls and offices of apartment building, quarters occupied by clubs or lodges, colleges, hospitals, libraries, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges). (C)

At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

At residence locations, when an extension station or extension bell is located in a shop, office or other place of business.

At any location where the listing of the service at that location indicates a business, trade or profession, except as specified under Application of Residence Rates.

All other locations where the subscriber's primary use of the service is for business purposes.

RULES AND REGULATIONS

APPLICATION OF RESIDENCE RATES

Residence rates apply when the use of the service is of a domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:

Private residences where business alphabetical or classified telephone directory listings are not provided.

In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listing are not furnished.

Residence rates apply to single line access lines and key system access lines located at public or parochial schools. (Grades K-12)

Residence access line rate will apply for key system access lines located at a place of residence. When the residence and business services are combined into one system, the business rates will apply for all services. (N)
(N)

In the place of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the subscriber's residence and is not part of an office building. In any of such cases the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

Changes from business service to residence service are made only in the event of a change in the subscriber's arrangements which would entitle him to a residence classification of his service, as specified above.

Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service Connection Charges, which apply for such changes, are quoted elsewhere in this tariff.

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SECTION VII (T)
1st Revised Sheet No. 5
Cancels Original Sheet No. 5

RULES AND REGULATIONS

USE OF SUBSCRIBER SERVICE

Subscriber telephone service is furnished only for use by the subscriber, his family, guests, employees or business associates, or persons residing in the subscriber's household, or to persons temporarily subleasing a subscriber's residential premises. The company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public character when the station is so located that the public in general, or patrons of the customer may make use of the service. At such locations, however, subscriber service may be installed, provided the instrument is so located that it is not accessible for public use. (C)
(C)
(C)

When the telephone service to the public is impaired by a subscriber's use of the telephone service, the company shall have the right to require the subscriber to contract for additional service and facilities adequate to serve the subscriber's requirements, or with proper notice, discontinue the service of the subscriber in question.

Separate households in the same building or in different building on the same premises, except of hotels, motels or apartments with PABX service, are required to have main station service.

In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the company, and of the other uses for which facilities may be furnished him by the company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the company, the service and facilities furnished by the company are subject to the terms, conditions and limitations herein specified.

Except as otherwise provided in this tariff, service furnished by the company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communications for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier in a public telegram message business or Overseas Data Message Service, or to Composite Data Service Vendors in the provision of composite data service to its patrons.

The calling party shall establish his identity in the course of any communication as often as may be necessary. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.

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SECTION VII (T)
Original Sheet No. 6

RULES AND REGULATIONS

MINIMUM SERVICE PERIOD

Except as specified elsewhere in this tariff, the minimum service period for local service is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have thirty days.

The company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment, or for unusual construction, necessary to meet specific demands for service.

RULES AND REGULATIONS

PAYMENT OF BILLS

1. Bills are due when rendered unless otherwise specified on the bill.
2. All charges due by the subscriber are payable at the company's business office or at any agency duly authorized to receive such payments. If objection in writing is not received by the company within thirty days after the bill is rendered the account shall be deemed correct and binding upon the subscriber. Nonpayment of charges of service may result in the interruption or discontinuance of any or all of the service furnished the subscriber.
3. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service and billed local usage.* The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for service originated or charges accepted at the subscriber's station.
4. Should service be suspended for nonpayment of charges, it will be restored only as provided under "Restoration Charge" in Service Connection Charges of this tariff.
5. When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of the tariff.
6. In its discretion, the company may restore or re-establish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restorations or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of this tariff; nor shall the failure to suspend or disconnect service for non-payment of any past due account or accounts operate as a waiver or estoppel to suspend and disconnect service for nonpayment of such account or of any other past due account.
7. Retroactive billing adjustments will not be made for a period exceeding six (6) months. (C)
8. Advance customer notification of billing errors will be provided before collection for such errors is permitted. (N)
9. For billing purposes each month is presumed to have thirty days. (T)

*Basic monthly charges are billed in advance. Toll charges for long distance service and additional charges for local usage are billed in arrears.

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SECTION VII (T)
Original Sheet No. 8

RULES AND REGULATIONS

PAYMENT OF BILLS (continued)

9. As provided in the General Order issued by the Louisiana Public Service Commission on February 20, 1973, a 5% penalty may be assessed on all bills which are unpaid more than 20 days after the date of the bill. A 5% penalty will be assessed on the principal balance each month that the bill remains unpaid. In no case shall a penalty be charged on a portion of an unpaid balance that contains a penalty.

RULES AND REGULATIONS

ESTABLISHMENT OF CREDIT

1. The company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the company. In order to insure the payment of all charges due for its service, the company may require any subscriber to establish and maintain his credit in one of the following ways:
 - a. by furnishing acceptable credit references to the company;
 - b. by providing a suitable guarantee in writing, in a form prescribed by the company; or
 - c. by means of a cash deposit.
2. The company shall be the sole judge as to whether or not references or guarantee in writing are acceptable.

RULES AND REGULATIONS

DEPOSITS

If it is deemed necessary by the company in safeguarding its interest, applicants for service or present subscribers may be required to make a suitable deposit of an amount not to exceed two month's exchange service charges plus two month's estimated toll usage, to be applied in payment of any charges for exchange or toll service which may remain unpaid at the time service is discontinued. In addition, any applicant may also be required to deposit a further sum up to an amount equal to (1) the applicable basic termination charge for any service furnished the subscriber; and/or (2) the total charges which would be due for the applicable minimum service period for any service furnished the subscriber. Such additional deposit shall be reviewed annually and a partial refund shall be made to the subscriber in an amount equal to the difference between the amount on deposit and the amount then required to cover the unexpired portion of the basic termination charge and/or minimum service period. Upon discontinuance of the service, such additional deposit may be applied in payment of any and all amounts accruing for service.

Service may be discontinued for failure of the subscriber to furnish a suitable deposit, if requested by the company, within five (5) days after the company has served or mailed notice to the subscriber requesting such deposit.

Simple interest at the rate per annum approved by the Public Service Commission is paid on the deposit and will appear as a credit once each year on the regular monthly bill, except that no interest is paid on deposits held less than six (6) months.

Any balance of the deposit remaining after the terminations of the contract and payment of outstanding charges will be returned to the subscriber with any interest that has accrued on the deposit, except that no interest is paid on deposits held less than six (6) months.

The deposit may be returned to the subscriber by the company when it is deemed that the subscriber has established satisfactory credit with the company.

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the company's regulations as to advance payment and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the company providing for the discontinuance of service for nonpayment of any sums due the company for service rendered. The company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the company to secure payment of such bills or has furnished the company with a guarantee in writing of such bills.

RULES AND REGULATIONS

ADVANCE PAYMENTS

At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or installation charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant. Where construction charges are applicable, the payment thereof may be required in advance of the start of construction.

Federal, state or municipal governmental agencies may be required to make advance payments.

In any cases where construction is required outside of the Base Rate Area the Company may, as a guarantee of good faith, collect one year's exchange service charges in advance of the construction. Such advance payment shall be applied against exchange service charges only and shall not operate to prevent the suspension and/or discontinuance of all service for non-payment of toll or other charges which may become past due. Should a telephone installed under these conditions be discontinued before the expiration of the period for which advance payment was made, the amount collected shall be considered the minimum charge for the exchange service received.

(D)

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(D)

CANCELLATION FOR CAUSE

The company, by written notice to the subscriber, may immediately cancel the application for or discontinue service without incurring any liability for any of the following reasons:

1. nonpayment of any sum to the company;
2. a violation of, or failure to comply with, any condition governing the furnishing of service or;
3. the company is prohibited from furnishing service by order of a court or other government authority having jurisdiction.

RULES AND REGULATIONS

TAXES AND FEES CHARGEABLE TO CUSTOMERS

Adjustments for Municipality Payments

If at any future time a municipality acquires the legal right to impose or increase an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the company, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the subscribers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among subscribers uniformly on the basis of each subscriber's monthly charges for the types of service made subject to such tax, fee or charge.

Adjustments for Count or Other Local Taxing Authority Payments

If at any future time a county or other local taxing authority acquires the legal right to impose or increase an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the company, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the subscribers receiving service within the territorial limits of such county or other local taxing authority. Such billing shall allocate the tax, fee or charge among subscribers uniformly on the basis of each subscriber's monthly charges for the types of service made subject to such tax, fee or charge.

RULES AND REGULATIONS

DISCONTINUANCE AND RESTORATION OF SERVICE

1. Reasons for discontinuance of service.
 - A. At the subscribers request
 1. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.
 2. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified is applied if all or a portion of the facilities have been installed.
 3. No minimum or termination charge will apply (unless otherwise stated specifically in this tariff) where a new subscriber takes over the service of the former subscriber provided the service is to be furnished at the same location without interruption and that the new subscriber assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new subscriber.
 - B. Discontinuance of service for failure to maintain credit

Service may be discontinued for failure to maintain credit, as specified under "Deposits", within five days after the company has served or mailed notice requiring the subscriber to do so.
 - C. Restoral of service charge

When service has been discontinued for failure to maintain credit as specified above, the restoral of service charge will be made and may be collected by the company, before service is restored.

RULES AND REGULATIONS

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

1. Reasons for discontinuance of service (continued)
 - D. Termination of service
 1. By the company
 - a. The company may without notice either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:
 1. Abandonment of the service
 2. Failure of a subscriber to make suitable deposit as required by this tariff.
 3. Impersonation of another with fraudulent intent.
 4. Nonpayment of any sum due for exchange, long distance, or other services.
 5. Use of the service in such a way as to impair or interfere with the service of other subscribers and refusal of the subscriber to utilize available corrective equipment or network arrangements; such interference includes, but is not limited to:
 - a. Trunk blockages in a switching center so that on a final route there are no circuits available for 10% or more of the calls for a 15-minute period,
 - b. Dial Tone speed delays of three seconds or more in a switching center for 10% or more of the calls for a 15-minute period,

RULES AND REGULATIONS

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

1. Reasons for discontinuance of service (continued)
 - D. Termination of service
 1. By the company (continued)
 5. Use of the service etc., (continued)
 - c. Slender Attachment Delay Recorder delays of three seconds or more in processing calls in:

A single switching system for 30% or more of the calls for a 15-minute period, or

Two or more switching systems for 10% or more of the calls for a 15-minute period,
 - d. Application of network management controls to minimize or prevent a service effect on switching facilities due to a promotional calling event.
 6. Use of service or facilities for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
 7. Use of service or facilities of the company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service.
 8. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, long distance message telephone service by rearranging, tampering with, or making connection with any facilities of the company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid payment, in whole or in part, of the regular charge for such service.

RULES AND REGULATIONS

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

1. Reasons for discontinuance of service (continued)

D. Termination of Service

1. By the company (continued)

9. Any other violation of the company's regulations.

10. Listening in on party line conversations

b. The company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

E. Unlawful use of service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law and that a formal charge has been filed by competent authority against the telephone subscriber; provided, however, the company, before discontinuing service shall give to the subscriber no less than three days written notice of its intention to do so. The telephone company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of the law.

F. Unsafe or prohibited facilities, appliances, or apparatus

The company may refuse to furnish service on the premises of an applicant for telephone service and may disconnect a subscriber's telephone service on a premises if any of the facilities, appliances or apparatus on such premises are found to be unsafe or causing harm to company facilities, and may refuse to furnish telephone service on such premises until the applicant or subscriber shall have remedied the condition.

RULES AND REGULATIONS

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

1. Reasons for discontinuance of service (continued)

G. Abuse or fraudulent use of service.

The service is furnished subject to the conditions that there will be no abuse or fraudulent use of the service. The company may refuse to furnish or may deny telephone service to any person, firm, or corporation, who, over the facilities furnished by the company abuses or fraudulently uses the service, or

Upon the use of a service in such a manner, that, in the opinion of the company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the company's plant, property or service.

H. Foreign attachments

The company shall have the right to disconnect foreign attachments which are unlawfully connected to telephone service and may, without notice, discontinue service to the subscriber should this condition persist in violation of this rule.

MISUSE OF DIRECTORY ASSISTANCE SERVICE

The company may limit or refuse the use of Directory Assistance to obtain a subscriber's listed name, address or telephone number for any purpose other than to facilitate the making of a telephone call.

RULES AND REGULATIONS

TELEPHONE DIRECTORIES, LISTINGS AND NUMBERS

Telephone Directories, Listings and Numbers

1. Telephone Numbers

The subscriber has no property right to the telephone number nor any right to continuance of service through any particular central office.

The company reserves the right to change the subscriber's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

2. Directories

- a. The Company will furnish to its customers, without charge, its directory as necessary for the efficient use of the service. Additional copies may be provided at a nominal charge.
- b. Directories regularly furnished to customer shall remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any directory furnished by the Company. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced or mutilated while in the possession of the subscriber.
- c. No liability for damages arising from errors in or omission of directory listing, or listing obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

RULES AND REGULATIONS

LIABILITY OF THE COMPANY

1. The liability of the company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the subscriber shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistakes, omission, interruptions, delays or errors or defects in transmission occurs, after notice to the company, by the subscriber.
2. The subscriber indemnifies and saves the company harmless against the following:
 - a. Acts or omissions of other companies when their facilities are used in connection with the company's facilities to provide service.
 - b. Any defacement or damage to the subscriber's premises resulting from the existence of the company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result or the negligence of the company or its employees.
 - c. Any accident, injury or death occasioned by its equipment or facilities, when such is not due to negligence of the company.
 - d. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the company, apparatus and systems of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the company.
 - e. Liability for failure to provide service.
 - f. Liability for telephone listing is covered as shown in rule, "Telephone Directories, Listings and Numbers", page 18, this section.
3. The company shall not be liable for damages or statutory penalties in any cases where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

RULES AND REGULATIONS

LIABILITY OF THE COMPANY (Continued)

4. Equipment in Explosive Atmosphere

The company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

The company may require such subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

The subscriber shall furnish, install and maintain sealed conduit with explosive-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the company, injury or damage to company employees or property might result from installation or maintenance by the company.

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of exchange telecommunications service shall be performed by equipment furnished, installed and maintained either by the company or by the subscriber.

RULES AND REGULATIONS

LIABILITY OF THE COMPANY (Continued)

5. Use of Customer-Provided Equipment

The services furnished by the company, in addition to the preceding limitations also are subject to the following limitation: The company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the company, (1) caused by or resulting from use of customer-provided equipment (except where a contributing or concurrent cause is the malfunctioning of a company-provided connecting arrangement, in which event the liability of the company shall not exceed an amount equal to a proportional amount of the company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs after notice by the subscriber to the company), or (2) not prevented by customer-provided equipment where any such damage could have been prevented by company-provided equipment.

6. **Unauthorized Access and Hacking - Except for physical damage to Customer's transmission facilities or Customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer's data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment.**

(N)

(N)

RULES AND REGULATIONS

SPECIAL CONSTRUCTION OR INSTALLATION

1. Obligations of the Company

A. Provision of service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section VII, "Line Extension Charges", except as otherwise specified.

B. Maintenance and repair

All costs associated with the maintenance and repair of services furnished by the company will be borne by the company, except as specified elsewhere in this tariff.

The company undertakes to maintain and repair the facilities which it furnishes to subscribers. The subscriber is assessed the actual cost of each instrument, apparatus, equipment, or lines destroyed due to malicious, willful and negligent damage. The subscriber may not, nor permit others to, rearrange, disconnect or remove any equipment or wiring installed by the company. If facilities are rearrange, disconnected or removed, the company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized tampering.

Access to subscriber's premises, at any reasonable hour, will be given to representatives of the company for the purpose of inspecting, repairing, testing or removing any part of the company's facilities.

RULES AND REGULATIONS

SPECIAL CONSTRUCTION OR INSTALLATION

1. Obligations of the Company (continued)

C. Defacement of premises

The company shall exercise due care in connection with all work done on subscriber's premises. No liability shall be attached to the company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the company or its employees.

D. No construction charges paid to the telephone company are refundable by it, except as specified elsewhere in this tariff.

2. Special Construction

A. Private property

An amount equal to the average investment of entrance and distribution facilities may be furnished by the company provided the facilities are of the standard type normally furnished for the class and grade of service desired.

If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semipermanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.

The customer will provide the company, without charge, written permission for the placing of the company's facilities on the property.

RULES AND REGULATIONS

SPECIAL CONSTRUCTION OR INSTALLATION (Continued)

2. Special Construction (continued)

B. Underground

When feasible, conduit will be furnished by the company at cost, or conduit may be provided by the applicant subject to the company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the company. The distance between the conduit and any electric light or power conduit or conductor shall be in accordance with the company's specifications. The subscriber shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the subscriber or his representatives or from freezing or improper drainage.

3. Special assemblies of equipment or speculative projects

Special assemblies of equipment or speculative projects for which provision is not otherwise made in this tariff may be provided where practicable, if not detrimental to any of the services of the company.

A. The charge of such facilities may be in the form of an installation charge, a monthly charge, a termination charge, or any combination thereof, and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

1. maintenance expense
2. depreciation expense, including reusable and nonrecoverable
3. administration expense
4. taxes, including Federal Income Tax
5. any other specific items of expense that may be associated with the facility provided.
6. a reasonable return on investment

RULES AND REGULATIONS

SPECIAL CONSTRUCTION OR INSTALLATION (Continued)

3. Special assemblies of equipment of speculative projects (continued)

B. The estimated installation cost used in the derivation of the various expense items shall include the following:

1. material
2. material overhead
3. installation labor
4. installation labor overhead

Estimated cost installed as mentioned above includes cost of equipment and materials specifically provided or used plus the estimated cost in installing, including engineering, labor, supervision, transportation, rights-of-way and any other investment items.

In connection with Marketing and Sales studies, Marketing and Sales programs, the company reserves the right to waive service connection charges, moves and change charges, and recurring monthly service charges within specified areas for such periods of time as designated by the company.

4. Installation of interior wire

A. Inside Wiring

Except as provided in "5" following, the use of exposed wiring is the standard method of wiring all buildings. When concealed wiring is desired, the applicant may be charged the difference between the expense incurred by the company in providing the concealed wiring and the expense which would otherwise be incurred for exposed wiring.

Where, due to the type of construction of the building occupied by an applicant or the conditions imposed by the applicant, abnormal expense is incurred by the company, the applicant shall be required to pay the difference between the expense incurred by the company and the expense which would normally have been incurred for the installation.

The subscriber may be required to provide suitable access to work space for installation and maintenance purposes, and to remove and replace any ceilings, walls, floors, etc., as may be required. The company shall reserve the right to refuse to install or maintain wiring in a location where safety of workman or continuity of service might in the opinion of the company be questionable.

RULES AND REGULATIONS

SPECIAL CONSTRUCTION OR INSTALLATION

5. Preinstallation of interior wire in residential buildings

Preinstallation of interior wire is the provision of wire only for telephone service within a building prior to the establishment of service.

Preinstallation of interior wire is limited to residential buildings under construction and does not apply to business establishments or other commercial building construction.

At the subscriber's or builder's request and where conditions permit, the company will provide preinstallation of interior wire at charges specified in "Service Connection Charges" of this tariff.

Preinstallation of interior wire will not be provided where the construction of the building is too far advanced or where the type of construction precludes its use. The final decision as to feasibility of providing and the type and method of preinstalling interior wire will rest at all times with the company.

Because the company has no right of control over the premises where the wire is preinstalled, it cannot assume any responsibility for the workability of the wiring provided. In the event the preinstalled interior wire is unusable at the time service is established, or subsequently, service will be provided by means of standard company interior wiring, and appropriate charges will apply.

The company cannot guarantee that any subsequent charges in or additions to the preinstalled interior wire will remain concealed.

All regular charges apply for items of service and equipment when service is established.

6. Alterations

The subscriber agrees to notify the company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the company's wiring or equipment; and the subscriber agrees to pay the company's current charges for such changes.

RULES AND REGULATIONS

OBLIGATION OF COMPANY TO PROVIDE AND MAINTAIN SERVICE

1. Provisions and use of equipment on subscriber's premises.
 - A. All equipment necessary for the provision of a given service will be furnished and owned by the company except as provided elsewhere in this tariff. The subscriber may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the subscriber at a suitable outlet when and where required.
 - B. No equipment, apparatus, circuit, or device not furnished by the company shall be attached to or connected with the facilities furnished by the company, whether physically, by induction, acoustically, or otherwise, except as provided in this tariff, or otherwise authorized; if connection is made the company shall have the right to remove or disconnect the same, or to terminate the service.
 - C. The provisions of the preceding shall not be construed or applied to bar a subscriber from using devices which serve his convenience in his use of the facilities of the company, provided any such device so used does not:
 1. endanger the safety of company employees or the public;
 2. damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the company, unless as provided for elsewhere in this tariff;
 3. interfere with the proper functioning of such equipment or facilities;
 4. impair the operation of the telecommunications system; or
 5. otherwise injure the public in its use of the company's services.
 - D. Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to inter-connect any line or channel of the company with any other communication line or channel of the company or of any other person.

RULES AND REGULATIONS

OBLIGATION OF COMPANY TO PROVIDE AND MAINTAIN SERVICE (Continued)

1. Provisions and use of equipment on subscriber's premises (continued)
 - E. Customer-provided terminal equipment may be used and customer provided communications systems may be connected with the facilities furnished by the company for telecommunications services as provided in Section VI of this tariff.
 - F. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company, may be connected with PABX facilities furnished by the company subject to the conditions stated in "Connection With Customer-Provided Equipment and Facilities".
 - G. The subscriber is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting and temperature control, required on his premises for communication facilities provided by the company in connection with service furnished to the subscriber by the company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.

All operating required for the use of communications facilities provided by the company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the company to maintain a proper standard of service.
2. Right of access
 - A. The company's authorized employees may enter a subscriber's premises at all reasonable hours for any purpose reasonably pertinent to the furnishing of telephone service and the exercise of any and all rights secured to it by law or by the tariff schedules.
 - B. The company may remove any or all of its property located on the subscriber's premises at the termination of service as provided by the tariff schedules.

RULES AND REGULATIONS

OBLIGATION OF COMPANY TO PROVIDE AND MAINTAIN SERVICE (continued)

3. Maintenance and repair

All ordinary expense of maintenance and repair in connection with equipment, facilities and services provided by the company is borne by the company unless otherwise specified in this tariff. In cases of damage to or destruction of any of the company's instruments or accessories due to the negligence or willful act of the subscriber and not due to ordinary wear and tear, the subscriber will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed.

Subscribers may not rearrange, disconnect, remove or attempt to repair nor permit others to rearrange, disconnect, remove or attempt to repair any apparatus or wiring installed by the company except upon the consent of the company.

4. Interruptions of service

In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the telephone company cannot guarantee the uninterrupted working of its lines and instruments.

If service is interrupted for more than 48 consecutive hours (no incoming or outgoing service) for reasons other than by the negligence or willful act of the subscriber, an allowance not to exceed an amount equal to the proportionate charge to the subscriber for the fixed monthly charges involved, for the period during which interruption occurs, shall be made for the time such interruption continues. Any adjustment shall apply only to the period the interruption continues beyond 24 hours after notice of the interruption is received by the company. No other liability shall in any case attach to the company on account of interruptions of service.

5. Outgoing and incoming service privileges

The tariff and rate schedules of the company govern and fix the outgoing service of a subscriber and in no manner guarantee to him the same incoming service. All incoming service of a subscriber depends upon and is limited by the right of a calling subscriber to such service.

6. Ownership of facilities

Facilities furnished by the company on the premises of a subscriber are the property of the company.

RULES AND REGULATIONS

OBLIGATION OF COMPANY TO PROVIDE AND MAINTAIN SERVICE (continued)

7. Company facilities at hazardous or inaccessible locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the company, the subscriber may be required to install and maintain the company's equipment and facilities in a manner satisfactory to the company, any remuneration to be based on the condition involved.

8. Work performed outside regular working hours

The rates and charges specified in this tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the company's regular working hours or that work once begun be interrupted, so that the company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the company as a result of the subscriber's special requirements.

RULES AND REGULATIONS

TRANSFER OF SERVICE BETWEEN SUBSCRIBERS

Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are made subject to service connection charge regulations and may be arranged for in either of two ways:

1. If the new subscriber, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder. Future bills are then rendered to him without an adjustment to or from any particular date, with the company arranging for the requested change in billing and directory listing.
2. If the new subscriber does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.

Private Branch Exchange Service may be transferred from one subscriber to another pursuant to the above regulations and any other regulations which may be specified in other tariff sections relating to the service transferred.

Under either method of transfer, the reassignment of the old call number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgement of the Company, there exists no relationship, business or otherwise, between the old and new subscribers, and when in the judgement of the company, a change in the telephone number is not required.

When in the judgement of the Company, there does exist a relationship, business or otherwise, between the old and new subscriber, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgement of the Company, a change in the telephone number is not required.

RULES AND REGULATIONS

IMPAIRMENT OF SERVICE DUE TO CUSTOMER-PROVIDED EQUIPMENT

Subscribers will be billed for each service call to the subscriber's premises when service is impaired due to the connection authorized customer-provided equipment of facilities as outline in "Connection with Customer-Provided Equipment and Facilities."

RIGHTS-OF-WAY (SPECIAL OR PRIVATE)

The company shall not be liable for failure to furnish service, unless the purchase price and costs expended by the company in acquiring such special or private rights-of-way by purchase or condemnation be paid or guaranteed to the company by the subscriber. The rights-of-way here referred to are only those rights-of-way leading from the main line to the premises of the subscriber.

SPECIAL EQUIPMENT AND/OR ARRANGEMENTS

For special equipment and arrangements furnished in connection with service, charges equivalent to the estimated cost of furnishing such equipment or arrangements apply. Estimated cost consists of an estimate of the cost of maintenance; cost of operation; depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage; administration, taxes and uncollectible revenue on the basis of reasonable average charges for these items; any other specific items of expense associated with the particular situation; and a reasonable amount, computed on the estimated cost installed of any facilities provided for return and contingencies.

Estimated cost installed as mentioned in the above includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and any other items which are chargeable to the capital accounts.

RULES AND REGULATIONS

TAMPERING WITH FACILITIES

The company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located telephone facilities which show evidence of tampering, manipulating, or use of any device whatsoever, for the purpose of obtaining service without payment of the charges.

TEMPORARY FACILITIES

The company may require the subscriber to execute a contract agreeing that service be retained for a period longer than one month.

UNAUTHORIZED ATTACHMENTS OR CONNECTIONS

The company shall not be required to attach its facilities to facilities not owned and installed by it, nor shall facilities not furnished by the company be attached to or connected with facilities furnished by the company, whether physically, acoustically, by induction, or otherwise unless provided elsewhere in this tariff or unless written permission is obtained from the company. In case any such unauthorized attachment or connection is made, the company shall have the right to disconnect the same or to suspend service during the continuance of said attachment or connection or to terminate the service. The company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized attachments or connections, including but not limited to the cost to disconnect service.

CANCELLATION OF APPLICATION FOR SERVICE

Where the subscriber cancels an application for service prior to the start of installation of service, or prior to the start of special construction, and no costs have been incurred by the company, no charge applies.

Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the company shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, plus any costs incurred by the company.

Where special construction has been started prior to the cancellation, a charge equal to the costs incurred in the special construction, less net salvage applies. In determining the charge, cancelled service is treated as discontinued as of the date on which it was to have been placed in service; however, the minimum service period charge will apply.

Installation or special construction for a subscriber is considered to have started when the company incurs any expense in connection therewith or in preparation therefor which would not otherwise have been incurred.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
Issue Date: March 27, 1990
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P.O. Box 4065, Monroe, Louisiana 71211

SECTION VII (T)
Original Sheet No. 34

USE OF FACILITIES OF OTHER CONNECTING CARRIERS

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this company's facilities in establishing connections to points not reached by this company's facilities. Neither this company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

USE OF PARTY LINE SERVICE

Applications for party line service are accepted by the company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration or number of messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the company shall have the right to require the customer to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The company reserves the right to limit the continuous use of a party line for a local message to five minutes. The company reserves the right to cancel any party line service, upon thirty days' notice, whenever in the judgement of the company, the use of the subscriber holding such contract is such, from large use or other causes, as to interfere with reasonable use of others connected with the same line.

EMERGENCY CALLS ON PARTY LINES - WARNING

Subscribers are required to hang up the receiver of a party line telephone immediately when told the line is needed for an emergency; i.e., fire, police call, for medical aid, or ambulance service. This tariff defines and "Emergency" as a situation in which property or human life is in jeopardy and the prompt summoning of aid is essential.

LOCAL EXCHANGE SERVICE REGRADES

As adequate facilities for single party service become available, the Company will eliminate multi-party service in accordance with sound engineering practices and upon giving reasonable notice to subscribers subject to such service regrades. The Company may not force subscribers to accept an upgrade to single party service if such would cause the initiation and application of exchange line mileage charges pursuant to the Company's local exchange tariff for single party service.

(N)

(N)

DEFINITIONS

For the purpose of these tariff schedules the terms and expression listed below shall have the meanings set forth opposite them.

ACCESS - Each connecting arrangement allowing connection to exchange facilities. See Main Station and Extension Service Access.

ACCESSORIES - Devices which are mechanically attached to, or used with, the facilities furnished by the company and which are independent of, and not electrically connected to, the conductors in the communications path of the telecommunications system.

ACOUSTICAL CONNECTION - A connecting arrangement without electrical connections that permit transmission of sound between a company-provided telephone instrument and customer-provided equipment.

ANNUAL CARRYING CHARGES - Annual carrying charges, when referred to in this tariff, consists of cost of capital; maintenance; general office and other operating expenses; operating taxes; income taxes; depreciation; traffic and commercial costs.

APPLICANT - A person, firm, corporation or other organization applying for telecommunications service.

AUTHORIZED USER - A person, firm or corporation (other than the subscriber) on whose premise a telephone, private branch exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

B1 RATE - The tariffed rate for one (1) Party Business service.

BASE RATE - The rate for primary classes of exchange service which does not include zone or extra exchange line mileage charges.

BASE RATE AREA - A specific section of an exchange area within which primary classes of service are available without zone or extra exchange line mileage charges.

BUILDING (SAME) - The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduit are not considered enclosed passageways.

DEFINITIONS (Continued)

BUSINESS SERVICE

Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional or occupational nature.

CALL

An attempted or completed communication.

CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

CENTRAL OFFICE

A switching unit providing telephone service to the subscriber connected thereto.

CENTRAL OFFICE CONNECTING FACILITY

Denotes a facility furnished to an Other Common Carrier by the Company (in accordance with the company's facilities for Other Common Carrier's tariffs) between the terminal location of the Other Common Carrier and a point of connection on the telephone company premises.

CENTRAL OFFICE LINE

A circuit directly connecting an individual or party line main station, private branch exchange switchboard or an intercommunicating system with a central office.

CENTREX SYSTEM

A service arrangement of dial switching equipment and facilities which permits completion of inward and outward local and long distance calls from stations associated with the system without intermediate handling by the attendant, generally subscriber to by governmental agencies, with Satellite Centrex Service provided at various offices throughout the state. A Satellite Centrex Station is service provided by auxiliary dial switching equipment which is connected, by tie lines, to the dial switching equipment serving the principal location. Attendant's positions are not furnished at satellite locations.

CHANNEL

A path for communications between two or more stations, or company offices, furnished in such a manner as the company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT

A channel used for the transmission of electrical energy in the furnishing of telephone and other communications service.

CLASS OF SERVICE

The various categories of service generally available to the subscriber, such as business, residential, public or semi-public service.

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COMMISSIONS

A percentage of collections paid as a fee in consideration of service rendered to the company.

DEFINITIONS (Continued)

COMMUNICATIONS SYSTEMS - Channels or other facilities which are capable, when not connected to telecommunications services, of two-way communications between customer-provided terminal equipment of company stations.

COMPANY - Wherever used in this tariff, "company" refers to the Telephone Company unless the context clearly indicates otherwise.

COMPOSITE DATA SERVICE - The Term "Composite Data Service" denotes the combined use of terminal and customer-provided data switching equipment with the use of communication services of the company by a Composite Data Service Vendor to perform data switching for others.

COMPOSITE DATA SERVICE VENDOR - The term "Composite Data Service Vendor" denotes a customer that has been certified by the Public Service Commission and/or Federal Communications Commission pursuant to Section 214 of the Communications Act of 1934, as amended, to acquire and operate facilities to perform data switching for others. A customer shall be classified as a composite data service vendor only with respect to use of those exchange services which are utilized for the provision of composite data service.

CONFORMANCE NUMBER - The term "conformance number" denotes an identifying number assigned by the company to a particular model of conforming answering device incorporating an authorized protective connecting module when that model of device is in conformance with provisions set forth by the company.

CONFORMING ANSWERING DEVICE - The term "conforming answering device" denotes a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

CONNECTING ARRANGEMENT - The equipment provided by the company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the company.

CONNECTING COMPANY - A corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the company interchanges traffic.

CONSTRUCTION CHARGE - A separate charge authorized in the tariff for construction of pole lines, circuits, facilities, etc.

DEFINITIONS (Continued)

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the subscriber, which is not divided by public highways or separated by property occupied by others. Where a subscriber occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the subscriber furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT - Refers to the agreement between a subscriber and the company under which service and facilities are furnished in accordance with the applicable provisions of the tariffs.

COST - Cost when referred to in this tariff consists of cost of equipment, freight, taxes, cost of maintenance, cost of operation, general administration expenses, including taxes on the basis of average charges for these items, and any other item of expenses associated with the particular items, and any other item of expenses associated with the particular situation. Installed cost includes cost of equipment and materials provided or used, plus labor, engineering, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.

COST OF EQUIPMENT - Cost of equipment when referred to in this tariff consists of equipment cost, freight, taxes, cost of maintenance, cost of operation, general administration expenses, including taxes on the basis of average charges for these items, and any other item of expenses associated with the particular situation.

CREDIT CARD - Denotes a billing arrangement by which a Long Distance call may be charged to an authorized company credit card number.

CUSTOMER - See Subscriber

CUSTOMER'S PREMISE - Is defined as a point where a customer's drop connects to a main or feeder cable to the terminal equipment.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT - Devices, apparatus and their associated wiring, provided by a customer, which are used with the network control signaling unit, data set or other station equipment furnished by the company and not including customer-provided communications systems.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in section "Connection With Customer-Provided Equipment and Facilities" of this tariff.

DEFINITIONS (Continued)

DIAL SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a private branch exchange system.

DIRECT CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic and/or inductive coupling.

DIRECTORY LISTINGS - The publication in the company's directory and/or information records of information relative to a subscriber's telephone number, by which telephone and TWX users are enabled to ascertain the call number of a desired station.

DROP WIRE - Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A basic geographical unit established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may consist of one or more central offices, together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE LINE - Any line (circuit) directly or indirectly connecting an exchange station with a central office.

EXCHANGE SERVICE - The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

EXTENDED AREA SERVICE - A type of telephone service furnished under tariff provisions whereby subscribers of a given exchange may complete calls to and where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

EXTENSION SERVICE ACCESS - Each access point in excess of one main station per central office line.

EXTENSION AND PABX STATION MILEAGE - The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or PABX switchboard.

DEFINITIONS (Continued)

EXTENSION BELL - An additional bell on the same premises and on the same line and generally operated in connection with the bell at the station location.

EXTENSION LINE - A circuit connecting a primary station with an extension station, or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An extension line may terminate on a key in lieu of an instrument.

EXTENSION STATION - An additional station connected on the same line as the main station and subsidiary thereto.

EXTRA EXCHANGE LINE MILEAGE OR ZONE CHARGE - The measurement on which charges are based for that portion of the circuit extending beyond the base rate area but within the exchange area, which is used to furnish graded services in the rural area.

EXTRA LISTING - Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled without additional charge in connection with his regular service.

FLAT RATE SERVICE - A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

FOREIGN ATTACHMENT - Equipment or facilities not owned, furnished or authorized by the company, which is attached or connected to and used with exchange telephone service.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the subscriber is located.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service, plus zone charges if any apply.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a subscriber from a central office of an exchange other than the exchange regularly serving the area in which the subscriber is located.

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line. (one party, two party, four party, etc.)

GROUND POTENTIAL RISE (GPR) - A hazardous voltage appearing on the power station grounding apparatus when certain failures occur in the power distribution system.

DEFINITIONS (Continued)

HARM - Harm consists of hazards to personnel, damage to company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to company equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer and incoming call.

INDIVIDUAL LINE - A classification of exchange service which provides that only one main station shall be served by the line connecting such station with the central office or other switching unit.

INDUCTIVE CONNECTION - Electromagnetic coupling between customer-provided equipment and company equipment by means of mutual inductance between an inductor in the company equipment and a customer-provided inductor external to the company equipment.

INITIAL OR MINIMUM SERVICE PERIOD - The minimum length of time for which a subscriber is obligated to pay for service, facilities, and equipment, whether or not retained by the subscriber for such minimum length of time.

INSTALLATION CHARGE - A non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" or "non-recurring" charge.

INTERCOMMUNICATING SYSTEM - An arrangement consisting of two or more stations, each such station being equipped with a switching device by means of which user can signal and connect with any other station in the system.

INTERFACE - The term "interface" denotes that point on the premises of the subscriber at which provision is made for connection of other than telephone company provided facilities to facilities provided by the telephone company.

JACK - A modular connecting device used to terminate a circuit for connection of portable telephone instrumentalities or other equipment.

JOINT USER SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of another customer.

KEY TELEPHONE SET - A telephone set equipped with keys or button in the mounting.

DEFINITIONS (Continued)

LINE ACCESS CHARGE - The charge for main station (excluding instrument charges) together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

LOCAL CHANNEL - Applies to that portion of a channel which connects a station to an interexchanging channel. A channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE - A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

LOCAL SERVICE AREA - The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas.

MAIN STATION - The first access station connected to the company's central office line.

MESSAGE - A communication between two stations. Messages may be classified as follows:

- a. Local Message: A message between stations within the same local service area.
- b. Long Distance Message: A message between stations in different exchange areas for which a long distance message charge is made.

MEASURED RATE SERVICE - A classification of exchange service which includes and individual line with a monthly outward local usage allowance for a stipulated monthly charge. A charge for usage applies for outward local calls completed in excess of the allowance and is based on one or more of the following elements: number of calls, duration, time of day, day of week and distance between originating and terminating central office.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a subscriber is obligated to pay for service, facilities and equipment, whether or not retained by the subscriber for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service through a land radio telephone base station.

DEFINITIONS (Continued)

MORSE CHANNEL - A channel not connected with the general telephone exchange system, and of the type which may be derived from telephone wire facilities by simplexing, composting, and other methods of similar character, and equipped with instruments used in sending Morse Code or equipped with instruments other than telephone or telephone typewriter equipment, depending for their operation upon the variation of the flow of electrical energy, according to a specified plan or code.

NON-RECURRING CHARGE - A one time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to recurring monthly charges.

OPERATOR'S SET - A headset used by an operator at a switchboard or console consisting of a receiver, transmitter and necessary cords.

PAYPHONE SERVICE - Telephone service furnished from stations equipped with device for collecting coins in payment for telephone service. (C)

PARTY LINE - A single central office line designed to connect more than one primary station with the central office.

PORTABLE TELEPHONE - A telephone instrument equipped with a plug-ended cord for use with a jack terminated circuit.

PREMISES (SAME) - The term "same premises" shall be interpreted to mean: (a) The building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the subscriber either in the conduct of his business or as a residence, and to intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single farm whether or not intersected by a public thoroughfare.

In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the subscriber in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

PRIMARY CLASS OF SERVICE - Any of those classes of exchange service which the company undertakes to furnish at any point within the base rate area at a rate common to all applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus zone or extra exchange line mileage.

DEFINITIONS (Continued)

PRIVATE BRANCH EXCHANGE SERVICE (PABX SERVICE) - A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other subscribers.

Lines (circuits), equipment and facilities ordinarily furnished in connection with PABX service include the following:

1. PABX Station: A station connected with a PABX switchboard or PABX dial switching equipment.
2. PABX Extension Station: A telephone set which is bridged to the same line as the PABX station.
3. PABX Interior Station: A PABX station that cannot originate or receive calls outside the PABX either directly or through the PABX attendant.
4. PABX Trunk: A central office line (circuit) connecting a PABX system with a central office.
5. Tie Line: A circuit connecting PABX or Centrex systems.

PRIVATE LINE - A circuit provided to furnish communication only between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

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REGISTERED TERMINAL EQUIPMENT - Terminal equipment which is registered in accordance with the rules and regulations in Part 68, subpart C of FCC Docket 19528.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

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DEFINITIONS (Continued)

SERVICE CONNECTION CHARGE - The charge at the time of the establishment of a class of telephone service or subsequent additions or changes to that service.

SERVICE LINE - An exchange line associated with multiple data station installations to provide monitoring and testing of both customer and telephone company data equipment. The service line may be connected to a PABX, Centrex, or individual line (main or extension station) so long as direct station access is provided.

SERVICE POINTS - When used in connection with customer-provided communication channels denotes the points on the customer's premises where such channels or facilities are terminated in switching equipment used for communications with stations or customer-provided terminal equipment location on the premises.

STATION - A unit of service, complete with all instrumentalities (e.g., telephone set, connecting block, inside wiring, protection apparatus, drop of block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network.. Also denotes a termination of an individual exchange line or PABX trunk provided in accordance with the provisions of this tariff, in telephone company switching equipment located in an exchange foreign to the exchange in which the customer is located.

COMPANY STATION - A station for which the central office equipment, lines and station equipment are owned and maintained by the company and provided as a part of the company's service offering. This term also denotes the network control signaling unit, data set or other equipment provided by the company at the customer's premises which enables the customer to establish the communications connections and to effect communications through such connections.

SUBSCRIBER - Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the company under the provisions and regulations of this tariff.

SUSPENSION OF SERVICE - An arrangement made at the request of the subscriber, or initiated by the Company for violation of tariff regulations by the subscriber, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the subscriber's premises.

DEFINITIONS (Continued)

TARIFF - The rates, charges, rules and regulations adopted and filed by the company and approved by the Public Service Commission.

TERMINATION CHARGE - A charge applying when a subscriber discontinues an item or service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of the applicable toll tariff.

APPOINTMENT CALL - An arrangement made in advance with a particular party for the establishment of a person-to-person long distance message telephone connection at a specified time.

MESSENGER SERVICE - An arrangement whereby the company, when possible and at the request of the calling party, will arrange to notify the called party of a long distance call. The company shall be reimbursed by the calling party for the amount expended for such messenger service, such charges being subject to prior authorization by the calling party to the extent that they can be determined in advance. Such charges for messenger service are in addition to the tariff charges for the message.

PERSON-TO-PERSON - A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified toll point.

STATION-TO-STATION - A toll message in which the user desires communication with anyone who answers.

COLLECT MESSAGE - A toll message in which the user stipulates that the called party accept and pay for all charges associated with the message.

THIRD NUMBER BILLED - A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.

CREDIT CARD CALL - A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE - The initial period charge prescribed for toll message usually based upon the duration of the initial period and distance between exchanges.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
Issue Date: March 27, 1990
Issued By: G. Clay Bailey, Vice President Government Relations
P.O. Box 4065, Monroe, Louisiana 71211

SECTION VIII (T)
Original Sheet No. 13

DEFINITIONS (Continued)

TOLL SERVICE - Toll service is that part of the total telephone service rendered by the company which is furnished between subscribers in different exchange areas in accordance with the rates and rules specified in the toll tariffs.

UNDERGROUND SERVICE CONNECTION - A subscriber's 'drop' wire which is run underground from a pole line or an underground distributing cable.

UTILITY - See Company

VISIT CHARGE - A charge applied when the use of customer-provided equipment or facilities cause impairment or harm to the company's facilities and a visit to the subscriber's premises is necessary.

ZONE - One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
Issue Date: March 27, 1990
Issued By: G. Clay Bailey, Vice President Government Relations
P.O. Box 4065, Monroe, Louisiana 71211

SECTION IX (T)
Original Sheet No. 1

INTEREXCHANGE SERVICE TARIFF

MESSAGE TOLL TELEPHONE SERVICE

Applicability

Applicable to message toll telephone service furnished or made available by the company between its points and points reached over facilities of connecting companies.

Territory

Between points in the State of Louisiana where the respective rate centers of such points are located in said state.

Evangeline Telephone Company concurs in the standard toll rates, rules and regulations governing such communications as filed by the South Central Bell Telephone Company, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Evangeline Telephone Company, hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Evangeline Telephone Company, subject to the jurisdiction of the Louisiana Public Service Commission as it applies.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
Issue Date: March 27, 1990
Issued By: G. Clay Bailey, Vice President Government Relations
P.O. Box 4065, Monroe, Louisiana 71211

SECTION IX (T)
Original Sheet No. 2

INTEREXCHANGE SERVICE TARIFF

PRIVATE LINE SERVICE

Applicability

Applicable to Private Line Service furnished or made available by the Company between its points and points reached over facilities of connecting companies.

Territory

Between points in the State of Louisiana where the respective rate centers of such points are located in said state.

Evangeline Telephone Company concurs in the standard toll rates, rules and regulations governing such communications as filed by the South Central Bell Telephone Company, together with any amendments of successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Evangeline Telephone Company, hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Evangeline Telephone Company, subject to jurisdiction of the Louisiana Public Service Commission as it applies.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
Issue Date: March 27, 1990
Issued By: G. Clay Bailey, Vice President Government Relations
P.O. Box 4065, Monroe, Louisiana 71211

SECTION IX (T)
Original Sheet No. 3

INTEREXCHANGE SERVICE TARIFF

WIDE AREA TELECOMMUNICATIONS SERVICE

Applicability

Applicable to Wide Area Telecommunications Service furnished or made available by the Company between its points and points reached over facilities of connecting companies.

Territory

Between points in the State of Louisiana where the respective rate centers of such points are located in said state.

Evangeline Telephone Company concurs in the standard toll rates, rules and regulations governing such communications as filed by the South Central Bell Telephone Company, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Evangeline Telephone Company, hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Evangeline Telephone Company, subject to the jurisdiction of the Louisiana Public Service Commission as it applies.

CenturyTel of Evangeline, Inc. d/b/a CenturyTel
Issue Date: April 7, 1999
Issued By: G. Clay Bailey, Vice President Government Relations
P.O. Box 4065, Monroe, Louisiana 71211

SECTION IX
1st Revised Sheet No. 4
Cancels Original Sheet No. 4

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*Local Optional Service can be found in Section II of this tariff.

CenturyTel of Evangeline, LLC d/b/a CenturyLink
Issued Date: December 6, 2011
Issued By: Chantel Mosby, Director, Tariffs
P. O. Box 4065, Monroe, Louisiana 71211

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¹ Grandfathered to existing customers at their present location.

GENERAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE™ ONE ⁽¹⁾ AND SIMPLE CHOICE™ TWO ⁽¹⁾

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DESCRIPTION

Simple Choice™ One ⁽¹⁾ and Simple Choice™ Two ⁽¹⁾ are a package of features available to both residential and business customers. Simple Choice™ One ⁽¹⁾ includes the features specified following and a flat rate access line. Simple Choice™ Two ⁽¹⁾ includes two flat rate access lines. Customers subscribing to Simple Choice™ One ⁽¹⁾ and Simple Choice™ Two ⁽¹⁾ are entitled to unlimited use of the service/features specified.

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FEATURES

Following are the eligible call features. All features may be not be available in all areas:

- Anonymous Call Reject *77
- Busy Redial *66
- Call Forward Busy
- Call Forward No Answer
- Call Forwarding
- Call Return *69
- Call Transfer
- Call Waiting
- Cancel Call Waiting
- Call Waiting Disposition
- Caller ID
- Caller ID Number Only (1)
- Distinctive Ring
- Long Distance Alert
- Selective Call Accept *64
- Selective Call Forward *63
- Selective Call Rejection *60
- Speed Call 8 or Speed Call 30
- 3-Way Calling
- VIP Alert
- Call Waiting ID
- Call Forward Busy/No Answer
- Home Intercom
- Call Forward Remote Access

(1) Grandfathered to existing customers at their existing locations.

Effective: March 1, 2004

GENERAL EXCHANGE TARIFF

PACKAGED SERVICES (Continued)

SIMPLE CHOICE™ ONE¹ AND SIMPLE CHOICE™ TWO¹ (Continued)

TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this tariff shall apply.
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™ One⁽¹⁾ and Simple Choice™ Two⁽¹⁾. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to the Simple Choice™Two⁽¹⁾ may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice™ One⁽¹⁾ and Simple Choice™ Two⁽¹⁾ features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice™ One⁽¹⁾ and Simple Choice™ Two⁽¹⁾. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™ One⁽¹⁾ and Simple Choice™ Two⁽¹⁾ rates may also increase (upon Commission approval).

RATES

	Monthly Rate	
1. Residence		
Simple Choice™One ⁽¹⁾	\$31.45	(I)
Simple Choice™Two ⁽¹⁾	\$56.95	(I)
2. Business		
Simple Choice™One ⁽¹⁾	\$47.95	(I)
Simple Choice™Two ⁽¹⁾	\$88.95	(I)

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice™ One⁽¹⁾ and Simple Choice™ Two⁽¹⁾. Installation, moves, and changes to the access Line(s) will incur the appropriate nonrecurring charges found in Section IV.

(1) Grandfathered to existing customers at their existing locations.

GENERAL EXCHANGE TARIFF

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PACKAGED SERVICES (Continued)

VOICE MAIL COMPLEMENTARY SERVICES PACKAGE

DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

Call Forward Busy
Call Forward No Answer
or, Call Forward Busy/No Answer
Message Waiting Indication - Audible or Visual

TERMS AND CONDITIONS

1. All regulations and restrictions that normally apply to the services when they are individually provided also apply when they are provided as part of this package.
2. All services are provided only from central offices that have been arranged to provide these services. The services are provided subject to availability of facilities.
3. This package is available only to individual line residence and business customers.

RATES

		Monthly Rate <u>Per Line</u>
1.	Residence	\$2.00
2.	Business	\$3.00

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GENERAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE™/BUSINESS ASSIST ADVANTAGE

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DESCRIPTION

Simple Choice™ /Business Assist Advantage is a package of features available to both residential and business customers. Simple Choice™/Business Assist Advantage includes the features specified following and a flat rate access line with Touch Calling. Customers subscribing to Simple Choice™/Business Assist Advantage are entitled to unlimited use of the service/features specified.

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FEATURES

Following are the eligible call features. All features may be not be available in all areas:

- Anonymous Call Reject *77
- Busy Redial *66
- Call Forward Busy
- Call Forward No Answer
- Call Forwarding
- Call Return *69
- Call Transfer
- Call Waiting
- Cancel Call Waiting
- Call Waiting Disposition
- Caller ID
- Caller ID Number Only (1)
- Distinctive Ring
- Long Distance Alert
- Selective Call Accept *64
- Selective Call Forward *63
- Selective Call Rejection *60
- Speed Call 8 or Speed Call 30
- 3-Way Calling
- VIP Alert
- Call Waiting ID
- Call Forward Busy/No Answer
- Home Intercom
- Call Forward Remote Access
- Privacy Protector (Where Available)
- Voice Mail (Where Available)

(1) Grandfathered to existing customers at their existing locations.

Effective: March 1, 2004

GENERAL EXCHANGE TARIFF

PACKAGED SERVICES (Continued)

SIMPLE CHOICE™/BUSINESS ASSIST ADVANTAGE (Continued)

TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this tariff shall apply.
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™/Business Assist Advantage. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Simple Choice™/Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.
4. All recurring charges applicable to an access line apply to Simple Choice™/Business Assist Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
5. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™/Business Assist Advantage rates may also increase (upon Commission approval).

RATES

Exchange	Monthly Rates						
	Group (1)	Group (2)	Group (3)	Group (4)	Group (5)	Group (6)	Group (7)
1. Residence (Simple Choice)							
Inside the Base Rate Area	\$34.45	\$34.45	\$34.45	\$34.45	\$34.45	\$34.45	\$34.45
Outside the Base Rate Area	\$39.45	\$39.45	\$39.45	\$39.45	\$40.45	\$40.45	\$40.45
2. Business (Business Assist Advantage)							
Inside the Base Rate Area	\$53.25	\$55.45	\$55.45	\$55.45	\$55.45	\$55.45	\$55.45
Outside the Base Rate Area	\$52.95	\$53.95	\$54.95	\$55.95	\$55.95	\$56.95	\$58.95

Group (1) - Basile, Elton, Iota

Group (2) - Cankton, **Hayes**, Lacassine, Sunset, Welsh, Fenton, Kinder, Roanoke, Thornwell

Group (3) - DeQuincy

Group (4) - Pine **Prairie**, Chataignier

Group (5) - Mamou

Group (6) - Church Point, Ville Platte

Group (7) – Iowa

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice™/Business Assist Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section IV.

Effective: February 1, 2012

GENERAL EXCHANGE TARIFF

PACKAGED SERVICES (Continued)

SELECT PAK/BUSINESS ASSIST SELECT¹

CONDITIONS

Select Pak/Business Assist Select consists of the following features only. Charges for other services offered by CenturyTel, such as an access lines, are in addition to this package rate.

Customers who subscribe to Select Pak/Business Assist Select may choose any or all of the following services (where available):

Caller ID
Call Waiting
Call Waiting ID
Call Forwarding
3-Way Calling

RATES

	<u>Select Pak Per Line</u>	<u>Business Assist Select</u>
Monthly Rate Residence	\$12.95	---
Monthly Rate Business	---	\$14.95

CALLER ID EXTRA

The Company will offer a feature plan to residential customers who subscribe to Caller ID Name and Number, Call Waiting, Call Waiting ID and Call Forward for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived.

CALLER ID PLUS

The Company will offer a feature plan to residential customers who subscribe to Caller ID Name and Number, Call Waiting and Call Waiting ID where available, for a package price of \$10.74 per month. In addition, all applicable nonrecurring charges will be waived.

(I)

¹ Grandfathered to existing customers at their present location.

GENERAL EXCHANGE TARIFF

(N)

PACKAGED SERVICES (Continued)

PREPAID LOCAL TELEPHONE SERVICE (PLTS)

Prepaid Local Telephone Service (PLTS) is a residential payment plan where the customer agrees to pay for service one month in advance. Upon establishment of the PLTS plan, the customer will be billed for one month service. The Company will require payment of these charges prior to establishment of service. Thereafter, the customer will be required to pay one month's service on a monthly basis. Once payment for service is received, one month's service will be provisioned and is non-refundable if the customer cancels service prior to the end of the month.

A PLTS is configured as follows:

1. Voice grade residential flat rate line, or local measured service line, if available
2. All mandatory services, including extended area service, expanded local calling, etc. (all tariffed charges applicable)
3. Tone Dialing (Tariffed tone dialing/touch tone charges are applicable)
4. Ability to dial 911
5. Ability to report service problems seven days a week
6. Ability to dial CenturyTel Customer Service
7. Primary directory listing (nonpublished/nonlisted available at tariffed charges)
8. Access to Directory Assistance
9. Toll blocking/usage sensitive services blocking (tariff charges applicable)
10. Call Waiting, Caller ID, and Call Forwarding included

B. Customers who are unable to pay the required charges to maintain their present service may activate a PLTS plan, but may be required to agree to a repayment plan for their current charges.

C. New customers who do not qualify for service due to a poor credit history may subscribe to PLTS.

D. The monthly rate for PLTS shall be in addition to any surcharges and fees established or authorized by a government entity, including but not limited to 911, subscriber line charge, sales tax and municipal fees.

E. Subscribers to PLTS are required to have mandatory toll blocking and usage sensitive blocking placed on their telephone line. It is the customer's responsibility to not make or receive calls for which additional charges are billed to the customer's telephone number.

F. The Company may disconnect PLTS service, with notice, for any of the following reasons:

1. Failure to make monthly payments to maintain the PLTS balance
2. Use of the service in a manner that interferes with the service of others

(N)

GENERAL EXCHANGE TARIFF

(N)

PACKAGED SERVICES (Continued)

PREPAID LOCAL TELEPHONE SERVICE (PLTS) (Continued)

- G. The Company may disconnect PLTS service without notice for any of the following reasons:
 - 1. If the customer accrues new billable charges for toll or other service on their telephone bill
 - 2. Where a known dangerous condition exists
 - 3. Where service is connected without authority by a person who has not applied for the service, or who has reconnected service without authority following termination of service
- H. If the PLTS customer is disconnected due to failure to comply with any terms of PLTS, they will no longer be eligible for PLTS. The customer can return to basic local telephone service if they meet the requirements for service, including payment of outstanding essential charges if applicable and payment of a deposit if their credit history is such that a deposit would normally be required.
- I. RATES

Residential Monthly Rate

\$39.95

(N)

GENERAL EXCHANGE TARIFF

PACKAGED SERVICES (Continued)

(N)

PURE BROADBAND BUNDLE

A. DESCRIPTION

Pure Broadband Bundle includes Residence or Business One-Party Local Exchange Service and features as specified, and requires subscription to the Company's High Speed Internet (1.5 Mbps or greater).

B. FEATURES

Outbound Call Block Feature
Private (Nonpublished) Telephone Listing service
Billed Number Screening (Optional)

C. TERMS AND CONDITIONS

Pure Broadband Bundle is available to residential and business customers in all exchanges within the Company where technically feasible, subject to availability of facilities.

This bundle is only available with One-Party Local Exchange Service. Lines equipped with Pure Broadband Bundle will not have a directory listing and will not be included in the Company's directory assistance records. Extended Area Service (EAS) charges do not apply.

The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge.

Service Charges or nonrecurring charges do not apply.

D. RATES

	Residence	Business
Per Bundle, per month	\$27.41**	\$43.95**

**Rates applicable for non-regulated High Speed Internet also apply.

(N)

Effective: January 23, 2010

GENERAL EXCHANGE TARIFF

PACKAGED SERVICES (Continued)

BUSINESS UNLIMITED

The Business Unlimited bundle is available to business customers with 1-10 lines. These customers will be eligible for discounted unlimited calling services. Business Customers living in Iowa with 1-10 lines will be eligible to subscribe to Business Unlimited for **\$76.95** which includes one line of Unlimited Local & Long Distance Calling and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$69.95 per line plus all other applicable monthly service charges. (I)

All other business customers with 1-10 lines will be eligible to subscribe to Business Unlimited for **\$76.95** which includes one line of Unlimited Local & Long Distance Calling and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$50.00 per line plus all other applicable monthly service charges. (I)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska, U.S. Puerto Rico, Guam and U.S.V.I.

PACKAGED SERVICES

PACKAGED SERVICES (Continued)

(N)

Economy Pack

The Company will provide residential customers with an access line, the subscriber line charge, Caller ID and Call Waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment.

The Company will provide residential customers in Iowa with an access line, the subscriber line charge, Caller ID and Call Waiting for \$29.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment.

Economy Pack Plus

The Company will provide residential customers living in Basile, Cankton, Chataignier, Church Point, Mamou, Pine Prairie, Sunset, and Ville Platte with an access line, caller id, call waiting, call waiting id and 768K high speed internet for \$49.95. This service is only offered where the services are technically available.

The Company will provide residential customers living in De Quincy, Elton, Fenton, Hayes, Iota, Iowa, Kinder, Lacassine, Roanoke, Thornwell, and Welsh with an access line, caller id, call waiting, call waiting id and 768K high speed internet for \$59.95. This service is only offered where the services are technically available.

Simple Choice™ Unlimited

The Company will provide residential customers living in Basile, Cankton, Chataignier, Church Point, Mamou, Pine Prairie, Sunset and Ville Platte who subscribe for a 12-month commitment will be eligible to receive Simple Choice and Unlimited CenturyTel Long Distance service for \$44.95. Customers disconnecting prior to the expiration of the one-year term commitment will be charged the packaged rate for each full calendar month of the remaining contract period.

The Company will provide residential customers living in De Quincy, Elton, Fenton, Hayes, Iota, Iowa, Kinder, Lacassine, Roanoke, Thornwell, and Welsh who subscribe for a 12-month commitment will be eligible to receive Simple Choice and Unlimited CenturyTel Long Distance service for \$54.95. Customers disconnecting prior to the expiration of the one-year term commitment will be charged the packaged rate for each full calendar month of the remaining contract period.

Residence Second Line \$9.95 Bundle

The Company will provide a bundled service offering available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting for \$9.95. The Company will waive the appropriate nonrecurring charges for residential customers subscribing to this promotion.

* If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

(N)

PACKAGED SERVICES

PACKAGED SERVICES (Continued)

CORE CONNECT

A. Description

1. CORE CONNECT is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate. CORE CONNECT is available under month to month, one-year, two-year or three-year term plans.
2. CORE CONNECT customers must subscribe to a qualifying long distance plan and to the Company's non-regulated High-speed Internet (HSI) service.
3. CORE CONNECT includes the following services and features:
 - Business Flat Rate One-Party or Key Service
 - Hunting (optional)
 - Local Optional Service
 - Choice of the following features and services:
 - Caller ID with Name (includes Anonymous Call Rejection)
 - Call Forwarding
 - Call Forward Busy
 - Call Forward No Answer
 - Call Forward Remote Access
 - Call Waiting/Cancel Call Waiting
 - Call Waiting ID
 - Three-Way Calling
 - Call Transfer
 - Call Return
 - Distinctive Ring
 - Busy Redial
 - Message Waiting
 - Voice Mail ⁽¹⁾

⁽¹⁾ Deregulated service.

PACKAGED SERVICES

PACKAGED SERVICES (Continued)

CORE CONNECT (Cont'd)

B. Regulations

1. CORE CONNECT customers must subscribe to the CenturyTel Long Distance, LLC Business Unlimited long distance plan for each CORE CONNECT line or trunk subscribed.

Customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 768 Kbps HSI. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT.

2. Customers may subscribe to a maximum of ten (10) CORE CONNECT business lines at each customer location.
3. There is no minimum service period for CORE CONNECT. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT was in service.
4. CORE CONNECT lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
5. Components of CORE CONNECT will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
8. CORE CONNECT cannot be combined with any other discounts unless otherwise specified.
9. This plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

PACKAGED SERVICES

PACKAGED SERVICES (Continued)

CORE CONNECT (Cont'd)

C. Term Discount Plan

1. A Term Discount Plan (TDP) provides customers with discounts when the customer subscribes to CORE CONNECT under a one, two or three-year term agreement.
2. Any CORE CONNECT line(s) added subsequent to establishment of a TDP must be added under a separate TDP commitment period.
3. The rates and discounts in effect when customers subscribe to CORE CONNECT under a TDP will apply until expiration of that TDP. CORE CONNECT lines that are subsequently added under a separate TDP will receive the tariffed rates and discounts in effect when those lines are added.
4. Upon expiration of a TDP, the TDP discounts specified in Section E following will expire, and the customer will be charged at the then prevailing monthly rate. If the customer renews the TDP or signs up for a new TDP, the tariffed rates and discounts then in effect will apply for the new or renewed TDP.
5. If the Company terminates service for cause or if the customer discontinues the service in whole or in part without cause prior to the expiration date, no termination liability charges will apply for the regulated portion(s) of CORE CONNECT. However, if customers remove any of the qualifying services prior to the TDP expiration date, the remaining components of CORE CONNECT will be converted to ala carte rates and the TDP discount will not apply.

PACKAGED SERVICES

PACKAGED SERVICES (Continued)

CORE CONNECT (Cont'd)

D. Rates and Charges

1. The monthly rates include the Local Exchange Service, flat rate EAS, and features only. These rates do not include the monthly charges for the qualifying long distance plan or HSI.
2. Service Connection Charges, as described in Section IV apply for new and additional CORE CONNECT lines, and moves of existing lines. Service Connection Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT under a one, two or three-year TDP.
3. Service Connection Charges do not apply when CORE CONNECT replaces existing Local Exchange Service. Service Connection Charges do apply when Customers request a change from CORE CONNECT back to Local Exchange Service.
4. The following rates apply in addition to the monthly rates applicable for companion long distance and HSI services.

CORE CONNECT	Monthly Rate
Initial bundle, per location	\$80.00
2 nd through 10 th bundle (each), per location	50.00

E. TDP Discounts

The following discounts will apply to the monthly rates specified in D.4. preceding for each CORE CONNECT bundle under a TDP.

Commitment Period	Monthly Discount, per bundle	
	Initial bundle	2 nd through 10 th bundle (each)
One-Year Term Plan	No discount	\$ 5.00
Two-Year Term Plan	No discount	7.50
Three-Year Term Plan	No discount	10.00

CenturyTel of Evangeline, Inc. d/b/a Century**Link**
Issued Date: January 13, 2010
Issued By: Chantel Mosby, Director, Tariffs
P. O. Box 4065, Monroe, Louisiana 71211

SECTION XI (T)
1st Revised Sheet No. 1
Cancels Original Sheet No. 1

MISCELLANEOUS SERVICE ARRANGEMENTS (T)

TELECOMMUNICATIONS SERVICES PRIORITY

Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Exchange Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Telephone Company.

Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for TSP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

Effective: January 23, 2010

MISCELLANEOUS SERVICE ARRANGEMENTS

(T)

TELECOMMUNICATIONS SERVICES PRIORITY (Continued)

Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for TSP, the customer may elect to invoke National Security Emergency Preparedness (NSEP) Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 and 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Telephone Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.

Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Telephone Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Telephone Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

MISCELLANEOUS SERVICE ARRANGEMENTS

(T)

TELECOMMUNICATIONS SERVICES PRIORITY (Continued)

Obligations of the Customer

In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer is allowed to order TSP System service.

All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the National Security Emergency Preparedness (NSEP) service.

When a customer invokes TSP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking TSP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after the provisioning of the service.

During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.

The customer must request and justify revalidation of all priority level assignments at least every two years as required by the TSP Program Office.

Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated May 5, 2000 prescribes specific conditions which warrant TSP Treatment and related procedures.

MISCELLANEOUS SERVICE ARRANGEMENTS

(T)

TELECOMMUNICATIONS SERVICES PRIORITY (Continued)

Obligations of the Telephone Company

The Telephone Company will allocate resources to ensure best efforts to provide National Security Emergency Preparedness (NSEP) services by the time required.

The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore TSP services assigned restoration priority 1
- Provision TSP services assigned restoration priority E
- Restore TSP services assigned restoration priority 2, 3, 4 or 5 and
- Provision TSP services assigned provisioning priority 1, 2, 3, 4 or 5.

The Telephone Company will work cooperatively with other providers of TSP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated December 10, 2000.

Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for services offered under this tariff which operate in conjunction with the TSP System.

Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) which applies when an access line and/or circuit is ordered. If both (provisioning and restoration) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels. There is no charge to remove a TSP assignment.

	Nonrecurring Charge
Per Access Line/Circuit	\$15.00

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Issued Date: January 13, 2010
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P. O. Box 4065, Monroe, Louisiana 71211

SECTION XI (T)
1st Revised Sheet No. 5
Cancels Original Sheet No. 5

MISCELLANEOUS SERVICE ARRANGEMENTS

(T)

TELECOMMUNICATIONS SERVICES PRIORITY (Continued)

Rates and Charges (Continued)

Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(1) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The Telephone Company will adjust its available resources to meet the customer's requested due date.

Restoration Priority

Restoration Priority is a monthly rate per access line and/or circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies for all restoration circuits or lines.

	Monthly Rate
Per Access Line/Circuit	\$5.00

Effective: January 23, 2010

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS (Continued)

(N)

RESIDENCE CUSTOMER REFERRAL PROGRAM

- A. Existing residence customers may be eligible for a one-time \$50 bill credit when they submit a referral via the Company's Internet website that results in the establishment of a new customer account for service that includes residential local exchange service. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company's existing referring customer who generated the on-line referral under this program. Once confirmed, this one-time \$50 bill credit will be applied to the referring customer's account within sixty days. This bill credit is limited to one bill credit per customer referral and unused credits will roll over to future months. Each customer is limited to a maximum of \$600 in referral credits per calendar year.
- B. New residence customers may be eligible for a \$10 bill credit for six consecutive months. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company's existing referring customer who generated the on-line referral under this program. Once confirmed, the \$10 bill credits will be applied to the referred customer's account during each of the referred customer's first six bill cycles with the Company. If the referred customer discontinues the local exchange service prior to the end of the six month period, no additional credits will be applied although the referred customer will not be required to refund the Company for previously acquired bill credits.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

SATISFACTION GUARANTEE PROGRAM

(N)

1. General

- a. A Satisfaction Guarantee Program is available to business customers who subscribe to any of the following qualifying services:
- | Individual Business Line
PBX Trunk | Key Trunk
Centrex |
|---------------------------------------|----------------------|
|---------------------------------------|----------------------|
- b. When business customers notify the Telephone Company within thirty (30) days after installation of a qualifying service(s) that they are not satisfied with their service(s) and subsequently request disconnection of that service(s), they are eligible to receive a full credit of all nonrecurring charges directly associated with the establishment of the qualifying service(s) and the monthly charges billed for the service(s) through the date of disconnection.
- c. To receive credit, the customer must submit a cancellation notice to the Telephone Company via a web based on-line form within thirty days of the service installation date and at least 5 days before the Telephone Company receives a disconnection request from the customer or the customer's new service provider.
- d. When the last day of the thirty-day period falls on a weekend or legal holiday, the customer must submit the web-based cancellation notice no later than the first business day following the weekend or legal holiday, to be eligible for credit.
- e. Customers who request disconnection under this program will not be assessed an early termination fee or payment of any minimum service period amounts that would otherwise apply for early disconnection of the service(s).
- f. Reimbursements will be issued in the form of a bill credit or check. The customer is responsible for payment of all invoices issued prior to the date of disconnection and for payment of the final invoice rendered by the Telephone Company.

2. Limitations

- a. This program is not available to customers who cancel service(s) and replace the service(s) with another service provided by the Telephone Company. This program also is not available to customers for whom installation of the Telephone Company's tariffed services required special construction or special configurations.
- b. If the customer who cancels the service(s) provided by the Telephone Company obtains service from a local service provider, the Telephone Company will not reimburse the customer for any installation charges passed on by that provider to establish service.
- c. Each customer will be entitled to the credit one time per service.
- d. The Satisfaction Guarantee Program only applies to services provided under the regulations and rates specified in this Tariff and does not apply to services offered under a separately negotiated contract.
- e. The Telephone Company is not liable for any outage, damages or inconvenience encountered by the customer when switching to an alternative local service provider.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

COMPETITIVE RESPONSE PROGRAMS

A. \$5/\$10 BILL CREDIT OFFER

(N)

Existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a \$5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a \$5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines.

Eligible customers who are subscribed to any bundled service will receive a \$10.00 bill credit per bundle for six months when they agree to retain their bundled service(s) for a minimum of twelve additional months, or will receive a \$10.00 bill credit per bundle for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten bundles.

The credits will begin appearing on customer bills the first month bill following the customer's acceptance of this program. The benefits awarded under this program may not be combined with the benefits of other currently available programs or promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected.

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